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**LOS ALAMOS NATIONAL LABORATORY
COMMUNITY LEADERS STUDY
OCTOBER 2014**

TABLE OF CONTENTS

I. INTRODUCTION 3

METHODOLOGY 4

EXECUTIVE SUMMARY 5

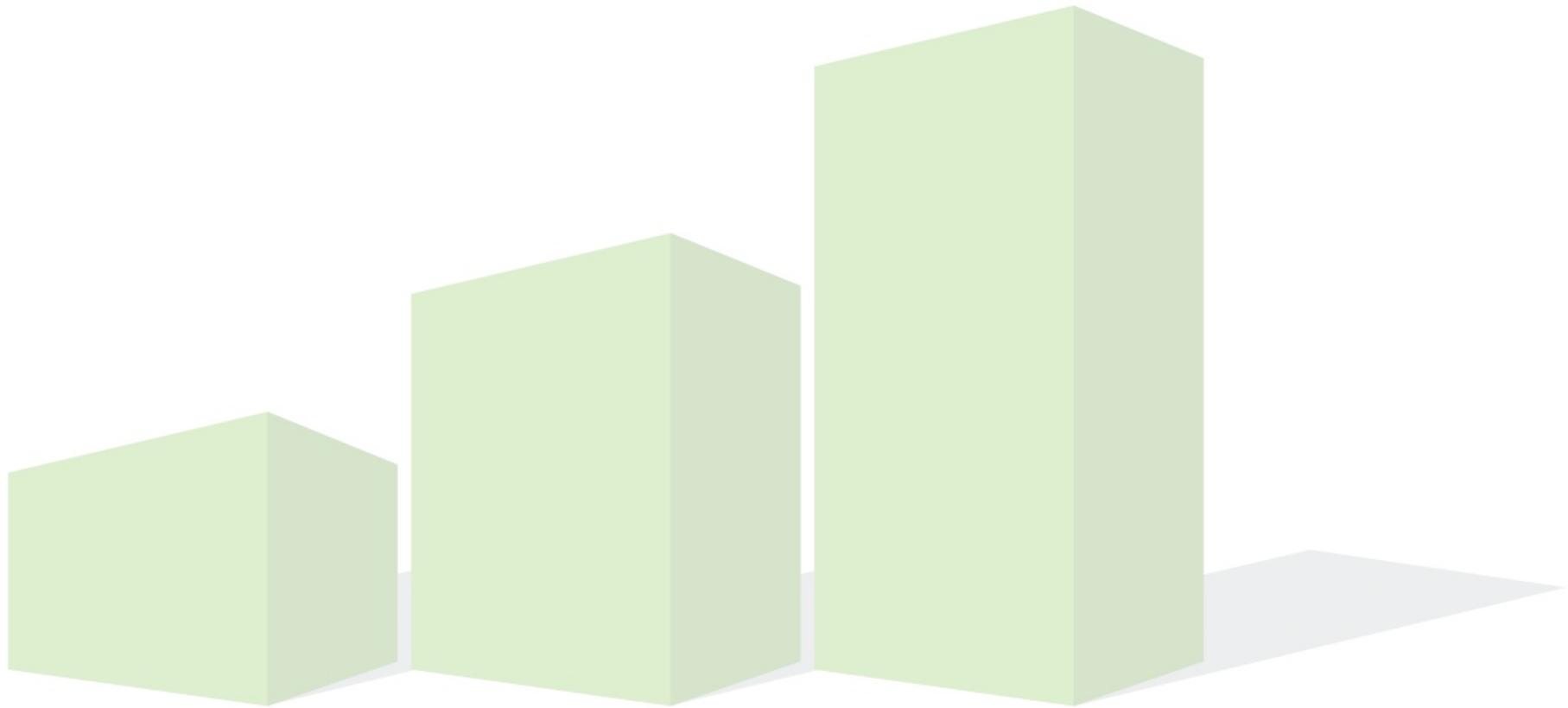
II. SUMMARY OF RESULTS 33

III. LANL PARTNERSHIPS 45

IV. ADDITIONAL COMMENTS OR SUGGESTIONS 50

V. DEMOGRAPHICS 61

VI. QUESTIONNAIRE..... 63



METHODOLOGY

This tracking study was commissioned by Los Alamos National Laboratory. The objective of this study was to measure the Laboratory's perceived progress in maintaining community relationships and listening and responding to the needs of the communities in Northern New Mexico under its contractor, Los Alamos National Security, LLC. The study also measures changes in Community Leaders' awareness and satisfaction levels with specific Laboratory programs and activities over the past year. The results of the research will help to better shape and direct the Los Alamos National Security and Laboratory's contributions to the region in the near- and long-term future.

THE INTERVIEW

The survey instrument was designed in collaboration with LANL officials. Research & Polling, Inc. refined the survey instrument, conducted the interviews by telephone, and compiled the results. The Director of Los Alamos National Laboratory sent a letter to Community Leaders to inform them of the research objectives and to request their participation in the study. This letter also advised respondents that Research & Polling, Inc. would be contacting them in the near future. In many instances, Research & Polling scheduled a specific date and time to conduct the interview. The interviews were conducted between August 21, 2014 and September 25, 2014.

THE REPORT

This report summarizes results for each question and reports on any variances in attitude or perception, where significant, among demographic subgroups. The subgroups examined in this report include organizational sectors and counties. The organizational sectors and counties were determined by LANL and coded on the

phone list provided to Research & Polling, Inc. All respondents will receive an aggregate report showing how Community Leaders responded to the survey. This report also discusses any changes in attitude or perception over the past 16 years.

SAMPLE BIAS

A list of Community Leaders was provided by Los Alamos National Laboratory. The Community Leaders were grouped into five sectors: Government, Economic/Business, Education, Tribal, and Community Giving.

To allow for comparability with past studies, Research & Polling, Inc. weighted the surveys by organizational sector and region to reflect similar sample distributions.

SECTOR	2009			2010			2011			2012			2013			2014		
	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE
SPECIAL INTEREST/ COMMUNITY GIVING	16	15	94%	6	5	83%	10	10	100%	9	9	100%	68	48	71%	20	17	85%
TRIBAL	53	33	62%	66	48	73%	72	51	71%	63	38	60%	65	50	77%	40	28	70%
EDUCATION	77	56	73%	68	59	87%	74	61	82%	51	48	94%	68	50	74%	83	62	75%
GOVERNMENT	79	56	71%	67	33	49%	78	48	62%	74	57	77	63	48	76%	63	44	70%
ECONOMIC/BUSINESS	77	64	83%	103	77	75%	93	74	80%	107	89	83	110	82	75%	93	75	81%
TOTAL	302	224	74%	310	222	72%	327	244	75%	304	241	79%	374	278	74%	299	226	76%

EXECUTIVE SUMMARY

OPINION OF LANL/LANS

The 2014 survey of Community Leaders shows some small improvements over previous studies. LANL is currently viewed positively by the large majority of Community Leaders in New Mexico. In fact, the 80% of Community Leaders who have a favorable opinion of LANL is at an all-time high. Over two-fifths (43%) of Community Leaders surveyed say they have a *very favorable* impression of LANL, which is the highest it has been since tracking began in 1998. Just 3% have an unfavorable opinion of the Lab.

Just over two-thirds (68%) of the Community Leaders rate LANL positively as a corporate citizen in the community, with 34% giving an *outstanding* rating. Since 2009, there has been only slight fluctuations in LANL's perceived corporate citizenship.

Currently, almost half (49%) of Community Leaders have a favorable opinion of LANS, up slightly from 44% observed last year. Just 8% of the Leaders have an unfavorable opinion of LANS, which is the lowest since 2011, where only 6% of Leaders had an unfavorable view of LANS. Forty-three percent either have no opinion or a neutral opinion. Overall, there has not been a significant increase in awareness of LANS over the past five years.

COMMUNICATION

Similar to the results observed last year, 71% of the Leaders say they are either *very satisfied* (30%) or *somewhat satisfied* (41%) with the methods that are available for communication with LANL regarding needs, concerns and ideas. However, almost one-in-four Leaders (22%) remain dissatisfied with the methods of communication that are available, consistent with results observed since 2009.

Approximately three-quarters (76%) of the Community Leaders also say they are currently either *very satisfied* (33%) or *somewhat satisfied* (43%) with the Lab's efforts to listen to the perspectives of the Northern New Mexico community, while 71% express satisfaction with the Lab's effort to respond to community perspectives. Again, these results are similar to those observed over the past six years.

When asked in an unaided, open-ended manner what are the top ways they receive information about LANL, the Leaders surveyed are most apt to mention newspapers (44%), LANL email updates (38%), the monthly electronic newsletter/Connections (27%), Lab employees, and neighbors/friends/family (23%).

When asked how they would *prefer* to receive information about LANL, the Leaders are most apt to mention LANL email updates (55%), followed by monthly electronic newsletter/Connections (27%), newspapers (12%), and the Internet/Lab website/Facebook (10%). Clearly email updates are an effective and highly desired means of getting the word out to Leaders across the state though it requires a concerted effort.

ECONOMIC AND BUSINESS ISSUES

Identical to results observed last year, nine-in-ten of the Community Leaders express satisfaction with LANL's economic impact on the region. In fact, 62% say they are *very satisfied* with the overall impact LANL has on the economy in Northern New Mexico. Furthermore, 72% of the Leaders believe LANL's partnerships with the business community have been at least somewhat effective. It should be noted that 86% of the Business Leaders surveyed believe these partnerships are effective.

When it comes to specific economic programs such as the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program, 74% of the Leaders say they are satisfied, which continues to improve over previous studies and has had a six percentage point improvement over last year. Only 11% express dissatisfaction. Over four-fifths (86%) of the Economic/Business Leaders say they are satisfied with these specific economic programs.

The majority (57%) of Leaders also express satisfaction with LANL's technology transfer program, though many (25%) are unaware of the Lab's efforts in this area. Furthermore, half (50%) express satisfaction with LANL's efforts to purchase more goods and services from businesses in Northern New Mexico, though only 19% are *very satisfied* and about 22% are dissatisfied, which is slightly more than what has been observed in the past two studies.

It should be noted that among the Economic/Business Leaders surveyed, 54% express satisfaction with the Lab's efforts to purchase more local goods and services, though 30% are dissatisfied. This is a continual area of concern among many Business and Economic Leaders. LANL may want to consider more focused studies to better understand the needs and perceptions of area Business and Economic Development Leaders.

EDUCATIONAL ISSUES

Keeping with historical trends, LANL receives some of its highest scores in the area of education. Ninety percent of the Leaders surveyed are either *very satisfied* (60%)

or *somewhat satisfied* (30%) with the educational programs offered by LANL. This is the highest it has been since tracking on this question started in 1998.

Furthermore, 86% of the Leaders express satisfaction with LANL's overall impact on education in Northern New Mexico, and four-fifths believe LANL's partnerships with school districts, colleges and universities in Northern New Mexico are either *very effective* (41%) or *somewhat effective* (39%).

Among the Education Leaders, 83% express satisfaction with LANL's overall impact on education in the area and 84% believe LANL's partnerships are *somewhat* (27%) or *very effective* (57%).

When asked in an unaided, open-ended manner if they have any comments or suggestions about LANL's involvement in education, Leaders were again largely complimentary. However, as has been observed in previous studies, many of the Leaders comment on the fact LANL needs to do more in terms of outreach and providing more information on the educational programs that are available. A full listing of verbatim comments and suggestions can be found starting on page 51.

QUALITY OF LIFE

The vast majority of Leaders surveyed praise LANL's involvement in community giving programs. Overall, 54% of the Leaders say they are *very satisfied* and 28% say they are *somewhat satisfied* with LANL's involvement in Northern New Mexico through school/holiday drives, employee giving campaigns, and volunteer programs.

Furthermore, nearly four-fifths (79%) of the Leaders believe LANL's partnerships with community nonprofit organizations are either *very effective* (41%) or *somewhat effective* (38%). This is an all-time high.

Among Leaders in the Community Giving sector, 63% say they are *very satisfied* (and 37% are *somewhat* satisfied) with the Lab's community giving and volunteer programs. Furthermore, 93% believe the Lab's partnerships with community nonprofit organizations are effective.

Leaders were asked in an unaided, open-ended manner if they have any comments relating to LANL's work with non-profit organizations. While many Leaders praised LANL's efforts in being involved in the community, they also offered some suggestions. A full list of verbatim comments can be found on page 57.

Approximately three-quarters (76%) of the Leaders surveyed also express satisfaction with LANL's efforts to provide effective environmental stewardship,

monitoring and remediation. This is very similar to results observed in previous studies.

GOVERNMENT AND TRIBAL PARTNERSHIPS

Seventy-one percent of the Government Leaders believe that LANL's partnerships with local county and municipal governments in Northern New Mexico are either *very effective* (31%) or *somewhat effective* (40%), though 30% say the partnerships are ineffective.

Seventy percent of Government Leaders also say that LANL's partnerships with state government agencies are either *very effective* (37%) or *somewhat effective* (33%). Seventy-three percent of Government Leaders believe that LANL's partnerships with the State Legislature are either *very effective* (45%) or *somewhat effective* (28%). However, about one-fifth (19%) of Government Leaders have not formed an opinion of the effectiveness of LANL's partnerships with state government agencies or the State Legislature.

Finally, approximately two-thirds of the Tribal Leaders surveyed believe LANL's partnerships with tribal governments and agencies are either *very effective* (21%) or *somewhat effective* (45%), compared to 30% who feel the partnerships are ineffective.

CONCLUDING REMARKS

It appears that while there are some small improvements observed in how Community Leaders evaluate LANL on the different topic areas, there have not been any significant changes in perceptions of the Lab over the past five years. While this is good news in that the large majority of Leaders view LANL favorably, we do not expect to see many year-to-year changes in perceptions unless LANL begins offering new large-scale programs, cuts back significantly on the programs that are now offered, or if the Lab is faced with negative publicity (layoffs, environmental issues, etc.).

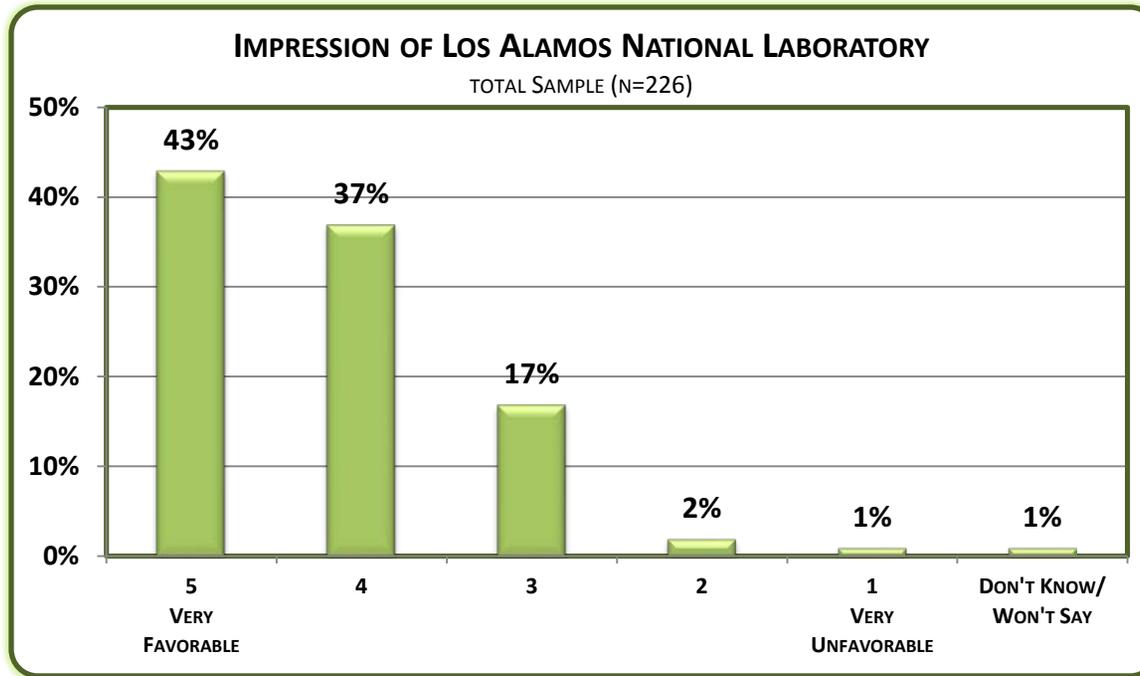
As observed in previous studies, there are areas where LANL has room for improvement, particularly when it comes to the purchasing of local goods and services, responding to community concerns, and the Lab's overall relations with Tribal Leaders. LANL should strongly consider more focused studies among specific population groups (businesses/business leaders, education, tribal leaders, etc.) to better understand their needs and help in the development of targeted programs to meet emerging needs in the community.

BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO		
TOP 11 UNAIDED RESPONSES		
TRACKING		
	2013 TOTAL SAMPLE (N=278)	2014 TOTAL SAMPLE (N=226)
NON-AVAILABILITY OF GOOD JOBS	39%	38%
ECONOMY: WEAK	23%	17%
LACK OF ECONOMIC OPPORTUNITIES	20%	15%
EDUCATIONAL SYSTEM POOR	16%	13%
LACK OF EFFECTIVE WORKFORCE DEVELOPMENT PROGRAMS	5%	8%
ILLEGAL DRUG USE	8%	8%
LACK OF SKILLED LABOR/LABOR FORCE	5%	6%
POVERTY	6%	6%
DROUGHT/WATER SHORTAGE	6%	5%
ECONOMIC DEVELOPMENT/SMALL BUSINESS DEVELOPMENT	N/A	5%
ECONOMIC DIVERSIFICATION	4%	5%

Community Leaders were asked in an unaided, open-ended manner what they feel is the single biggest challenge facing Northern New Mexico today. As shown above, the top three responses all relate to the economy: 38% mention the unavailability of good jobs, 17% cite a weak economy, and 15% note a lack of economic opportunities.

Three of the top nine responses pertain to education and job preparedness, with 13% mentioning a poor educational system, 8% noting a lack of effective workforce development programs, and 6% saying a lack of skilled labor/labor force.

Other Community Leaders mention the social problems of illegal drug use (8%) and poverty (6%), drought/water shortage (5%), economic/small business development (5%), and economic diversification (5%).



	2014
MEAN†	4.2

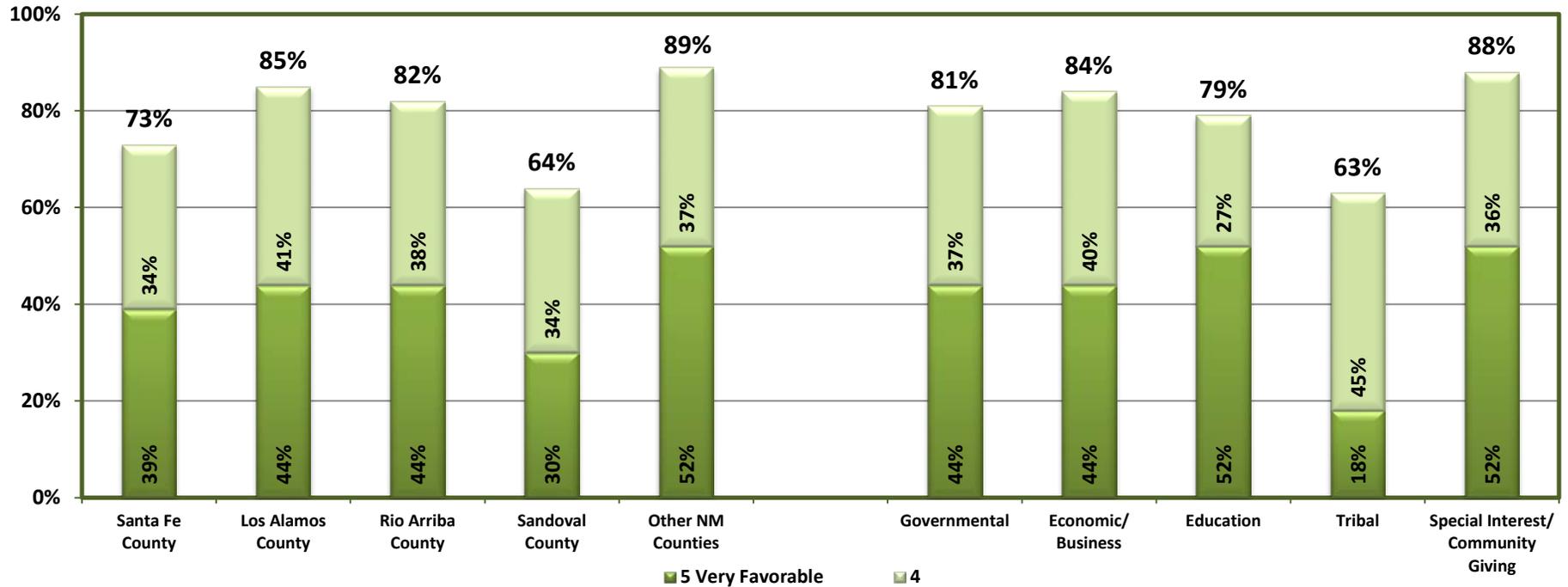
† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to rate their general impression of Los Alamos National Laboratory on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. Four-fifths (80%) of the Community Leaders have a favorable impression of LANL (giving a rating of 4 or 5) with 43% saying they have a *very favorable* impression, which is up five percentage points from last year's study. Almost one-fifth (17%) of respondents give a neutral rating (a score of 3) and just 3% report having an unfavorable opinion of LANL (a score of 1 or 2). Only 1% of the Community Leaders report having a *very unfavorable* impression of LANL.

IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY BY REGION AND ORGANIZATIONAL SECTOR

TOTAL SAMPLE (N=226)

BASED ON 5-POINT SCALE (COMBINED SCORES OF 4 & 5)

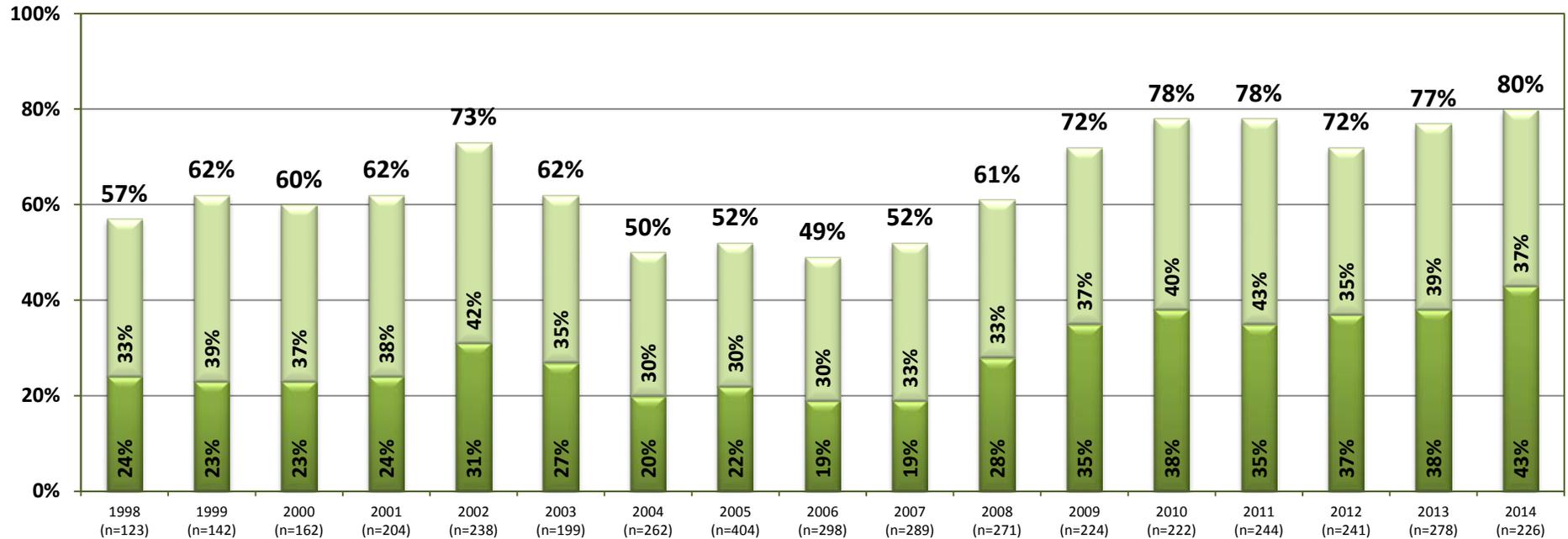


Looking at regional differences in perception, we find that over four-fifths of Community Leaders in Los Alamos (85%) and Rio Arriba (82%) have a favorable impression of LANL. Almost three-quarters of the Community Leaders in Santa Fe (73%) and nearly two-thirds of Community Leaders in Sandoval (64%) counties have a favorable impression of LANL.

Among organizational sectors, minor differences are observed between Educational Leaders and Leaders in the Governmental, Business, and Community Giving sectors. The Education and Community Giving Leaders are most apt to say they have a *very favorable* opinion of LANL (52%) whereas 44% of Governmental and Business Leaders give a *very favorable* rating. In comparison, only 18% of Tribal Leaders give a *very favorable* rating of LANL, though 63% have at least a *somewhat favorable* opinion.

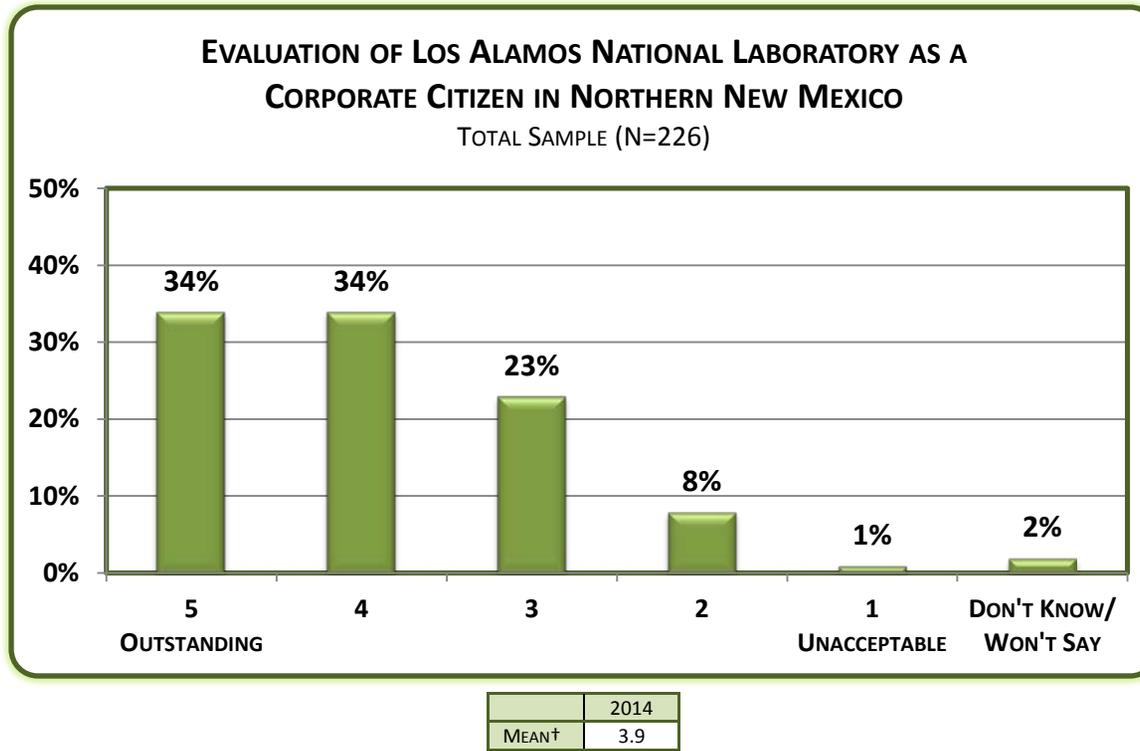
IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY TRENDING ANALYSIS

TOTAL SAMPLE
BASED ON 5-POINT SCALE (COMBINED SCORES OF 4 & 5)



The graph above illustrates Community Leaders’ favorable impressions (ratings of 4 or 5 on a 5-point scale) from 1998 to 2014. Presently, 80% of Community Leaders have a favorable opinion of the Lab, which is the highest it has been since tracking began in 1998.

Among Governmental Leaders, there has been an improvement of fifteen percentage points over last year for those giving a *very favorable* rating and a seven percentage point increase over last year for Business Leaders giving a *very favorable* rating. However, among Tribal Leaders, there has been a 12 percentage point decrease among those giving LANL a *very favorable* rating.



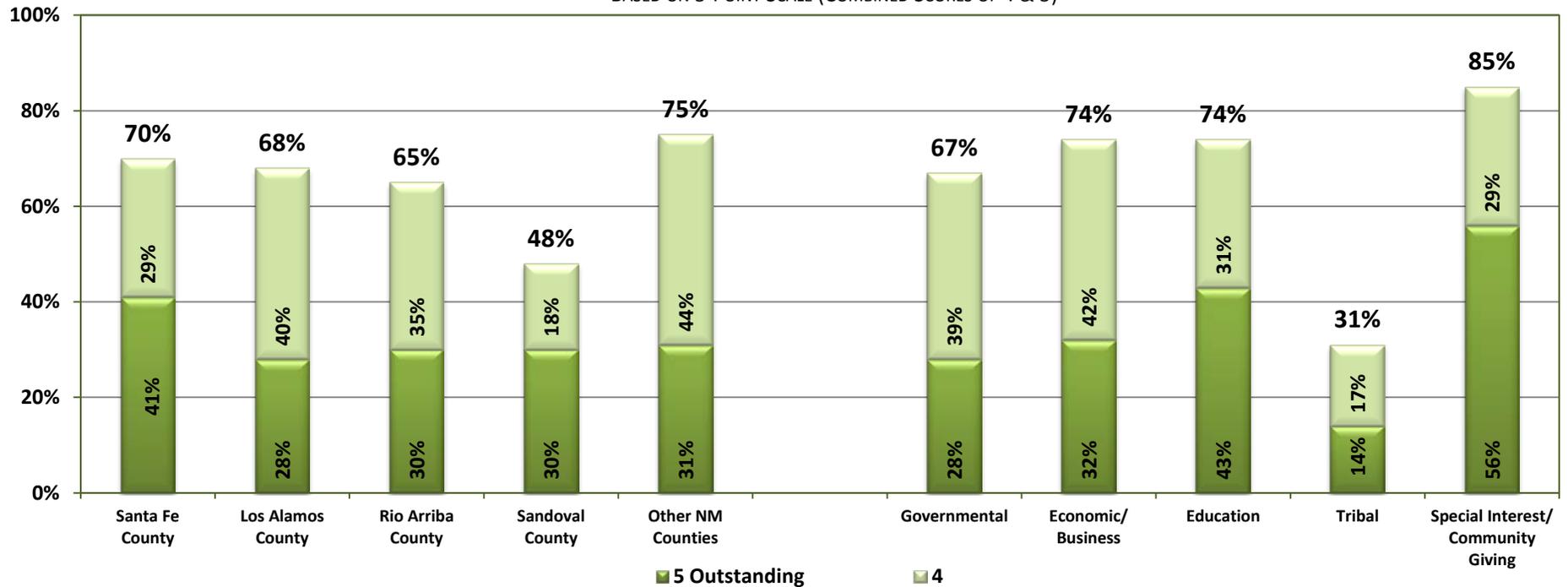
* LESS THAN 1% REPORTED.

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to evaluate LANL as a corporate citizen in Northern New Mexico using a 5-point scale where 5 is *outstanding* and 1 is *unacceptable*. The majority of the Community Leaders (68%) give a positive rating of 4 or 5, with 34% saying LANL is an *outstanding* corporate citizen. Nine percent of the Leaders surveyed give LANL a negative rating of 1 or 2, while 23% have neutral or mixed feelings (a rating of 3) about LANL's corporate citizenship. It should be noted that just 1% of the Community Leaders rate LANL's corporate citizenship as being *unacceptable*.

EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN THE COMMUNITY BY REGION AND ORGANIZATIONAL SECTOR

TOTAL SAMPLE (N=226)
BASED ON 5-POINT SCALE (COMBINED SCORES OF 4 & 5)

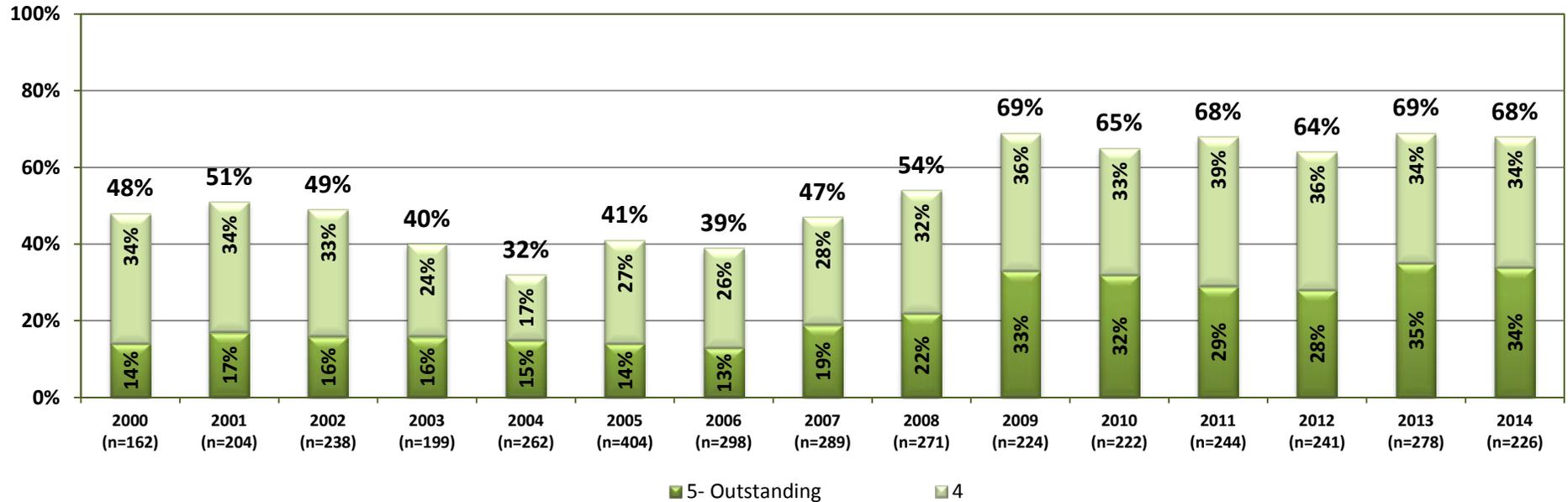


At the regional level, it is observed that between 65% and 70% of Leaders in Los Alamos, Santa Fe, and Rio Arriba counties rate LANL highly for its corporate citizenship. Community Leaders from other New Mexico counties rate LANL’s corporate citizenship the most highly (75%). It should be noted that Sandoval County’s positive rating scores are lower than the other counties due to a higher number of Leaders who had a neutral (score of 3) opinion (41%) of LANL as a corporate citizen.

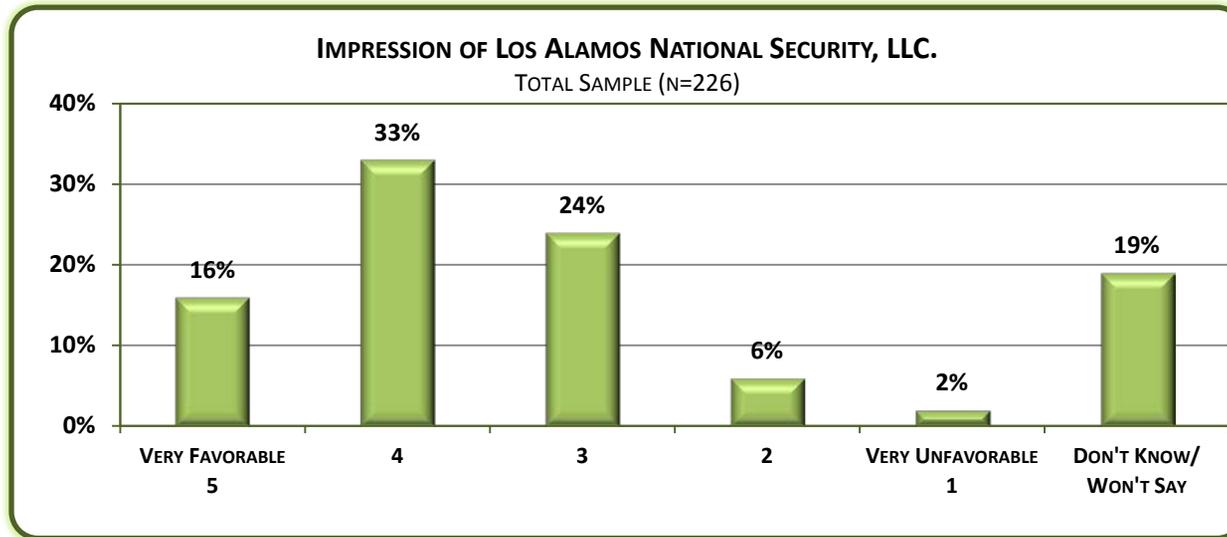
Eighty-five percent of those in the Community Giving sector rate LANL highly as a corporate citizen. Nearly three-quarters (74%) of those in the Business and Education sectors rate LANL highly as does 67% of Leaders in the Governmental sector. Just under one-third (31%) of Tribal Leaders rate LANL highly as a corporate citizen, while 22% are critical of LANL in this regard.

EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN THE COMMUNITY TRENDING ANALYSIS

TOTAL SAMPLE
BASED ON 5-POINT SCALE (COMBINED SCORES OF 4 & 5)



As shown above, the majority (68%) of Community Leaders currently have a positive opinion of LANL as a corporate citizen in Northern New Mexico. There have been no significant changes since 2009.



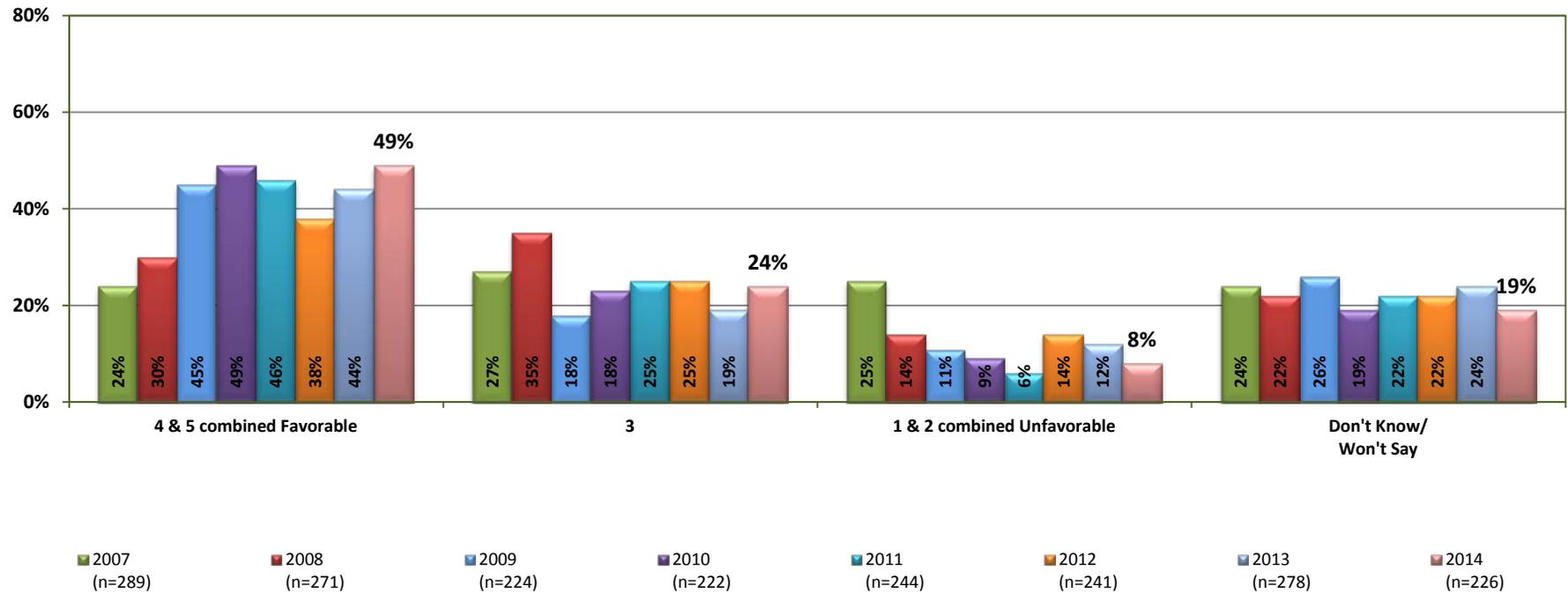
MEAN†: 3.7

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to rate their overall impression of the Laboratory's Management and Operations contractor, Los Alamos National Security, LLC (LANS), based on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. As shown above, approximately half (49%) of the Leaders surveyed have a favorable impression of LANS, while 8% have an unfavorable impression and about one-quarter (24%) have neutral or mixed feelings about the contractor.

As has been observed in prior studies, a relatively large percentage of Leaders (19%) have not formed an opinion of LANS. The lack of awareness of LANS is also evidenced by the 24% of Leaders who have a neutral opinion. Community Leaders in Education (30%) are more apt to say they have no opinion of LANS than Leaders in the Tribal (22%), Community Giving (18%), and Governmental (16%) sectors. It should also be noted that 19% of Tribal Leaders have a negative impression of LANS.

IMPRESSION OF LOS ALAMOS NATIONAL SECURITY, LLC TRENDING ANALYSIS



TRENDING ANALYSIS

The graph above displays Community Leaders' impressions of Los Alamos National Security, LLC, grouping together favorable (4 and 5) and unfavorable (1 and 2) ratings from 2007 through 2014. Overall, there has been an increase in those who have a favorable opinion of LANS, rising from 44% last year to 49% currently, the highest it has been since 2010. There is also a decline in the percentage of those who say they have an unfavorable opinion of LANS when compared to last year's study, dropping from 12% to 8%.

TOP WAYS OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY TOP 10 UNAIDED RESPONSES	
NEWSPAPERS	44%
LANL EMAIL UPDATES	38%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	27%
LAB EMPLOYEES	23%
NEIGHBORS/FRIENDS/FAMILY/CO-WORKERS	23%
OTHER MEETINGS/TALKS	16%
TELEVISION	15%
QUARTERLY REGIONAL LEADERS' BREAKFAST	9%
INTERNET/FACEBOOK	6%
LANL FOUNDATION	5%

PREFERRED WAY OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY TOP 9 UNAIDED RESPONSES	
LANL EMAIL UPDATES	55%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	27%
NEWSPAPERS	12%
INTERNET/LABORATORY WEBSITE/FACEBOOK	10%
OTHER MEETINGS/TALKS	9%
LANL FOUNDATION	8%
QUARTERLY REGIONAL LEADERS' BREAKFAST	8%
LAB EMPLOYEES	7%
NEIGHBORS/FRIENDS/FAMILY/CO-WORKERS	5%

Community Leaders were asked in an unaided, open-ended manner to name the primary ways they receive information about Los Alamos National Laboratory. The table on the left shows newspapers are mentioned most frequently (44%), followed by LANL email updates (38%), the monthly electronic newsletter (27%), Lab employees (23%), and neighbors/friends/family/coworkers (23%).

When asked in an unaided, open-ended manner how they would *prefer* to receive information about LANL, the Leaders are most apt to cite LANL email updates (55%), the monthly electronic newsletter (27%), and newspapers (12%). Community Giving Leaders (39%) are more likely than other leaders to prefer receiving information about LANL on the Internet (e.g. Lab's website or Facebook). Tribal Leaders (28%) are more likely than other Leaders to prefer receiving information about LANL from the LANL Foundation.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"					
TOTAL SAMPLE (N=226)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/WON'T SAY
EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES	33%	43%	10%	5%	8%
METHODS AVAILABLE TO YOU FOR COMMUNICATING WITH LANL REGARDING YOUR NEEDS, CONCERNS AND IDEAS	30%	41%	16%	6%	7%
EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES	28%	43%	18%	3%	8%

When asked to rate their level of satisfaction with LANL’s **efforts to listen to the perspectives** of the Northern New Mexico communities, three-quarters (76%) of the Leaders say they are either *somewhat* (43%) or *very satisfied* (33%), while 15% express dissatisfaction. Among Government Leaders, 41% say they are *very satisfied*, though they are equally as likely as Tribal Leaders to express dissatisfaction (25%).

Community Leaders were also asked to rate their satisfaction with the Lab’s **efforts to respond to the perspectives** of the Northern New Mexico communities. Overall, seven-in-ten (71%) Leaders express satisfaction with the Lab’s responsiveness, though 21% are dissatisfied. Leaders in the Governmental sector (35%) and Tribal Leaders (28%) are more likely than Economics/Business (18%), Education (15%), and Community Giving Leaders (7%) to express dissatisfaction with the Lab’s efforts to respond to their perspectives.

Community Leaders were asked to rate their level of satisfaction with different aspects of communication with Los Alamos National Laboratory. As shown above, 71% of the Leaders express satisfaction with **the methods available for communicating with LANL regarding their needs, concerns and ideas**, though 22% say they are dissatisfied.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2014)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES*					
OCTOBER 2014 (N=226)	33%	43%	10%	5%	8%
SEPTEMBER 2013 (N=278)	32%	42%	14%	2%	9%
OCTOBER 2012 (N=241)	29%	44%	14%	5%	9%
OCTOBER 2011 (N=244)	33%	46%	13%	2%	6%
SEPTEMBER 2010 (N=222)	26%	54%	11%	2%	7%
OCTOBER 2009 (N=224)	32%	44%	13%	2%	9%
OCTOBER 2008 (N=271)	27%	37%	22%	6%	7%
OCTOBER 2007 (N=289)	20%	42%	18%	12%	8%
SEPTEMBER 2006 (N=298)	16%	28%	27%	19%	10%
SEPTEMBER 2005 (N=404)	19%	35%	22%	15%	10%
SEPTEMBER 2004 (N=262)	23%	34%	25%	11%	7%
SEPTEMBER 2003 (N=199)	25%	37%	19%	11%	8%
SEPTEMBER 2002 (N = 238)	27%	41%	17%	9%	6%
METHODS AVAILABLE TO YOU FOR COMMUNICATING WITH LANL REGARDING YOUR NEEDS, CONCERNS AND IDEAS					
OCTOBER 2014 (N=226)	30%	41%	16%	6%	7%
SEPTEMBER 2013 (N=278)	33%	35%	15%	9%	7%
OCTOBER 2012 (N=241)	32%	36%	18%	6%	8%
OCTOBER 2011 (N=244)	30%	41%	17%	4%	7%
SEPTEMBER 2010 (N=222)	28%	39%	18%	6%	9%
OCTOBER 2009 (N=224)	33%	40%	16%	5%	6%
OCTOBER 2008 (N=271)	22%	34%	26%	10%	8%
OCTOBER 2007 (N=289)	27%	30%	23%	14%	6%
SEPTEMBER 2006 (N=298)	20%	23%	27%	22%	7%
SEPTEMBER 2005 (N=404)	22%	30%	24%	16%	9%
SEPTEMBER 2004 (N=262)	19%	39%	23%	16%	2%
SEPTEMBER 2003 (N=199)	24%	38%	21%	12%	5%
SEPTEMBER 2002 (N = 238)	23%	46%	15%	12%	5%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES (CONTINUED)

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2014)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES*					
OCTOBER 2014 (N=226)	28%	43%	18%	3%	8%
SEPTEMBER 2013 (N=278)	27%	45%	15%	4%	8%
OCTOBER 2012 (N=241)	24%	46%	17%	5%	8%
OCTOBER 2011 (N=244)	25%	51%	17%	2%	5%
SEPTEMBER 2010 (N=222)	26%	46%	19%	4%	5%
OCTOBER 2009 (N=224)	28%	44%	15%	2%	11%
OCTOBER 2008 (N=271)	21%	41%	22%	8%	8%
OCTOBER 2007 (N=289)	16%	37%	24%	15%	8%
SEPTEMBER 2006 (N=298)	10%	24%	29%	27%	10%
SEPTEMBER 2005 (N=404)	13%	35%	27%	15%	10%
SEPTEMBER 2004 (N=262)	11%	36%	26%	15%	12%
SEPTEMBER 2003 (N=199)	12%	36%	27%	13%	12%
SEPTEMBER 2002 (N= 238)	14%	45%	26%	8%	7%

TRENDING ANALYSIS

Current satisfaction levels with LANL communication and response efforts are similar to results observed in the past several studies. While LANL has made great strides in improving communication compared to results observed as recently as five years ago, satisfaction levels appear to have plateaued. There is also room for improvement given that over one-in-five (22%) Leaders continue to express dissatisfaction with the methods of communication available and with LANL's effort to respond to the perspectives of the Northern New Mexico community (21%).

**It should be noted that, in previous studies, Community Leaders were asked to rate their satisfaction with LANL's efforts to listen and respond to the concerns of their community. Starting in 2008, Leaders were asked to rate their level of satisfaction with the Lab's efforts to listen and respond to the perspectives of the community. This may account for some of the improvement observed with these two questions when compared to previous studies.*

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"					
TOTAL SAMPLE (N=226)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/WON'T SAY
OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES	62%	28%	6%	3%	2%
ECONOMIC/BUSINESS LEADERS	57%	34%	3%	4%	2%
ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM	36%	38%	9%	2%	15%
ECONOMIC/BUSINESS LEADERS	46%	40%	9%	2%	4%
LAB'S TECHNOLOGY TRANSFER PROGRAM	21%	36%	13%	4%	25%
ECONOMIC/BUSINESS LEADERS	20%	49%	15%	5%	11%
EFFORTS TO PURCHASE MORE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR	19%	31%	16%	6%	28%
ECONOMIC/BUSINESS LEADERS	16%	38%	23%	7%	16%

Community Leaders were asked to rate their level of satisfaction with several aspects of LANL's involvement in the Northern New Mexico business community. As shown above, nine-in-ten of the Community Leaders are either *somewhat* (28%) or *very satisfied* (62%) with LANL's **overall impact on the Northern New Mexico economy**, compared to just 9% who say they are dissatisfied.

As has been observed in previous studies, Tribal Leaders are less likely than others to say they are *very satisfied* with LANL's overall impact on the local economy (35%). In comparison, 73% of Educational Leaders, 72% of Governmental Leaders, 70% of Community Giving Leaders, and 57% of Economic/Business Leaders say they are *very satisfied* with LANL's economic impact.

Approximately three-quarters (74%) of the Leaders surveyed expressed satisfaction with the Lab's **economic development programs such as business mentoring, the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program**. Eleven percent say they are dissatisfied with LANL's economic programs. It should be noted that over four-fifths (86%) of the Economic/Business Leaders are satisfied with LANL's economic programs, while 11% express dissatisfaction.

The majority of Leaders (57%) say they are either *very satisfied* (21%) or *somewhat satisfied* (36%) with the **Lab's technology transfer program**, compared to 17% who are dissatisfied. Many of the Leaders surveyed have no opinion (25%). Among the Economic/Business Leaders, 69% say they are satisfied with the technology transfer program though 20% say they are dissatisfied. Almost half (49%) of Education Leaders have not formed an opinion.

When asked about their satisfaction with the Lab's efforts **to purchase goods and services from Northern New Mexico businesses during the past year**, half of the Leaders (50%) express satisfaction, though 22% say they are dissatisfied and 28% have no opinion. Fifty-four percent of the Economic/Business Leaders say they are satisfied with the Lab's efforts to purchase goods and services from businesses in Northern New Mexico, though 30% express dissatisfaction and 16% have no opinion.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2014)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
THE LAB'S OVERALL IMPACT ON THE ECONOMY					
OCTOBER 2014 (N=226)	62%	28%	6%	3%	2%
SEPTEMBER 2013 (N=278)	63%	27%	6%	2%	3%
OCTOBER 2012 (N=241)	62%	25%	7%	2%	3%
OCTOBER 2011 (N=244)	63%	30%	4%	1%	2%
SEPTEMBER 2010 (N=222)	60%	31%	5%	2%	1%
OCTOBER 2009 (N=224)	58%	34%	5%	2%	1%
OCTOBER 2008 (N=271)	60%	27%	7%	3%	3%
SEPTEMBER 2006 (N=298)	53%	28%	8%	5%	5%
SEPTEMBER 2005 (N=404)	40%	37%	9%	9%	5%
SEPTEMBER 2004 (N=262)	49%	27%	12%	8%	4%
SEPTEMBER 2003 (N=199)	46%	33%	10%	6%	5%
SEPTEMBER 2002 (N = 238)	51%	28%	10%	5%	6%
DECEMBER 2001 (N = 204)	45%	33%	10%	4%	8%
SEPTEMBER 2000 (N = 162)	41%	43%	9%	6%	2%
THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM					
OCTOBER 2014 (N=226)	36%	38%	9%	2%	15%
SEPTEMBER 2013 (N=278)	31%	37%	6%	2%	23%
OCTOBER 2012 (N=241)	32%	34%	12%	5%	17%
OCTOBER 2011 (N=244)	27%	37%	13%	3%	20%
SEPTEMBER 2010 (N=222)	26%	38%	11%	4%	21%
OCTOBER 2009 (N=224)	31%	31%	13%	3%	22%
THE LAB'S TECHNOLOGY TRANSFER PROGRAM					
OCTOBER 2014 (N=226)	21%	36%	13%	4%	25%
SEPTEMBER 2013 (N=278)	23%	33%	9%	2%	33%
OCTOBER 2012 (N=241)	29%	32%	9%	3%	27%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES (CONTINUED)

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2014)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
THE LAB'S EFFORTS TO PURCHASE MORE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES					
OCTOBER 2014 (N=226)	19%	31%	16%	6%	28%
SEPTEMBER 2013 (N=278)	19%	33%	11%	7%	30%
OCTOBER 2012 (N=241)	17%	36%	11%	7%	30%
OCTOBER 2011 (N=244)	16%	35%	16%	4%	29%
SEPTEMBER 2010 (N=222)	14%	40%	18%	7%	21%
OCTOBER 2009 (N=224)	24%	27%	13%	6%	31%
OCTOBER 2008 (N=271)	16%	27%	19%	10%	29%
OCTOBER 2007 (N=289)	14%	27%	21%	16%	22%
SEPTEMBER 2006 (N=298)	10%	21%	29%	20%	20%
SEPTEMBER 2005 (N=404)	13%	31%	21%	15%	20%
SEPTEMBER 2004 (N=262)	12%	31%	23%	10%	24%
SEPTEMBER 2003 (N=199)	10%	29%	24%	12%	26%
SEPTEMBER 2002 (N = 238)	20%	30%	17%	8%	25%
DECEMBER 2001 (N = 204)	24%	30%	18%	8%	20%

TRENDING ANALYSIS

As shown above, satisfaction levels with LANL in regards to the economy are similar to those observed in previous studies with no significant changes in the past five years. However, there has been steady improvement in satisfaction levels with the Lab's economic development programs such as business mentoring, the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program, with 74% of Community Leaders now saying that they are satisfied compared to 68% in 2013 and 66% in 2012.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATION ISSUES					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"					
TOTAL SAMPLE (N=226)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/WON'T SAY
EDUCATIONAL PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES	60%	30%	6%	1%	5%
EDUCATIONAL LEADERS	70%	22%	5%	3%	0%
OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN NORTHERN NEW MEXICO	48%	38%	9%	2%	5%
EDUCATIONAL LEADERS	51%	32%	13%	3%	2%

The vast majority (90%) of Community Leaders are either *very satisfied* (60%) or *somewhat satisfied* (30%) with **educational programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Adventures in Supercomputing Challenge, scholarships, and partnerships with New Mexico colleges and universities.**

It should be noted that 92% of the Education Leaders say they are satisfied with education programs offered by the Lab, with 70% who are *very satisfied*. Furthermore, 65% of the Leaders in Los Alamos say they are *very satisfied* with LANL's educational programs compared to 54% of the Leaders in Sandoval County and 55% of Santa Fe County Leaders. Among Tribal Leaders, 35% say they are *very satisfied* and 46% are *somewhat satisfied* with the Lab's educational programs.

Eighty-six percent of the Leaders also express satisfaction with **the overall impact that the Lab has on education in Northern New Mexico** (48% are *very satisfied*), while 11% express dissatisfaction. It is important to mention that 83% of Leaders in the Education sector are satisfied with the Lab's impact on education in the Northern New Mexico community (51% are *very satisfied*). It also should be noted that 94% of Leaders in Los Alamos County are satisfied with the overall impact that the Lab has on education in Northern New Mexico.

Among Tribal Leaders, 28% are *very satisfied* and 50% are *somewhat satisfied* with the overall impact the Lab has on education in Northern New Mexico. Only 7% of Tribal Leaders are *somewhat dissatisfied* and 4% are *very dissatisfied*.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATION ISSUES

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2014)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
EDUCATIONAL PROGRAMS OFFERED BY LANL					
OCTOBER 2014 (N=226)	60%	30%	6%	1%	5%
SEPTEMBER 2013 (N=278)	55%	31%	5%	2%	8%
OCTOBER 2012 (N=241)	61%	28%	4%	1%	5%
OCTOBER 2011 (N=244)	58%	28%	7%	0%	6%
SEPTEMBER 2010 (N=222)	55%	30%	7%	1%	6%
OCTOBER 2009 (N=224)	61%	26%	5%	*	8%
OCTOBER 2008 (N=271)	50%	34%	4%	1%	10%
OCTOBER 2007 (N=289)	44%	33%	6%	2%	15%
SEPTEMBER 2006 (N=298)	42%	30%	7%	4%	17%
SEPTEMBER 2005 (N=404)	43%	27%	6%	2%	22%
SEPTEMBER 2004 (N=262)	29%	31%	10%	3%	27%
SEPTEMBER 2003 (N=199)	24%	34%	13%	4%	25%
SEPTEMBER 2002 (N = 238)	27%	31%	11%	4%	27%
DECEMBER 2001 (N = 204)	29%	27%	11%	2%	31%
SEPTEMBER 2000 (N = 162)	26%	42%	7%	4%	21%
THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITY					
OCTOBER 2014 (N=226)	48%	38%	9%	2%	5%
SEPTEMBER 2013 (N=278)	41%	39%	13%	1%	7%
OCTOBER 2012 (N=241)	42%	42%	8%	3%	4%
OCTOBER 2011 (N=244)	40%	44%	9%	1%	6%
SEPTEMBER 2010 (N=222)	40%	40%	12%	2%	6%

* LESS THAN 1% REPORTED.

TRENDING ANALYSIS

As shown in the table above, overall satisfaction levels with LANL in regards to education issues are very similar to those observed in the past five studies, though there is an increase in the percentage of Leaders who are *very satisfied* with the overall impact that the Lab has had on education in Northern New Mexico (41% in 2013 versus 48% in the current study).

EVALUATION OF SPECIFIC LANL ATTRIBUTES: QUALITY OF LIFE RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" TOTAL SAMPLE (N=226)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES AND VOLUNTEER PROGRAMS	54%	28%	5%	1%	11%
COMMUNITY GIVING LEADERS	63%	37%	0%	0%	0%
LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING, AND REMEDIATION	30%	46%	10%	3%	11%

Community Leaders were asked to rate their level of satisfaction with the Lab's involvement with quality of life related issues. As shown above, over four-fifths (82%) of the Leaders surveyed express satisfaction with the Lab's involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs, with 54% saying they are *very satisfied*.

Among the Community Giving Leaders, 63% say they are *very satisfied* and another 37% are *somewhat satisfied*. Leaders in Los Alamos County (76%) are more likely to be *very satisfied* compared to Leaders in other counties. The vast majority of Education Leaders (93%) express satisfaction with LANL's involvement in charitable programs (70% say they are *very satisfied*).

Approximately three-quarters (76%) of Community Leaders also express satisfaction with LANL's efforts to provide effective environmental stewardship, monitoring, and remediation. Regionally, we observe that 90% of Leaders in Los Alamos are satisfied with the Lab's environmental efforts compared to 75% of the Leaders in Santa Fe County and 70% in Rio Arriba County. Also, 22% of the Governmental Leaders express dissatisfaction with LANL's environmental stewardship, though three-in-four (75%) say they are either *very satisfied* (38%) or *somewhat satisfied* (37%).

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNITY GIVING AND ENVIRONMENTAL RESPONSIBILITY

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2014)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
INVOLVEMENT IN NORTHERN NM THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS					
OCTOBER 2014 (N=226)	54%	28%	5%	1%	11%
SEPTEMBER 2013 (N=278)	58%	25%	5%	2%	9%
OCTOBER 2012 (N=241)	58%	22%	8%	1%	11%
OCTOBER 2011 (N=244)	48%	31%	8%	1%	12%
SEPTEMBER 2010 (N=222)	48%	33%	9%	2%	9%
OCTOBER 2009 (N=224)	51%	30%	7%	*	11%
OCTOBER 2008 (N=271)	48%	33%	10%	1%	7%
OCTOBER 2007 (N=289)	44%	30%	7%	3%	15%
SEPTEMBER 2006 (N=298)	33%	33%	12%	3%	19%
EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION					
OCTOBER 2014 (N=226)	30%	46%	10%	3%	11%
SEPTEMBER 2013 (N=278)	31%	39%	14%	4%	13%
OCTOBER 2012 (N=241)	29%	44%	15%	5%	6%
OCTOBER 2011 (N=244)	35%	43%	14%	2%	5%
SEPTEMBER 2010 (N=222)	28%	45%	14%	5%	8%
OCTOBER 2009 (N=224)	25%	45%	13%	4%	14%
OCTOBER 2008 (N=271)	28%	35%	17%	9%	11%
OCTOBER 2007 (N=289)	26%	33%	19%	9%	14%
SEPTEMBER 2006 (N=298)	20%	39%	20%	10%	12%
SEPTEMBER 2005 (N=404)	20%	39%	17%	9%	16%

* LESS THAN 1% REPORTED.

TRENDING ANALYSIS

As shown in the table above, overall satisfaction levels with LANL in regards to community giving and environmental responsibility are very similar to those observed in the past several studies.

EFFECTIVENESS OF LANL PARTNERSHIPS					
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE"					
TOTAL SAMPLE (N=226)					
	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/WON'T SAY
SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO	41%	39%	9%	2%	8%
EDUCATION LEADERS	57%	27%	11%	3%	1%
COMMUNITY NON-PROFIT ORGANIZATIONS	41%	38%	8%	2%	12%
COMMUNITY GIVING LEADERS	53%	40%	7%	0%	0%
BUSINESS COMMUNITY IN NORTHERN NEW MEXICO	30%	42%	11%	4%	12%
ECONOMIC/BUSINESS LEADERS	32%	54%	8%	5%	2%
STATE LEGISLATURE	23%	37%	7%	1%	32%
GOVERNMENT LEADERS	45%	28%	7%	2%	19%
STATE GOVERNMENT AGENCIES	22%	42%	6%	1%	28%
GOVERNMENT LEADERS	37%	33%	7%	4%	19%
LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO	20%	45%	11%	4%	20%
GOVERNMENT LEADERS	31%	40%	21%	9%	0%
TRIBAL GOVERNMENTS AND TRIBAL AGENCIES	15%	33%	8%	3%	41%
TRIBAL LEADERS	21%	45%	26%	4%	4%

Community Leaders were asked how they would rate the effectiveness of LANL’s partnerships with various entities and organizations. As shown above, four-fifths of Community Leaders feel LANL’s partnerships with **the school districts, colleges and universities** in Northern New Mexico are effective (41% say they are *very effective*), compared to 11% who feel these partnerships are ineffective. Eighty-four percent of the Education Leaders believe the Lab’s partnerships with educational institutions are effective, with 57% saying they are *very effective*.

Almost four-fifths (79%) of Leaders think LANL’s partnerships with **community non-profit organizations** are effective, compared to 10% who say they are ineffective. Over nine-in-ten (93%) of the Community Giving Leaders believe the Lab’s partnerships are effective.

Overall, 72% of the Community Leaders surveyed believe LANL’s partnerships with **the business community in Northern New Mexico** are effective, with 30% saying they are *very effective*. However, 15% feel these partnerships are ineffective. Over four-fifths (86%) of the Business Leaders surveyed feel the Lab’s partnerships with the business community are effective, while 13% feel they are ineffective.

Almost two-thirds (64%) of the Community Leaders surveyed feel LANL’s partnerships with **State government agencies** are effective, while 7% say they are ineffective and 28% have no opinion. Among Government Leaders, 70% say that LANL’s partnerships with **state government agencies** are effective.

Furthermore, 60% of the Leaders also believe LANL's partnerships with the **State Legislature** are effective, though many (32%) have no opinion on the matter. Seventy-three percent of Government Leaders feel that LANL's partnerships with the State Legislature are effective.

Sixty-five percent of the Leaders surveyed also believe the Lab's partnerships with **local county and municipal governments** are effective, compared to 15% who feel they are ineffective and 20% have not formed an opinion. Seventy-one percent of Government Leaders feel that LANL's partnerships with local governments are effective, though 30% say they are ineffective.

Finally, approximately half of the Community Leaders (48%) believe the Lab's partnerships with **tribal governments and tribal agencies** are effective, while 11% feel they are ineffective. About two-fifths (41%) of the Leaders have not formed an opinion about LANL's partnerships with tribal governments and agencies. It should be noted that two-thirds (66%) of Tribal Leaders feel that LANL's partnerships with tribal governments and agencies are either *very effective* (21%) or *somewhat effective* (45%). However, 30% of the Tribal Leaders feel the partnerships with LANL are ineffective.

EFFECTIVENESS OF LANL PARTNERSHIPS

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2014)

TOTAL SAMPLE

	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/ WON'T SAY
SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO					
OCTOBER 2014 (N=226)	41%	39%	9%	2%	8%
SEPTEMBER 2013 (N=278)	40%	37%	11%	3%	10%
OCTOBER 2012 (N=241)	38%	42%	11%	2%	6%
OCTOBER 2011 (N=244)	37%	39%	11%	3%	9%
SEPTEMBER 2010 (N=222)	35%	43%	12%	2%	9%
OCTOBER 2009(N=224)	39%	35%	14%	1%	11%
OCTOBER 2008 (N=271)	33%	37%	15%	1%	13%
OCTOBER 2007 (N=289)	29%	33%	13%	4%	21%
SEPTEMBER 2006 (N=298)	19%	33%	18%	8%	23%
SEPTEMBER 2005 (N=404)	24%	32%	16%	7%	21%
SEPTEMBER 2004 (N=262)	21%	35%	16%	6%	22%
SEPTEMBER 2003 (N=199)	26%	34%	13%	9%	18%
SEPTEMBER 2002 (N=238)	28%	36%	11%	6%	19%
DECEMBER 2001 (N=204)	23%	40%	17%	2%	17%
SEPTEMBER 2000 (N=162)	26%	45%	8%	6%	16%
COMMUNITY NON-PROFIT ORGANIZATIONS					
OCTOBER 2014 (N=226)	41%	38%	8%	2%	12%
SEPTEMBER 2013 (N=278)	34%	39%	11%	2%	14%
OCTOBER 2012 (N=241)	29%	41%	11%	2%	17%
OCTOBER 2011 (N=244)	35%	37%	11%	1%	17%
SEPTEMBER 2010 (N=222)	31%	37%	13%	2%	17%
OCTOBER 2009 (N=224)	31%	40%	8%	4%	17%

EFFECTIVENESS OF LANL PARTNERSHIPS (CONTINUED)

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2014)

TOTAL SAMPLE

	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/ WON'T SAY
BUSINESS COMMUNITY IN NORTHERN NEW MEXICO					
OCTOBER 2014 (N=226)	30%	42%	11%	4%	12%
SEPTEMBER 2013 (N=278)	27%	37%	14%	5%	16%
OCTOBER 2012 (N=241)	25%	43%	14%	4%	13%
OCTOBER 2011 (N=244)	24%	50%	14%	2%	9%
SEPTEMBER 2010 (N=222)	25%	42%	13%	7%	12%
OCTOBER 2009(N=224)	25%	39%	17%	4%	16%
OCTOBER 2008 (N=271)	19%	38%	25%	6%	13%
OCTOBER 2007 (N=289)	12%	39%	23%	14%	12%
SEPTEMBER 2006 (N=298)	9%	31%	30%	17%	13%
SEPTEMBER 2005 (N=404)	17%	34%	21%	15%	13%
SEPTEMBER 2004 (N=262)	13%	38%	22%	12%	14%
SEPTEMBER 2003 (N=199)	11%	42%	26%	9%	12%
SEPTEMBER 2002 (N = 238)	22%	33%	22%	8%	15%
DECEMBER 2001 (N = 204)	16%	41%	28%	8%	7%
SEPTEMBER 2000 (N = 162)	6%	56%	20%	7%	12%
THE STATE LEGISLATURE					
OCTOBER 2014 (N=226)	23%	37%	7%	1%	32%
SEPTEMBER 2013 (N=278)	22%	33%	12%	1%	33%
OCTOBER 2012 (N=241)	22%	32%	13%	1%	32%
OCTOBER 2011 (N=244)	18%	38%	8%	1%	35%
SEPTEMBER 2010 (N=222)	20%	39%	6%	3%	31%
OCTOBER 2009(N=224)	18%	39%	9%	-	35%
OCTOBER 2008 (N=271)	21%	40%	15%	1%	23%
OCTOBER 2007 (N=289)	18%	37%	11%	2%	32%
SEPTEMBER 2006 (N=298)	13%	29%	15%	5%	38%
SEPTEMBER 2005 (N=404)	16%	31%	15%	4%	34%
SEPTEMBER 2004 (N=262)	16%	28%	13%	6%	36%
SEPTEMBER 2003 (N=199)	17%	28%	14%	6%	36%
SEPTEMBER 2002 (N=238)	12%	31%	16%	5%	36%
DECEMBER 2001 (N=204)	7%	28%	17%	4%	43%
SEPTEMBER 2000 (N=162)	7%	31%	12%	5%	45%

EFFECTIVENESS OF LANL PARTNERSHIPS (CONTINUED)

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2014)

TOTAL SAMPLE

	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/ WON'T SAY
STATE GOVERNMENT AGENCIES					
OCTOBER 2014 (N=226)	22%	42%	6%	1%	28%
SEPTEMBER 2013 (N=278)	20%	38%	10%	1%	31%
OCTOBER 2012 (N=241)	23%	39%	13%	0%	25%
OCTOBER 2011 (N=244)	19%	41%	7%	1%	32%
SEPTEMBER 2010 (N=222)	23%	43%	7%	2%	25%
OCTOBER 2009(N=224)	20%	42%	9%	1%	28%
OCTOBER 2008 (N=271)	16%	37%	19%	3%	25%
OCTOBER 2007 (N=289)	15%	36%	14%	3%	32%
SEPTEMBER 2006 (N=298)	11%	31%	19%	4%	35%
SEPTEMBER 2005 (N=404)	12%	35%	14%	5%	34%
SEPTEMBER 2004 (N=262)	12%	31%	16%	4%	36%
SEPTEMBER 2003 (N=199)	14%	30%	14%	5%	37%
SEPTEMBER 2002 (N=238)	15%	32%	13%	5%	36%
DECEMBER 2001 (N=204)	12%	35%	17%	2%	34%
SEPTEMBER 2000 (N=162)	9%	40%	5%	5%	40%
LOCAL GOVERNMENTS IN NORTHERN NEW MEXICO					
OCTOBER 2014 (N=226)	20%	45%	11%	4%	20%
SEPTEMBER 2013 (N=278)	18%	44%	11%	1%	26%
OCTOBER 2012 (N=241)	24%	43%	13%	2%	18%
OCTOBER 2011 (N=244)	20%	44%	14%	3%	19%
SEPTEMBER 2010 (N=222)	19%	43%	15%	2%	21%
OCTOBER 2009(N=224)	20%	40%	16%	1%	24%
OCTOBER 2008 (N=271)	15%	43%	18%	4%	20%
OCTOBER 2007 (N=289)	11%	43%	19%	6%	21%
SEPTEMBER 2006 (N=298)	10%	29%	24%	10%	27%
SEPTEMBER 2005 (N=404)	14%	35%	21%	9%	21%
SEPTEMBER 2004 (N=262)	12%	34%	28%	10%	16%
SEPTEMBER 2003 (N=199)	16%	38%	23%	8%	15%
SEPTEMBER 2002 (N=238)	15%	44%	18%	5%	18%
DECEMBER 2001 (N=204)	13%	45%	23%	4%	15%
SEPTEMBER 2000 (N=162)	10%	63%	13%	7%	7%

EFFECTIVENESS OF LANL PARTNERSHIPS (CONTINUED)

TRENDING ANALYSIS

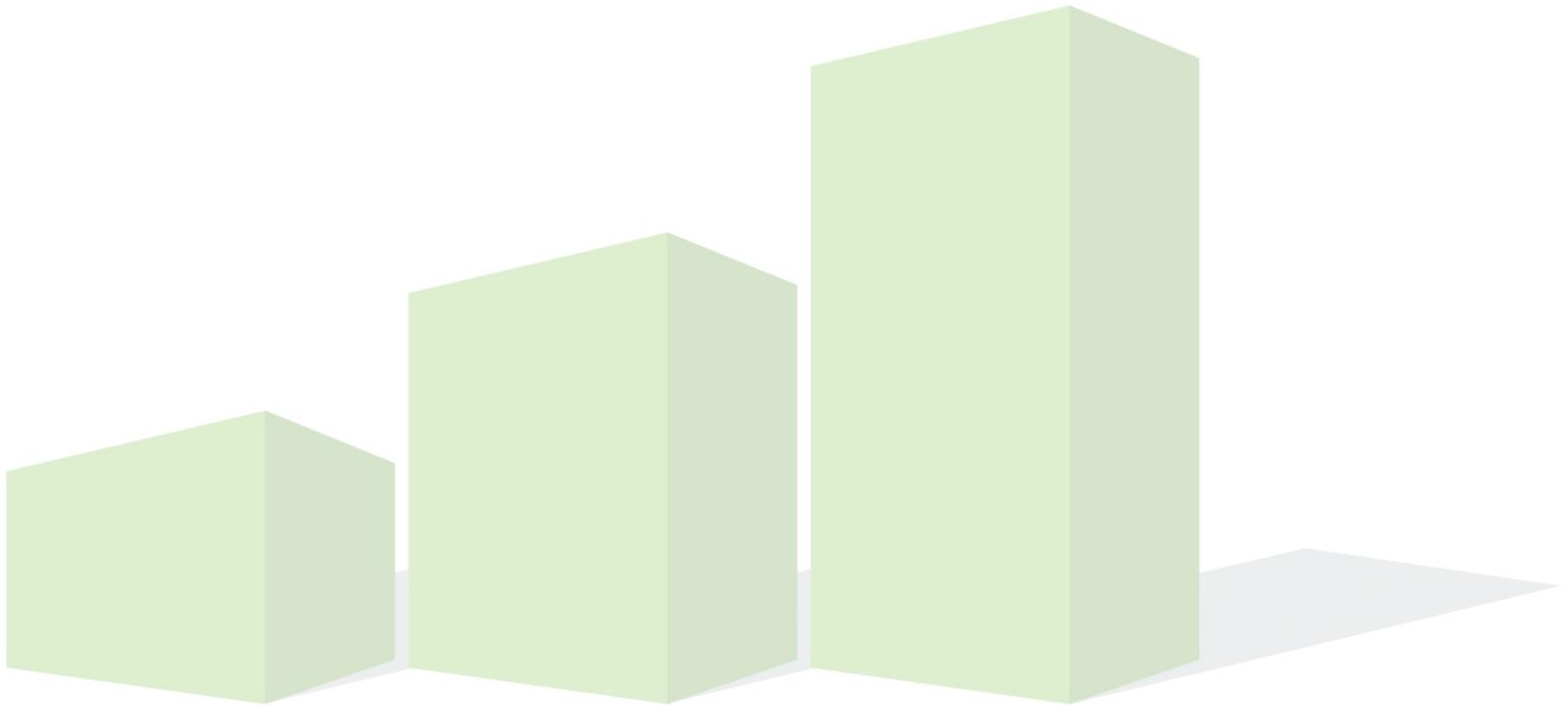
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2014)

TOTAL SAMPLE

	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/ WON'T SAY
TRIBAL GOVERNMENTS AND TRIBAL AGENCIES					
OCTOBER 2014 (N=226)	15%	33%	8%	3%	41%
SEPTEMBER 2013 (N=278)	14%	34%	7%	3%	42%
OCTOBER 2012 (N=241)	15%	33%	12%	1%	39%
OCTOBER 2011 (N=244)	19%	32%	9%	3%	37%
SEPTEMBER 2010 (N=222)	18%	30%	8%	3%	41%
OCTOBER 2009 (N=224)	15%	32%	6%	3%	44%
OCTOBER 2008 (N=271)	13%	24%	16%	4%	44%
OCTOBER 2007 (N=289)	15%	27%	16%	2%	40%
SEPTEMBER 2006 (N=298)	7%	23%	12%	8%	50%
SEPTEMBER 2005 (N=404)	10%	26%	14%	4%	45%
SEPTEMBER 2004 (N=262)	8%	24%	10%	5%	53%
SEPTEMBER 2003 (N=199)	10%	27%	7%	5%	51%
SEPTEMBER 2002 (N=238)	12%	23%	10%	7%	48%
DECEMBER 2001 (N=204)	8%	32%	19%	5%	36%
SEPTEMBER 2000 (N=162)	7%	35%	11%	3%	43%

TRENDING ANALYSIS

As shown on the previous three pages, the perceived effectiveness of LANL's partnerships is similar to those observed in the last several studies, with no significant improvements or declines.



BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO

TOTAL SAMPLE (N=226)

QUESTION1: WHAT WOULD YOU SAY IS THE SINGLE BIGGEST CHALLENGE FACING NORTHERN NEW MEXICO TODAY?

NON-AVAILABILITY OF GOOD JOBS	38%	HEALTHCARE REFORM	1%	DIALOGUE BETWEEN SCHOOL SUPERINTENDENT	1%
ECONOMY: WEAK	17%	GOVERNMENT/POLITICAL LEADERSHIP IS INCOMPETENT	1%	DIFFICULTY IN PRIORITIZING A LOT OF MEDIUM PROBLEMS	*
LACK OF ECONOMIC OPPORTUNITIES	15%	ENVIRONMENT/POLLUTED AIR	1%	GAS AND OIL ORDINANCE	*
EDUCATIONAL SYSTEM IS POOR	13%	LACK OF COMMUNITY/PARENTAL INVOLVEMENT IN EDUCATION/ EDUCATION NOT ENCOURAGED BY FAMILIES	1%	FRACKING/ENVIRONMENTAL DAMAGE CAUSED BY FRACKING	*
LACK OF EFFECTIVE WORKFORCE DEVELOPMENT PROGRAMS/ TRAINING FOR UNEMPLOYED	8%	ANXIETY ABOUT GOVERNMENT CUTTING BACK ON JOBS	1%	TREMENDOUS OUT-MIGRATION FROM MY DISTRICT	*
ILLEGAL DRUG USE	8%	DIVERSITY OF COMPANIES NOT DOING BUSINESS IN NM	1%	CLOSING OF QUESTA MINE	*
LACK OF SKILLED LABOR/LABOR FORCE	6%	QUALITY OF TEACHERS	1%	LACK OF COMMUNICATION/PROMOTION OF PROGRAMS AVAILABLE TO SMALL BUSINESS	*
POVERTY	6%	QUALITY OF SCHOOL FACILITIES	1%	CORPORATIONS USE ALBUQUERQUE AIRPORT	*
DROUGHT/WATER SHORTAGE	5%	WELFARE REFORM	1%	GANGS	*
ECONOMIC DEVELOPMENT/SMALL BUSINESS DEVELOPMENT	5%	LACK OF SERVICES FOR ELDERLY	1%	GAMBLING/LOTTERY	*
ECONOMIC DIVERSIFICATION	5%	TOO MANY RULES/REGULATIONS THAT DON'T APPLY TO RURAL AND TRIBAL COMMUNITIES	1%	ANTI-TERRORISM	*
COST OF LIVING IS HIGH/UNREASONABLE	4%	WE DON'T SEE ANY BENEFIT IN RURAL/TRIBAL COMMUNITIES	1%	FUNDING FOR SOCIAL SERVICES	*
WATER QUALITY/POLLUTION	4%	LOCAL PEOPLE ASSISTING EDUCATION IN THE TRIBES	1%	16 REGIONAL WATER SYSTEM BUREAU OF RECLAMATION SANTA FE COUNTY MEETING HOSTILE TO SAN ILDEFANSO	*
FUNDING FOR JOBS/NEW BUSINESSES	3%	TRIBAL INVOLVEMENT/DIRECTION OF ECONOMIC DEVELOPMENT	1%	EARLY CHILDHOOD	*
FUNDING FOR SCHOOLS/EDUCATION	2%	SHOULD HAVE JOBS AVAILABLE FOR GRADUATES	1%	HERITAGE	*
NOT ENOUGH PRIVATE BUSINESS	2%	CRIME RATE	1%	FIRE/RISK OF FIRE	*
INFRASTRUCTURE/ROADS/STREETS/HIGHWAYS ARE BAD	2%	HUNGER	1%	HOMELESS	*
ALCOHOLISM	2%	LOW GRADUATION RATE	1%	LACK OF MASTER PLANNING	*
COST OF HOUSING IS HIGH/UNREASONABLE	2%	FLOODING	1%	LACK OF PRIVATE LAND BASE	*
LOW WAGES	1%	MORE PUBLIC TRANSPORTATION	1%	NO ROOM TO GROW	*
LACK OF QUALITY HEALTHCARE	1%	LACK OF FUNDING	1%	ISOLATION	*
CONTAMINATION OF OUR SACRED LAND	1%	MORE DONATIONS FOR CHILDREN'S ANNUAL EVENTS	1%	POPULATION NOT KNOWING HOW TO LEAVE RURAL AREA TO GO TO BIG CITIES	*
PROBLEMS WITH WATER RIGHTS/BOUNDARIES/EASEMENTS	1%	EXPAND TECHNICAL KNOWLEDGE IN SCHOOLS	1%	DOMESTIC VIOLENCE/FAMILY PROBLEMS	*
CLIMATE CHANGE/ENVIRONMENTAL CHANGE PROGRAMS/ACTIVITIES FOR YOUTH	1%	EXPAND CREATIVITY IN SCHOOLS	1%	DON'T KNOW	*
LACK OF FAMILY VALUES/PARENTAL GUIDANCE	1%	LACK OF COMMUNICATION WITH BUSINESS COMMUNITY TO STRATEGICALLY SOLVE ISSUES AND PROBLEMS	1%		
MORE ACCESS TO BROADBAND	1%				

* LESS THAN 1% REPORTED.

IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY

QUESTION 2: GENERALLY, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY? USING A 5 POINT SCALE IN WHICH 5 IS VERY FAVORABLE AND 1 IS VERY UNFAVORABLE, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY?

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
5 - VERY FAVORABLE	43%	44%	44%	39%	30%	52%	41%	44%	44%	44%	52%	18%	52%
4	37%	41%	38%	34%	34%	37%	42%	29%	37%	40%	27%	45%	36%
3	17%	11%	16%	27%	30%	4%	13%	25%	17%	14%	20%	25%	13%
2	2%	3%	1%	1%	-	3%	2%	2%	2%	2%	1%	4%	-
1 - VERY UNFAVORABLE	1%	-	-	-	6%	-	1%	-	-	-	-	4%	-
DON'T KNOW/WON'T SAY	2%	-	-	-	6%	3%	2%	-%	1%	-	-	4%	-
MEAN †	4.2	4.3	4.3	4.1	3.8	4.4	4.2	4.2	4.2	4.3	4.3	3.7	4.4

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO

QUESTION 3: COMPANIES, LIKE INDIVIDUALS, CAN BE MEMBERS OF THE COMMUNITY. HOW WOULD YOU RATE LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO? PLEASE USE A 5-POINT SCALE WHERE 5 MEANS LOS ALAMOS NATIONAL LABORATORY IS OUTSTANDING AND 1 MEANS THEY ARE UNACCEPTABLE.

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
5 - OUTSTANDING	34%	28%	30%	41%	30%	31%	26%	46%	28%	32%	43%	14%	56%
4	34%	40%	35%	29%	18%	44%	37%	29%	39%	42%	31%	17%	29%
3	23%	17%	24%	23%	41%	17%	26%	17%	22%	20%	21%	43%	7%
2	8%	15%	10%	5%	6%	3%	9%	6%	6%	7%	3%	18%	7%
1 - UNACCEPTABLE	1%	-	-	-	6%	-	1%	-	-	-	-	4%	-
DON'T KNOW/WON'T SAY	2%	-	2%	1%	-	5%	2%	2%	4%	-	2%	4%	-
MEAN †	3.9	3.8	3.9	4.1	3.6	4.1	3.8	4.2	3.9	4.0	4.2	3.2	4.3

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

IMPRESSION OF LOS ALAMOS NATIONAL SECURITY, LLC

QUESTION 4: USING A 5 POINT SCALE IN WHICH 5 IS VERY FAVORABLE AND 1 IS VERY UNFAVORABLE, WHAT IS YOUR OVERALL IMPRESSION OF THE LABORATORY'S MANAGEMENT AND OPERATIONS CONTRACTOR, LOS ALAMOS NATIONAL SECURITY, LLC?

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING
5 - VERY FAVORABLE	16%	8%	11%	19%	9%	27%	15%	18%	7%	16%	24%	14%	17%
4	33%	44%	38%	29%	30%	28%	37%	27%	38%	37%	26%	28%	35%
3	24%	32%	31%	22%	8%	19%	24%	24%	35%	28%	16%	17%	18%
2	6%	8%	9%	4%	6%	5%	7%	4%	4%	4%	2%	15%	12%
1 - VERY UNFAVORABLE	2%	-	-	4%	6%	-	1%	3%	-	2%	2%	4%	-
DON'T KNOW/WON'T SAY	19%	8%	12%	22%	41%	21%	17%	23%	16%	13%	30%	22%	18%
MEAN †	3.7	3.6	3.6	3.7	3.5	4.0	3.7	3.7	3.6	3.7	4.0	3.4	3.7

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

TOP WAYS OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY

TOTAL SAMPLE (N=226)

QUESTION 5: WHAT ARE THE TOP THREE WAYS THAT YOU RECEIVE INFORMATION ABOUT LOS ALAMOS LABORATORY?

NEWSPAPERS	44%	LOS ALAMOS REPORT	1%
LANL EMAIL UPDATES	38%	NM MAGAZINES	1%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	27%	TRIBAL COMMUNITY	1%
LAB EMPLOYEES	23%	I WORK THERE	1%
NEIGHBORS/FRIENDS/FAMILY/CO-WORKERS	23%	FLYERS POSTED	1%
OTHER MEETINGS/TALKS	16%	DON'T RECEIVE INFORMATION/ANYTHING	1%
TELEVISION	15%	WE USED TO HAVE A LIAISON FOR THE PUEBLO	1%
QUARTERLY REGIONAL LEADERS' BREAKFAST	9%	MAJOR JOB CONTRACTOR	1%
INTERNET/FACEBOOK	6%	LOS ALAMOS PUEBLO PROJECT	1%
LANL FOUNDATION	5%	THROUGH DOE	1%
LABORATORY WEBSITE	5%	VOLUNTEERS	1%
PHONE	5%	EVENTS	*
COMMUNITY OUTREACH OFFICE	5%	ONE TO ONE COMMUNICATION/PERSONAL VISITS/FACE TO FACE	*
RADIO	4%	RIO ARRIBA COUNTY MANAGEMENT	*
RDC	3%	MATH AND SCIENCE ACADEMY	*
NEWS RELEASES	2%	CPO OFFICE	*
LABORATORY MEETINGS	2%	DON'T KNOW	1%
TRIBAL NEWSLETTERS/NEWSLETTER	2%		

* LESS THAN 1% REPORTED.

PREFERRED WAY OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY

TOTAL SAMPLE (N=226)

QUESTION 6: IN WHAT WAYS WOULD YOU PREFER TO RECEIVE INFORMATION ABOUT LANL AND THE PROGRAMS AND SERVICES THE LAB OFFERS?

LANL EMAIL UPDATES	55%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	27%
NEWSPAPERS	12%
INTERNET/LABORATORY WEBSITE/FACEBOOK	10%
OTHER MEETINGS/TALKS	9%
LANL FOUNDATION	8%
QUARTERLY REGIONAL LEADERS' BREAKFAST	8%
LAB EMPLOYEES	7%
NEIGHBORS/FRIENDS/FAMILY/CO-WORKERS	5%
TELEVISION	3%
RADIO	2%
PHONE	2%
ONE TO ONE COMMUNICATION/PERSONAL VISITS/FACE TO FACE	2%
NEWS RELEASES	2%
LABORATORY MEETINGS	2%
I WORK THERE	1%
LOCAL MEDIA	1%
RDC	1%
WE USED TO HAVE A LIAISON FOR THE PUEBLO	1%
TRIBAL NEWSLETTERS/NEWSLETTER	1%
CHAMBER OF COMMERCE	1%
MAJOR JOB CONTRACTOR	1%
LEADERSHIP OUTREACH	1%
PUEBLO COUNCILS	1%
NEWSPAPER ADVERTISING	*
COMMUNITY OUTREACH OFFICE	*
EVENTS	*
FLYERS POSTED	*
MAILERS	*
LOS ALAMOS REPORT	*
BHTEL PROGRAM	*
TECHNICAL DEVELOPMENT MAGAZINES	*
CPO OFFICE	*
DON'T KNOW/WON'T SAY	2%

* LESS THAN 1% REPORTED.

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:
THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 7: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY THAT YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	33%	35%	27%	38%	26%	36%	34%	32%	41%	29%	36%	21%	46%
SOMEWHAT SATISFIED	43%	44%	43%	43%	47%	43%	43%	43%	34%	52%	40%	46%	36%
SOMEWHAT DISSATISFIED	10%	8%	17%	8%	11%	9%	13%	6%	20%	7%	3%	18%	7%
VERY DISSATISFIED	5%	7%	5%	4%	6%	4%	5%	5%	5%	6%	4%	7%	-
DON'T KNOW/WON'T SAY	8%	6%	8%	7%	10%	8%	4%	14%	-	6%	17%	8%	11%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:
THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 8: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY THAT YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	28%	26%	23%	30%	27%	33%	28%	28%	29%	20%	34%	25%	45%
SOMEWHAT SATISFIED	43%	42%	46%	43%	49%	40%	43%	44%	36%	55%	40%	39%	32%
SOMEWHAT DISSATISFIED	18%	21%	19%	19%	17%	15%	21%	13%	30%	15%	12%	28%	7%
VERY DISSATISFIED	3%	3%	1%	2%	-	4%	2%	3%	5%	3%	3%	-	-
DON'T KNOW/WON'T SAY	8%	6%	11%	6%	7%	8%	6%	11%	-	8%	11%	8%	16%

EVALUATION OF SPECIFIC LANL ATTRIBUTES:

THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES

QUESTION 9: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY THAT YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	62%	53%	59%	65%	53%	68%	59%	66%	72%	57%	73%	35%	70%
SOMEWHAT SATISFIED	28%	40%	27%	28%	24%	20%	28%	27%	21%	34%	19%	32%	30%
SOMEWHAT DISSATISFIED	6%	-	6%	5%	11%	8%	8%	3%	7%	3%	5%	18%	-
VERY DISSATISFIED	3%	3%	7%	1%	6%	-	2%	4%	-	4%	3%	7%	-
DON'T KNOW/WON'T SAY	2%	3%	-	-	6%	3%	3%	-	-	2%	-%	8%	-

EVALUATION OF SPECIFIC LANL ATTRIBUTES:

THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING, AND REMEDIATION

QUESTION 10: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY THAT YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING, AND REMEDIATION

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	30%	46%	29%	25%	25%	28%	31%	28%	38%	31%	30%	18%	31%
SOMEWHAT SATISFIED	46%	44%	41%	50%	53%	46%	48%	43%	37%	49%	34%	61%	54%
SOMEWHAT DISSATISFIED	10%	3%	14%	10%	10%	11%	9%	11%	13%	9%	9%	10%	5%
VERY DISSATISFIED	3%	-	6%	3%	6%	2%	3%	3%	9%	-	4%	4%	-
DON'T KNOW/WON'T SAY	11%	6%	10%	12%	7%	13%	9%	14%	2%	10%	23%	7%	11%

EVALUATION OF SPECIFIC LANL ATTRIBUTES:

THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES AND VOLUNTEER PROGRAMS

QUESTION 11: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY THAT YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	54%	76%	53%	51%	42%	49%	48%	65%	53%	58%	70%	21%	63%
SOMEWHAT SATISFIED	28%	21%	31%	30%	24%	32%	30%	26%	26%	28%	23%	32%	37%
SOMEWHAT DISSATISFIED	5%	-	3%	7%	6%	7%	6%	2%	11%	2%	3%	7%	-
VERY DISSATISFIED	1%	-	3%	1%	-	2%	2%	1%	4%	-	3%	-	-
DON'T KNOW/WON'T SAY	11%	3%	10%	12%	28%	10%	14%	7%	5%	11%	2%	40%	-

EVALUATION OF SPECIFIC LANL ATTRIBUTES:

THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES

QUESTION 12: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY THAT YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	48%	47%	42%	48%	36%	56%	42%	56%	48%	45%	51%	28%	76%
SOMEWHAT SATISFIED	38%	47%	40%	38%	39%	29%	42%	30%	26%	48%	32%	50%	20%
SOMEWHAT DISSATISFIED	9%	3%	13%	9%	10%	10%	9%	9%	18%	4%	13%	7%	5%
VERY DISSATISFIED	2%	-	1%	1%	6%	2%	2%	1%	2%	-	3%	4%	-
DON'T KNOW/WON'T SAY	5%	3%	4%	4%	9%	3%	4%	4%	5%	4%	2%	11%	-

**EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO:
LAB'S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR**

QUESTION 20: PLEASE RATE IF YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS. **THE LAB'S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	19%	9%	15%	23%	9%	30%	21%	15%	22%	16%	20%	17%	21%
SOMEWHAT SATISFIED	31%	40%	34%	28%	34%	24%	30%	33%	30%	38%	21%	31%	36%
SOMEWHAT DISSATISFIED	16%	19%	16%	14%	6%	21%	20%	8%	21%	23%	-	18%	12%
VERY DISSATISFIED	6%	7%	10%	7%	-	2%	7%	4%	13%	7%	3%	4%	-
DON'T KNOW/WON'T SAY	28%	25%	25%	28%	52%	22%	21%	40%	15%	16%	56%	29%	30%

**EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO:
EDUCATION PROGRAMS OFFERED BY LANL SUCH AS, THE BRADBURY MUSEUM, MATH & SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES**

QUESTION 21: PLEASE RATE IF YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS. **THE EDUCATION PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	60%	65%	61%	55%	54%	62%	53%	70%	59%	60%	70%	35%	73%
SOMEWHAT SATISFIED	30%	28%	29%	34%	40%	21%	32%	26%	22%	32%	22%	46%	27%
SOMEWHAT DISSATISFIED	6%	3%	5%	5%	-	11%	7%	3%	15%	3%	5%	4%	-
VERY DISSATISFIED	1%	-	3%	-	-	-	1%	-	-	-	3%	-	-
DON'T KNOW/WON'T SAY	5%	3%	2%	6%	6%	5%	7%	1%	3%	5%	-	15%	-

**EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO:
METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS AND IDEAS**

QUESTION 22: PLEASE RATE IF YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS. **THE METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS, AND IDEAS**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	30%	15%	19%	35%	31%	41%	26%	36%	26%	26%	38%	22%	43%
SOMEWHAT SATISFIED	41%	50%	50%	37%	35%	32%	45%	33%	45%	41%	31%	48%	40%
SOMEWHAT DISSATISFIED	16%	20%	14%	11%	30%	16%	19%	11%	19%	17%	10%	22%	10%
VERY DISSATISFIED	6%	7%	8%	7%	3%	4%	6%	6%	9%	5%	12%	4%	-
DON'T KNOW/WON'T SAY	7%	8%	9%	10%	-	7%	4%	13%	2%	12%	9%	4%	7%

**EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO:
LAB'S ECONOMIC DEVELOPMENT PROGRAMS, SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND AND
THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM**

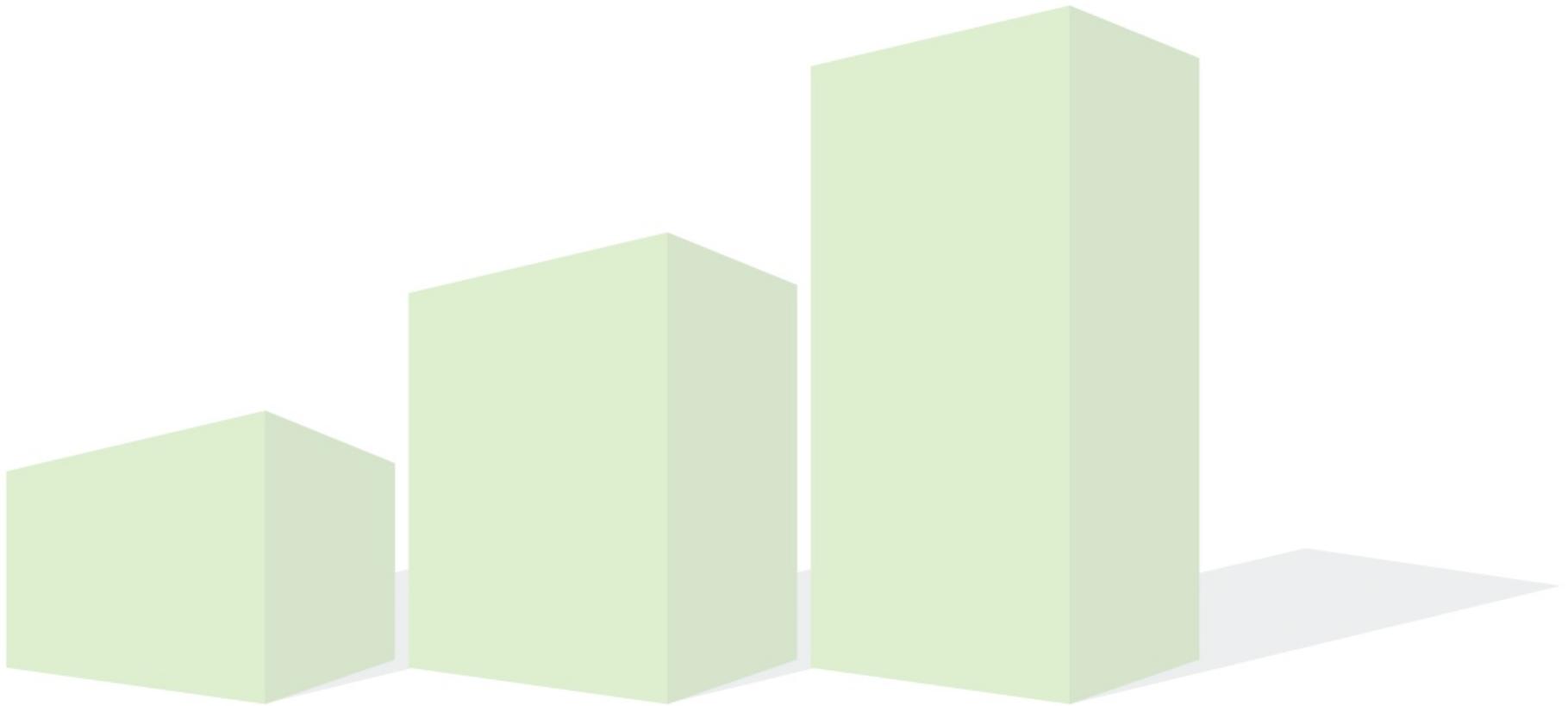
QUESTION 23: PLEASE RATE IF YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS. **THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY SATISFIED	36%	21%	40%	40%	6%	52%	35%	36%	42%	46%	23%	17%	44%
SOMEWHAT SATISFIED	38%	51%	31%	40%	48%	27%	41%	32%	37%	40%	30%	46%	36%
SOMEWHAT DISSATISFIED	9%	7%	14%	10%	6%	5%	11%	5%	12%	9%	5%	18%	-
VERY DISSATISFIED	2%	3%	2%	3%	-	2%	3%	1%	6%	2%	-	4%	-
DON'T KNOW/WON'T SAY	15%	18%	13%	7%	40%	14%	9%	26%	4%	4%	43%	15%	20%

**EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO:
LAB'S TECHNOLOGY TRANSFER PROGRAM**

QUESTION 24: PLEASE RATE IF YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS. **THE LAB'S TECHNOLOGY TRANSFER PROGRAM**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING
VERY SATISFIED	21%	13%	14%	27%	9%	31%	18%	25%	21%	20%	19%	14%	34%
SOMEWHAT SATISFIED	36%	46%	36%	31%	51%	32%	45%	23%	36%	49%	26%	46%	7%
SOMEWHAT DISSATISFIED	13%	25%	7%	14%	10%	10%	15%	11%	23%	15%	5%	11%	7%
VERY DISSATISFIED	4%	3%	5%	6%	-	2%	5%	3%	12%	5%	2%	-	-
DON'T KNOW/WON'T SAY	25%	12%	38%	22%	30%	26%	18%	39%	9%	11%	49%	29%	51%



**EFFECTIVENESS OF LANL PARTNERSHIPS:
THE BUSINESS COMMUNITY IN NORTHERN NEW MEXICO**

QUESTION 13: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE? **WITH THE BUSINESS COMMUNITY IN NORTHERN NEW MEXICO**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY EFFECTIVE	30%	17%	23%	35%	16%	45%	30%	30%	27%	32%	30%	21%	44%
SOMEWHAT EFFECTIVE	42%	52%	52%	43%	28%	31%	45%	38%	45%	54%	26%	38%	38%
SOMEWHAT INEFFECTIVE	11%	12%	10%	12%	11%	12%	14%	7%	14%	8%	6%	22%	12%
VERY INEFFECTIVE	4%	7%	7%	1%	6%	2%	4%	4%	9%	5%	1%	4%	-
DON'T KNOW/WON'T SAY	12%	12%	8%	10%	39%	9%	8%	20%	5%	2%	36%	15%	5%

**EFFECTIVENESS OF LANL PARTNERSHIPS:
SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO**

QUESTION 14: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE? **WITH THE SCHOOL DISTRICTS, COLLEGES, AND UNIVERSITIES IN NORTHERN NEW MEXICO**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY EFFECTIVE	41%	45%	37%	44%	30%	42%	39%	45%	43%	32%	57%	25%	57%
SOMEWHAT EFFECTIVE	39%	47%	38%	37%	53%	32%	42%	36%	32%	46%	27%	56%	31%
SOMEWHAT INEFFECTIVE	9%	3%	14%	8%	-	15%	10%	7%	15%	6%	11%	8%	5%
VERY INEFFECTIVE	2%	-	1%	1%	-	4%	2%	1%	5%	-	3%	-	-
DON'T KNOW/WON'T SAY	8%	5%	9%	9%	17%	6%	7%	11%	4%	15%	1%	11%	7%

**EFFECTIVENESS OF LANL PARTNERSHIPS:
LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO**

QUESTION 15: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE? **WITH LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY EFFECTIVE	20%	21%	18%	23%	3%	27%	20%	21%	31%	20%	17%	10%	23%
SOMEWHAT EFFECTIVE	45%	54%	55%	44%	43%	31%	49%	38%	40%	60%	27%	42%	46%
SOMEWHAT INEFFECTIVE	11%	10%	10%	12%	15%	13%	12%	10%	21%	11%	8%	14%	-
VERY INEFFECTIVE	4%	5%	5%	4%	-	2%	4%	2%	9%	2%	1%	-	7%
DON'T KNOW/WON'T SAY	20%	10%	12%	18%	39%	27%	14%	29%	-	6%	48%	33%	23%

**EFFECTIVENESS OF LANL PARTNERSHIPS:
TRIBAL GOVERNMENT AND TRIBAL AGENCIES**

QUESTION 16: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE? **WITH TRIBAL GOVERNMENTS AND TRIBAL AGENCIES**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY EFFECTIVE	15%	9%	16%	17%	16%	17%	16%	13%	19%	11%	18%	21%	5%
SOMEWHAT EFFECTIVE	33%	42%	34%	32%	35%	25%	39%	23%	27%	45%	13%	45%	28%
SOMEWHAT INEFFECTIVE	8%	5%	6%	5%	32%	5%	11%	3%	9%	2%	3%	26%	7%
VERY INEFFECTIVE	3%	-	5%	5%	-	2%	4%	1%	2%	4%	4%	4%	-
DON'T KNOW/WON'T SAY	41%	43%	39%	41%	17%	50%	31%	59%	43%	38%	61%	4%	59%

**EFFECTIVENESS OF LANL PARTNERSHIPS:
STATE GOVERNMENT AGENCIES**

QUESTION 17: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE? **WITH STATE GOVERNMENT AGENCIES**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY EFFECTIVE	22%	17%	18%	23%	13%	33%	22%	22%	37%	12%	27%	14%	29%
SOMEWHAT EFFECTIVE	42%	43%	43%	40%	43%	46%	48%	33%	33%	61%	22%	49%	34%
SOMEWHAT INEFFECTIVE	6%	12%	6%	5%	6%	3%	6%	6%	7%	5%	2%	11%	7%
VERY INEFFECTIVE	1%	-	2%	1%	-	2%	1%	2%	4%	1%	-	-	-
DON'T KNOW/WON'T SAY	28%	28%	31%	31%	38%	16%	23%	37%	19%	20%	49%	26%	30%

**EFFECTIVENESS OF LANL PARTNERSHIPS:
STATE LEGISLATURE**

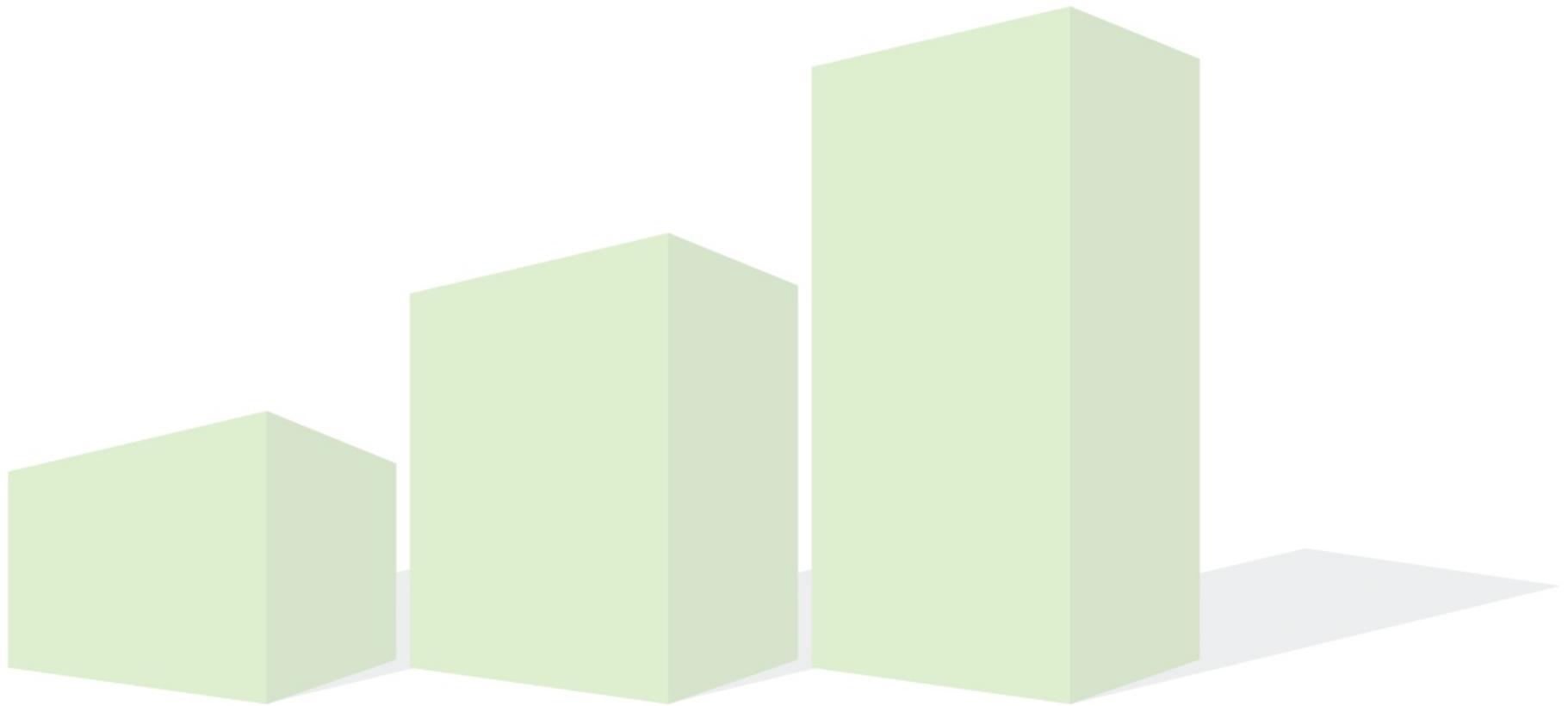
QUESTION 18: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE? **WITH THE STATE LEGISLATURE**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING
VERY EFFECTIVE	23%	24%	28%	19%	11%	30%	26%	18%	45%	18%	25%	7%	18%
SOMEWHAT EFFECTIVE	37%	29%	38%	40%	42%	33%	38%	34%	28%	48%	20%	52%	28%
SOMEWHAT INEFFECTIVE	7%	19%	-	8%	11%	2%	9%	4%	7%	11%	2%	7%	7%
VERY INEFFECTIVE	1%	-	2%	1%	-	-	-	2%	2%	1%	-	-	-
DON'T KNOW/WON'T SAY	32%	28%	33%	32%	36%	34%	26%	42%	19%	21%	54%	33%	47%

**EFFECTIVENESS OF LANL PARTNERSHIPS:
COMMUNITY NON-PROFIT ORGANIZATIONS**

QUESTION 19: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE? **WITH COMMUNITY NON-PROFIT ORGANIZATIONS**

	TOTAL SAMPLE (N=226)	COUNTY					GENDER		ORGANIZATIONAL SECTOR				
		Los ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	OTHER NM	MALE	FEMALE	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING
VERY EFFECTIVE	41%	42%	37%	38%	28%	52%	34%	52%	40%	45%	48%	14%	53%
SOMEWHAT EFFECTIVE	38%	47%	41%	37%	41%	28%	42%	32%	40%	41%	27%	42%	40%
SOMEWHAT INEFFECTIVE	8%	8%	8%	13%	6%	2%	9%	7%	14%	7%	2%	14%	7%
VERY INEFFECTIVE	2%	-	2%	2%	-	2%	1%	2%	4%	1%	2%	-	-
DON'T KNOW/WON'T SAY	12%	3%	11%	9%	26%	15%	13%	8%	2%	5%	23%	30%	-



ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES

QUESTION 25: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES?

A huge benefit with the math and science academy.
A little more connection with the local HS on mentoring students. Math and science academy.
A very good partnership with schools and we appreciate what they are doing.
A very tough state to work with and the Lab makes every attempt to work with us.
Accountability starts in the Española School Districts.
All efforts need to be made to help the young students.
Always more to be done. Reaching out to less influential school districts to help children in rural areas.
Anything related to the LANL Foundation is exceptional. So please continue in that mode.
Early childhood - high school scholarships are very important. Española and Santa Fe schools LANL need to beef up their mentoring and coaching our students as well.
Appreciate the LANL foundation work with the schools.
Appreciate what is being done on a small scale.
Are part of math and science academy and would like to have equal training with technology
Assign an engineer or scientist/one per school for eight months out of the year on loan.
Back to doing school tours.
Communications and meetings to be on a regular basis.
Community outreach office has been very important in working with us but has limited budget.
Concern they stay the course and not back off of their commitment to the community.
Continue and expand their partnership with UNM Los Alamos, Northern New Mexico College, and Santa Fe Community College.
Continue outreach and emails.
Continue prioritizing needs and resources to people in Northern New Mexican communities.
Continue the support we are receiving now.
Continue their involvement with the communities and include the workforce.
Continue with the efforts that are being made.
Could always do more.
Do a good job helping for research with the school, but do not provide computers for the students to use.
Do a great job - appreciate their efforts.
Do a great job through the LANL Foundation.
Do a pretty good job. Outreach to - with under performing schools directly. Española needs special initiatives directed at them.
Do more direct outreach to explain what is available.
Doing a good job already.
Doing a great job, Keep it up.
Doing a great job. The LANL Foundation and its support of schools.
Doing a really good job.
Doing fine.
Doing well already. Continue.
Downsizing has been hard and hurt a little bit. Hopefully, now the budget is better to

maintain our, employees.
Efforts in the area of follow through and visits to schools.
Encourage the process to be streamlined to work with local school districts, colleges and universities. There needs to be clear opportunities to bring people together from these different venues.
Expand and increase the math and science Academy.
Go to partner with San Miguel County, Pecos, West Las Vegas, Robertson talk to information what LANL has to offer.
Grant trading with the school district has been great.
Great with what they are doing.
I am probably more concerned about the clean-up.
I believe LANL can always do better. Northern NM education is the key. We want collaboration assistance and are happy to sit down with them.
I don't see Lab in far Northern NM. How do our people gain employment at Lab? Jobs not publicized now with chamber of commerce and *Rio Grande Sun* ads may be more effective.
I like Lab involvement community commitment plan: consolidate community programs and increase funding under community commitment plan umbrella.
I think be more participatory in process between LANL and schools. Not engaging enough with rural schools. My positive feelings come all from working with Kurt Steinhaus and Randy Trujillo on a regular basis.
I think make a major difference in quality of STEM courses.
I think some connection with President of Santa Fe Community College. Set interns at film studios; the Buckman Direct Diversion; city water system.
I think there is better collaboration at individual school level between LANL instructional person work with the ranks to increase community collaboration. These scientists will inspire students and ignite ability to achieve more.
I would like to see continued support and partnering with the Tribal Education Department.
I would like to see them focus on early childhood education.
I would love to initiate technical staff members of STEM for students of Northern NM. LANL can spin students' excitement back into local community.
I'd like to see Lab work closer with Santa Fe Community College. Time to implement a bridge with LANL to work stronger and clearer.
Involve the Pecos schools more in the helping of education.
Is very involved already, just continue.
It would be helpful if employees could volunteer and give technical assistance to the schools in addition to funding.
Just to maintain effort on consistent basis. They do good with education. Keep it up.
Kurt Steinhaus has put a lot of effort into education and impacted Northern New Mexico Schools.
LANL Foundation helps in many ways. Just continue doing that.
LANL's challenge with regards to Education is low academic test scores in Northern New Mexico and New Mexico in general. Economically depressed areas are producing lower academic test scores.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES (CONTINUED)

Look hard at bringing in interns NM grads.
Luna Community College - stronger marketing by LANL to population with large percentage of adults to graduate adult basic education to shore up in Northeastern NM in order to attract more businesses.
Maintain what the lab is doing now. good job, keep it up. Keep it up.
Maybe doing very well and our students in Rio Arriba and Los Alamos are taking advantage of it.
More active engagement of school superintendents who haven't come around yet. Also job turnover is one to three years for them.
More available informational brochures. More wide spread dissemination of resources that includes Northern New Mexico jobs.
More hands on.
More information on what is available for education.
More involved in the Santa Fe community needs.
More mentorship type programs in higher tech areas and if you get them at a young age it works better.
More outreach to secondary schools concerning programs at LANL.
More outreach to under used communities in Northern New Mexico.
More scientists in the field with children.
More visible with the schools and talking to the students. They have slacked off on their involvement in our area.
Need more information on what all is available for our area.
Need to bring their talents and resources to the area to improve businesses. They are very good to send a scientist to a school but not as good as an organization to help schools.
Needs to be more direct affiliation with research institutions, UNM, NMSU, and New Mexico Tech. Both year and year institutions. Promote UNM Taos and Luna. Be more aggressive recruiting of employees from our universities and train and develop them.
Nice if they help the Española school system. Needs more help with materials. Buildings at Española Schools are in rough shape.
No trying to help k- schools, community colleges, branches of universities in Española. Always willing to help.
Not doing enough. Need more math and science demonstrations in classrooms.
Not sure what cities and towns are targeted but I would hope that LANL would extend the programs to all school systems that are in need of help.
Over time there are not as many programs available for high school students to work with LANL.
Personally, I believe that LANL goes out of its way already to do extra community involvement above and beyond their laboratory's mission.
RDC continue to be the liaison. They are now with the community.
Receiving electronic newsletter where I am not blocked because I do not have a Z number.
Reestablish Tribal education initiatives.
Support bridge programs through funding between high school and college in Northern NM.
The outreach program makes a good effort to help us.
The perception is that a lot of things from the Lab, people tend to feel that they are for the Lab employees.

Their efforts in this area are extraordinary. We value their efforts.
There is a massive need for code developers and it would be good to see LANL to get more involved in partnering with HS and colleges in NM to develop.
They are doing a good job in this area.
They are very active in this area, which has a positive impact on the community.
They are very thoughtful about how they spend their funds in this area and they make a conscious effort.
They can be much more effective if they had better outreach across the board. Not good in Taos or up North in general.
They do a really good job coming to our schools to improve education here.
They do very best they can with what they have. LANL employee turnover in community program office.
They do well with the higher education levels and I'd like to see more aimed toward the younger, elementary through high school.
They need to be more involved with our schools in Questa and the economic environment with the mine closing.
They need to get a grasp on grass roots of the educational system. Need to concentrate more on K- and less fortunate.
They need to work closer with the Reservation School.
They should do a whole lot more in education. What they do now is nice, but doesn't have enough high impact.
They've been doing pretty good helping in government community with programs and financial ways with schools.
They've been good, but they did more in the past. We would like to see more visibility, advertisements and medical coverage about these programs with the schools.
This should be expanded to Taos County, Española and Colorado borders. We are getting no community assistance here in Taos County.
To have a greater presence in the non- profit Santa Fe community in collaboration with the schools. The school supply drive is helpful and very much needed here.
Understand as a National Lab through philanthropy is principally directed toward science and math, I feel they need to be equally supportive toward quality of life and culture offerings/non-profits in NNM.
Very appreciative of the help they give.
Very appreciative of the small amount we get, but we can always use more.
Very dedicated in many cases both professional and personal do a lot more compared to other government contractors.
Very good to Jemez Mountain school district.
Very happy with what they are doing in the STEM areas.
We appreciate their efforts in this area.
We haven't heard from the Tribal liaison. We would like more dialogue with a liaison and more outreach opportunities.
We live in a multicultural state. We look for the same opportunities and it's important to expand the knowledge of our children to become the scientists and engineers of the future. They continuation of the Government to Government relationships are important.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES (CONTINUED)

We need more exposure to these initiatives.

We need more information about the programs available. We don't seem to get a lot here in the Pueblo of Cochiti. We need more information about what's being offered. The Pueblos of Ohkay Owingeh could use some brochures and flyers about scholarships.

We need more one to one communication between Pueblo of Tesuque and LANL.

We want more direct outreach and response.

We would like to have more contact with the liaison about any opportunities.

We would like to see involvement with the pueblo youth and to know what is offered.

We would like to see more focus on the Jemez School District. Bring the science and technology programs to the tribal communities.

We would like to see more involvement in the Española School District. We need a lot of

support in this area.

We would like to see more outreach with the Tesuque Pueblo Department of Education in the areas of science and possible more employment opportunities with the Lab.

We would love to see more involvement on the other side of mountains. East slope Sangre, NM Highland University, Las Vegas, Pecos - tremendous potential.

Without LANL the schools would be in a lot worse situation.

Work harder in legislature to get more funding of grades -kindergarten so children are ready for school.

Would love to see LANL partnership program with state education I think we're underfunded at all levels.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES

QUESTION 26: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES?

A continuation of outreach and emails.

A lot of good things happening.

Again we worked organization to education and economic development with many opportunities leveraging money from the LAB to Taos County.

Always more everyone can do LANL provides critical Leadership just need to collaborate more with different groups to expand economic development.

Continue to fund facility programs and other entrepreneurial supports.

Continue to look outside of Los Alamos and Santa Fe communities in outreach. Do more outside of their home turf.

Continue to reach out to NNM small business.

Continue what they are doing.

Continued funding outreach program called Los Alamos Connect.

Could reach out more in Los Alamos.

Do very good working with us and helping to meet our needs.

Doing a great job, keep up the good work.

Doing all they can.

Don't duplicate what other public agencies are currently doing.

Don't pay enough attention to local businesses.

Even this focuses on trainable labor force, shift our view to our labor force. Deliver entry level, trainable workforce in these industries; energy, wind, solar, bio-mass, manufacturing, small machine shop, retrooled or refitted, math, computerization and technical lighting.

Explore in State environmental contract possibilities.

Federal government constraints, LANS LLC. contractors being laid off, things were way different.

Figure out a way to resolve issues to help local businesses get more of LANL's work contracts with regards to requirements NMSA.

Follow through with outreach with the general public and local tribal government.

Get the word out about what grants and opportunities are available to the tribes. Partner with the tribes for long term federal contracts and engage small business owners.

Give small business companies opportunities.

Good efforts. Keep it up. Increase the budget.

Helpful to get literature on Economic Development for RDC. Board should advocate to congress and improve economic development.

I have seen momentum in the business community and would like to see the funding maintained.

I have seen some efforts, would like to see them extended geographically like towards Española.

I hope would work with entrepreneurs so it's helping to create the small business community.

I read a lot about LANL on Westside local economic developments. San Miguel County - meet with people and find out what is offered and how to work together.

I think it's a good thing that Mr. Kurt Steinhaus is out there talking to and interfacing with the

business community.

I think New Mexico consortium is one of the most effective ways to achieve technology transfer. LANL should continue to work with it.

I think Regional Development Corporation is the right third party to help economic development. At least one million dollars is needed to continue with economic development.

I wish everyone participates in improving economic development through newspaper.

I would like LANL to put more work emphasis on working with the Spanish speaking community.

I would love to sit down with LANL management. I will drive to LANL for this meeting in order to discuss Educational and Economic opportunities.

In difficult time, doing as good as can be expected considering the economy. To also strengthen collaboration with Universities and colleges.

In effort for people to communicate back to Lab, make it easier for the average person to contact the Lab.

It's important to use the local labor force as the first opportunity.

Just keep it up.

Just keep on keeping on! Kid Biz challenge competition in Los Alamos with LANL to ignite that spark. Push local campaigns and events in Los Alamos to Española Valley.

Keep it up.

Keep on going they're doing great.

Keep up the good work with helping out small businesses.

Keep up the NMSBA and Venture Acceleration fund. Do an outstanding job.

Keep working on it: shop locally; lobby for funds from Federal Government; help businesses in New Mexico; train up more "in-staters" to be hired at LANL especially from Northern New Mexico.

Lab needs to purchase more goods and services more often; needs to not only award contracts but purchase goods at amount awarded for example, give out one million dollar contract and only spend \$, of it.

Lab only visible to Española and Los Alamos. Not in Santa Fe at all, not active, or barely visible in SF.

LANL by far ahead of any other government agency in helping businesses with startup ecosystem. They should continue to develop systems throughout the state. They are making a difference.

LANL could make some improvements in this area. Purchase more goods and services from local businesses. The tribe of Nambe has been selling them fuel. We think this is fair and we would like to continue and provide more.

LANL doing everything possible right now for the community here. Not enough organization to effect impact. Trying to make changes in education system wide in Northern New Mexico. "Smart people start smart businesses".

LANL needs a small community wide publication that allows people to sign onto a general email list; it would be a monthly or quarterly publication.

LANL should always be aware of the possibility to utilize "technology transfer".

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)

Like to see Lab complement small business.

More information to community about what LANL is doing. And I get emails weekly from

LANL but don't glean much information from them because I receive emails per day.

More marketing events for vendors in the community.

More participation in Regional economic development district.

More training for kids not going to college.

Need to get additional funding from Federal Government.

Need to put one to two million into Venture Acceleration Fund. One only sources of startup capital.

NMSBA program should allow for larger grant amounts.

Not LANL's responsibility to improve economic development. Primary goal is to research nuclear weapons.

Poverty and poor education in Northern NM's geographic and economic area are an extremely difficult task. Due to logistical physical area Northern New Mexico is like a cul-de-sac. The transportation is difficult. Airport is in Santa Fe, and it is surrounded by Tribal Land.

Predicated on need/skill developed or nurtured. There has been a real lack there.

Procurement organization not transparent enough. Not well thought out/ does not view themselves as a procurement organization/ not service oriented. The worst I've worked with. Too arrogant.

Programs like Venture are important but not enough with competing organizations. The amount of investment is paltry and not enough to be successful. Not enough collaboration.

Regional Development Corporation funds can create large opportunities with a community wide project to help stimulate small businesses here.

Rural San Miguel County is challenged by poor infrastructure, so economic development needs to surpass this obstacle.

Spend more dollars with true Northern NM small business.

Streamline tech transfer.

Support local business community as much as possible.

Tech transfer given contract and then not able to proceed. Research on Hill better be shored up to succeed.

That would be concentrating on jobs/business need more participation on city, county, and state purchases.

The centralized purchasing process is severely limiting procurement opportunities for local business.

The Lab does an incredible job listening and giving information here, but more action and follow up needs to be given to the business community.

The Lab should be out there promoting opportunities for small businesses and supply chain management entities. Vendors US intelligence in NM.

The partnership with LANL Community Partnership Office is excellent. It is productive to work with them.

The pueblo of Picuris does NOT receive any information as to what's available or what's going on.

The pueblos need more concrete planning opportunities.

The small business initiatives have dropped off. It has been difficult for small businesses to work with LANL. All the requirements are a big challenge and causes fear. It takes a project manager with a procurement system to help the small businesses meet these challenges.

We need a positive economic outcome for all counties working with LANL.

The things available are amazing and willing to talk to the public about the things the lab has done for me. Small Business Assistance Program needs more publicity.

There needs to be a more predictable procurement of cycles and policies.

They are doing an amazing job with economic development programs supporting the local community and I hope they continue to fund them and don't cut back so the community can grow and, in turn, support the Lab.

They are trying in this area and doing a good job. We hope it continues.

They could work closer with city and county. More housing incentives.

They do a really good job and we feel we have a real partnership.

They do a reasonable job in this area.

They have great programs, however there needs to be more outreach. We would love to have more interactions and connections.

They help to make a difference. The Lab really does stand out in this area.

They listen to others, so take first step and communicate economic improvement ideas.

They need a greater focus on creating opportunities for local businesses and maximizing contracts.

They need to promote SBA use. Small Business Assistance Program needs to do more town-hall meetings in communities they serve, such as: Abiquiu, Hernandez, Chimayo, Velarde, etc.

They need to spend more money to make it more effective.

They need to support the small business community through NM Small Business development centers.

They should put more effort into the local economy where they have to do business.

They use resources or people but lack sensitivity for current problems. Lab skims over problems with education. The Lab is not addressing unemployed families who need rehabilitation, education, etc... State of NM is not doing anything to help them.

To continue to work with neighboring communities by helping to improve economic development.

To work with local communities to establish infrastructure, resources, growth and economic initiatives.

Try to get local workers as much as possible.

Very good network and partnership.

We are open to communication about any opportunities available.

We definitely want to know about any opportunities for the Tribes.

We enjoy and look forward to the information we receive through the breakfast meetings.

We need more communication between LANL and the pueblos.

We need more exposure to these initiatives.

We need more information about these programs. We'd like to know what they're involved in.

We need more mentorship and community development opportunities for the Tribes.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)

We need more one to one communication between our Pueblo and LANL.
We stay engaged with local communities and local counties to improve economic development.
We would like an invitation to a session or community gathering. A classroom setting would be helpful so we could dialogue, ask questions and pose our concerns.
We would like to see more efforts purchasing goods and services from the small businesses in Northern NM.
We would like to see more partnerships and bring more presentations to the Tribes, instead

of having us go to the Lab.
We're open for communication in this area.
Whatever is going on economic-wise at this time.
Wish to find ways to be more effective to improve tech transfer program "more commercialization".
Work with others AED and Chamber of Commerce. Smith's in Los Alamos is a superstore that could be utilized in development of other businesses.

ADDITIONAL COMMENTS REGARDING THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS

QUESTION 27: DO YOU HAVE ANY OTHER COMMENTS ABOUT THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS?

A continuation of outreach and emails.

At hearing, I have found that Lab works with a lot of non-profits. The Lab's personnel spend a lot of personal time working with non-profits. It's all good.

Concerned with non-profits too much emphasis on grant money. Viable business plan is better and that is the underlying problem with non-profits.

Continue efforts in this area. We hope it continues.

Continue efforts to partner and expand this area.

Continue the great work. This is the one thing they do well.

Continue to support efforts of the RDC.

Continue what you are doing/non-profits are making an impact.

Coordination could be improved.

Could always do more.

Do a pretty good job engaging and being active with United Way of Northern New Mexico

Do an excellent job.

Do work hand in hand by addressing the new companies and growing companies here in Northern New Mexico.

Doing a good job. (n=6)

Dollars for schools would love to work with LANL. We work with public schools which includes the Santa Fe Indian School and School for the Deaf. There is so much that could be accomplished with the help from LANL. We look forward to more collaboration and extending our help to the Santa Fe community.

Downtown action team - revitalizes downtown - Electric Light Parade with proceeds we buy trees, planters, banner and benches. We would appreciate help from LANL with our non-profit.

First born program of NNM; LANL has been great with United Way; employees have been generous.

Follow through on outreach.

I know that Lab does some outreach to non-profit organizations, but I'm unsure as to what extent.

I know that the Lab is going through some changes.

I like their busy notes and encouraging Lab employees to volunteer.

In Northern New Mexico, Lab makes joint effort with us - a c, and allows us to do trade show and other events.

Keep it up!

Lab does a pretty good job.

LANL does not work with any of the Taos County non-profits as far as I know.

LANL has manager private corporation. Department of Energy's mission comes first.

LANL is very active in non-profit realm.

Listen to them and help them, but do not dictate to them. Also it's important to match charitable contributions and that they go to local entities, not distant entities.

Make good effort to share what they can to help in non-profit organization area.

More effort in spending.

More involved. Do fund entrepreneurship project with non-profits and other organizations.

Non-profits are contrary to systems of Labs, have essential work directly and indirectly.

Where conflict exists, need to mitigate in best possible way.

One million dollars in charitable giving from LANL Foundation and RDC employee matching funds and holiday drives: turkeys, holiday angel, giving senior citizens' drive, school supplies, and school shoes program.

Pretty good.

Put more personable and friendly spin on what they are doing in community. Tag onto city's Quarterly newsletter.

RDC - use as a conduit to get information about NMSBA program to more small towns and villages.

Really extend a helping hand and make all of the efforts possible. LANL tries very hard.

Some ways, a lot of jumping through hoops for very little help.

Stick with science and math at Labs.

Susan Herrera Director- Santa Fe and Los Alamos Foundations, I am not sure how much money is being spent.

The A certification status is challenging to meet.

The employee giving program at % is abysmal. LANL needs to create and market employee matching program. However, the monies should be given to local non-profits and employee designations, not adhered to, but to United Way of NM and Santa Fe County.

The Pueblo of Pojoaque could use some assistance.

The Tewa Women's United is one of the important groups that LANL should reach out to. The work to educate the public on environmental impacts.

They are doing a good job and I appreciate their efforts.

They are doing a good job offering scholarships to the youth in the community.

They are effective in this area. We have received support and hope it continues.

They are very cooperative with non-profits.

They do a good job strongly assisting non-profits here in Taos. So appreciate entrepreneurial help to younger business community.

They make a strong effort. It's important to focus on giving locally.

They provided seed money to start many non-profits that had decent results, long-term results. I commend them for that.

They should be commended for their efforts.

They worked very well with me in the past. Currently, things are touch and go for me with LANL. Employees have retired; over-whelmed, over-worked now and I have to email and call LANL a lot.

They're doing a good job in this area.

They've done good here, however the budget has declined.

Think they do an amazing job and encourage employees to volunteer.

Very effective.

We are very grateful of the support we have with LANL. We would just like to see this extended more to the local counties.

ADDITIONAL COMMENTS REGARDING THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS (CONTINUED)

We have the highest regard for LANL in this area, and we also hold each other accountable. We need more communication about LANL's efforts in these areas. We would like to know where they are visible.

We would like to see more designation to the local Non-profits in Northern NM from LANL and their staff.

Work very effective with NP.

Work with the local and rural community non-profits is important.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LABORATORY IN GENERAL

QUESTION 28: IS THERE ANYTHING REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

A lot more effort given to Small Business communities. They need to reinforce the small business community.

A lot of bad press on Federal Inspections, therefore people's opinions are not that good right now.

A lot of great things going on with the Lab. They need to do more publicity on the things they are doing so regular people would know and appreciate them.

A valuable resource for Northern NM Communities.

Accident at WIPP is of great concern to me. I firmly believe drum and daughter drums need to be recovered and investigated. That will make comprehensive and definitive investigation of what happened. LANL must better assess and improve packaging process for radioactive waste.

Any opportunities to collaborate, we are willing to go the extra mile. Open for business. please contact me to further education and economics at dbarrone@Taos.gov or --

Been a good team player in Northern NM.

Continue and expand all STEM related initiatives for our high school students in Northern New Mexico.

Corporate giving is substantially low compared to Sandia National Labs. Need more local giving, but still doing a great job.

Doing a great job.

Don't know how to market themselves.

Economic vitality of the whole state of NM. We need to make the most of Los Alamos in our state.

Enjoy fact that we have a great relationship with LANL's small business development office.

Everybody we meet from LANL is terrific.

Give the Tribal government the opportunity to oversee and being stewards of the land is important.

Good in some areas but need to get more proactive in nurturing local students and at an earlier age, so they can mature into LANL employees, having them become their existing workforce.

Great organization with the best and brightest minds.

How far along are they in transportation of actual clean up?

Huge proponent of LANL. Obviously I am unaware of Tribal governments and Tribal agencies interaction with the laboratory.

I am glad that they are there.

I am going to their procurement office to find my niche waterworks through regional water plan.

I am interested in having my daughter work at Lab as intern as I did in High School.

I am very concerned about the cleanup in this area, of the radioactive waste materials.

I feel they are a good partner. They strive to work with the tribes.

I feel very glad they're still there on the hill. They have diversified their mission, but it could be expanded even more. It's critical that they work with other laboratories.

I hope that LANL will be there a long time.

I keep up on LANL on a daily basis because people ask me about it. Hopefully, the Lab can be very generous again this year.

I would like more information about the Lab's technology transfer program and have more communication with the lab.

I would like to emphasize the importance of education in the Pueblos. Especially science. I would like to see LANL continue to acquire funding for development to help companies to create jobs that will enhance economic development again.

I'd like to see them take more interest in Northern NM Communities beyond Santa Fe.

If LANL would open up and expose their initiatives and communicate with us about their efforts, we would welcome them with open arms.

I'm glad they're here. They are vital economically.

It really impacts. A strong Lab means strong surrounding regions.

It would be nice if there was some type of receipt that LANL got our messages through email or the phone. A follow up message is helpful to let us know we're being heard.

Keep communities informed.

Keep doing well with the funding that you do. Continue to support them as the Laboratory is critical to Northern NM.

Lab is major contributor of jobs in area, reaching all the way to Chama. I hope that Congress and local legislators continue to support LANL for funding to stay open.

Laboratory's efforts with quarterly meetings are very good. Make the Lab more accessible for visitors and more community cooperation.

LANL is a valuable resource for Northern NM, we would just like to see them raise the bar and provide more support.

LANL liaison provided equipment, short term loaner teachers were offered. They do good job with outreach to education.

LANL needs to play offense instead of defense. They need to be on front page of the New Mexican with kudos on all new discoveries in hip replacement, nanotechnology, increasing light-solar; horticulture, new food sources; HIV research; climate; cancer research; and other scientific discoveries.

LANL needs to reach out to us with same questions in meetings with person from Lab asking them so they can really hear and understand what we are saying.

Like to be assured that the entrepreneurial program will continue and matching funds only as much as they can and give more grants.

Many times out of stater are hired for LANL jobs. I believe that many qualified New Mexicans are overlooked while out of stater are hired instead.

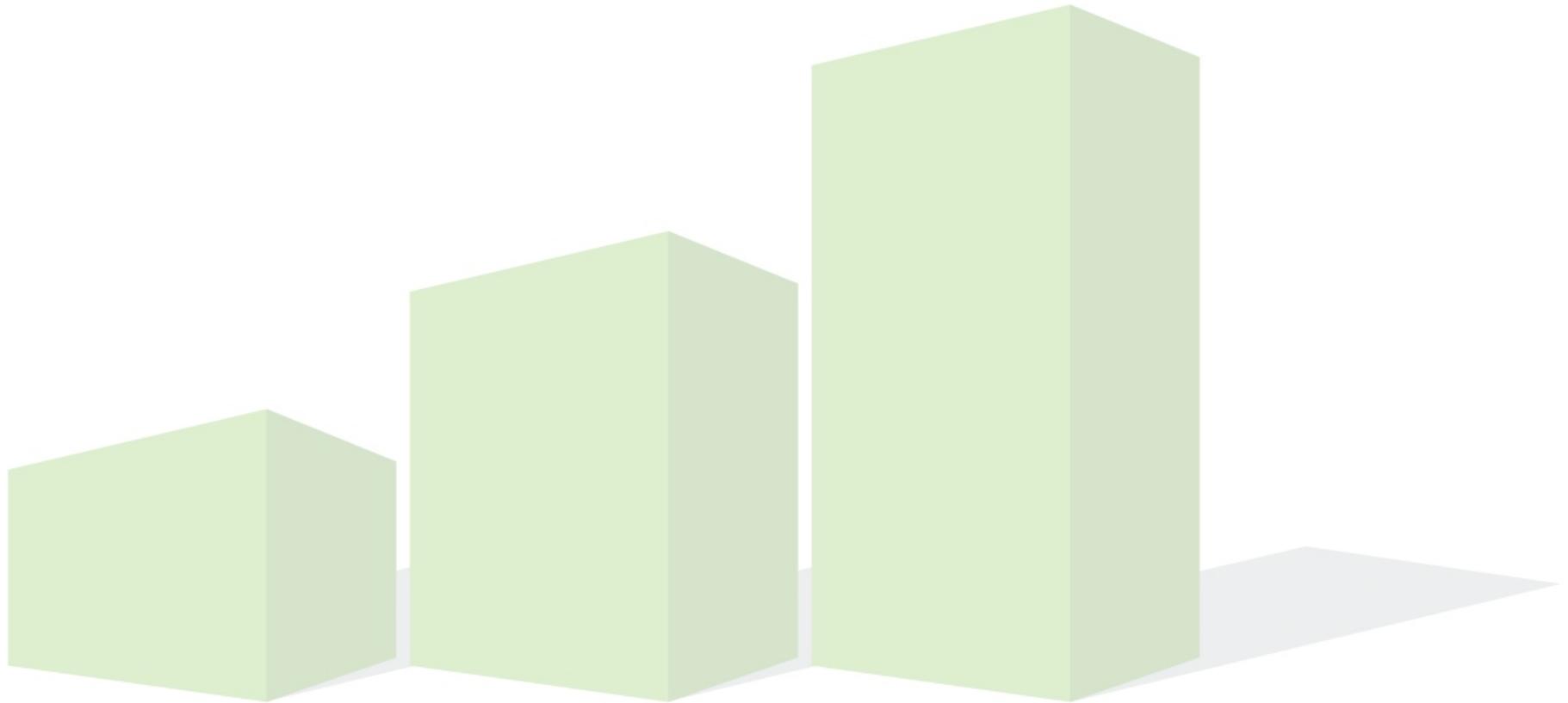
New consortium LANCE broke up M&O contract from California. LANCE needs to enhance a research and work environment for all Lab employees. This will foster innovation and entrepreneurial spirit to strengthen partnerships with LANL, industry and academia. This would help promote effective tech transfer thereby increasing economic competitiveness for our nation.

Our relationship with LANL is going well.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING THE LABORATORY IN GENERAL (CONTINUED)

People they serve them right by the LANL.
Regarding Connections newsletter, they stress too much emphasis on scholarships and not enough on scientific innovations and business partnerships.
Some questions on survey need expanded answers.
Stop looking over the host community and pay attention to the community you are based in.
Supervisors to staff member are less political, less of an agenda. See that people who deserve promotions get them. Employment work load needs to be equalized. No preference to relatives, dead wood, seniority, friendship and race.
The coalition of LANL communities has really picked up and had a lot of events. I have a severe concern about centralized procurement taking away local business. I am very pleased with the part the Lab is playing overall in our communities.
The company managing LANL has been great about funding the community programs.
The culture is unique with the Lab and scientist and it needs to be shared with the community as it is very interesting and the mix would be great.
The tribe of Nambe Pueblo Development Corporation has storage facilities that could store non-hazardous waste for LANL. We would like to partner in this area.
There has been some major redirection, redirection of management, loss of knowledge about environmental contamination and exposure and historical records. This has effects on clean up and remediation.
There seems to be a turnover of positions and department changes at LANL. We would like to keep and open communication about any turnover changes. Keep us informed. I want to note that I am answering this survey from the Department of Environment perspective.
There should be more signage about security check points going toward the base of the mountain. Also we would like more communication. On this survey, we would like to respond to only choices: Satisfied or dissatisfied and Effective or Ineffective. This survey asks too many choices.
They are a powerful force in the community.
They have an excellent caterer service contract with ARAMARK which we had excellent experience with.
They have done an outstanding job reaching the communities.

To be up front, honest and address any concerns and suggestions from the general public and tribal government. A good follow up and follow through plan so we feel we're being heard.
To have effective follow up and follow through for both Tribal and LANL communication.
Too much competition between your three divisions. Needs to be brought together better.
Tribal Leaders need to be given more opportunities to go into areas that are closed and sensitive to the general public.
Very responsive and highly participatory in local events and I think that's important to extend beyond the hill.
Very supportive to small business.
Vital partnerships with Northern New Mexico and the state in whole. I hope it will continue.
We are concerned about the air quality. Also, our Pueblo of Picuris does not receive enough information about any programs and opportunities available. We would like to have someone call our governor's office and talk to us.
We are glad the lab uses our people from Española Valley to get jobs at LANL.
We are lucky to have them in our community it really helps our economy.
We are very grateful they are here and what they provide.
We had a stronger connection in the past and we would like to see it again. We would like stronger connections through the tribal liaison.
We hope LANL will become more prominent here.
We want a continuation of meetings. We hope our participation with the LAP program continues long term. We have a continued concern about environmental health and the health of our watershed and how it affects the migratory animals and our food supply.
We'd like to know what LANL is involved in. Reach out and give us some feedback as to what's happening and what's available.
Wish the Foundation would go back to funding economic development again.
Would like to receive a monthly newsletter via email. lgonzales@farmersagent.com
Would like to see more funding go towards environmental stewardship, monitoring and remediation.



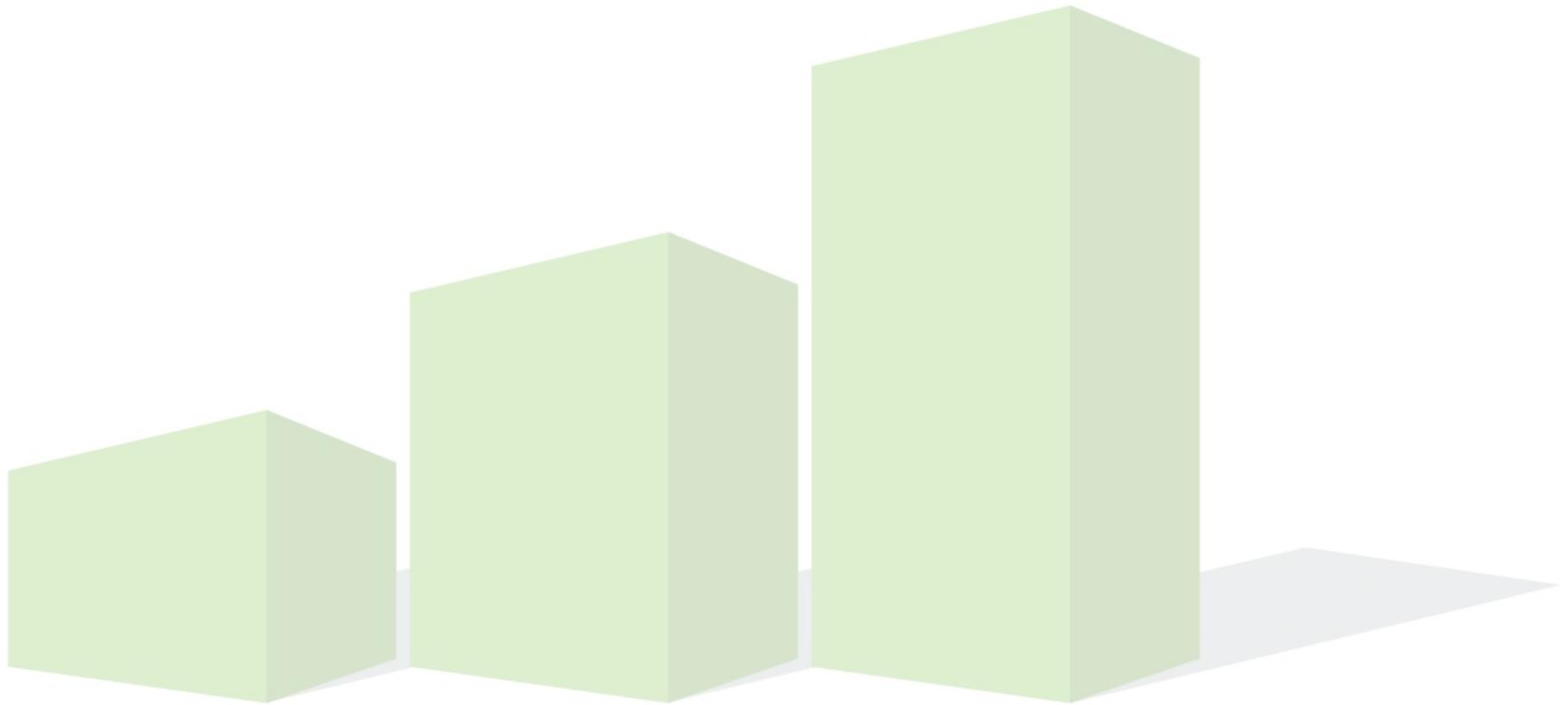
DEMOGRAPHICS OF SAMPLE

TOTAL SAMPLE (N=226)
(WEIGHTED)

GENDER	
MALE	62%
FEMALE	38%

COUNTY	
LOS ALAMOS	17%
RIO ARRIBA	21%
SANTA FE	31%
SANDOVAL	10%
TAOS	7%
OTHER NM	7%
SAN MIGUEL	6%
MORA	1%
OTHER OUT-OF-STATE	1%

ORGANIZATIONAL SECTOR	
ECONOMIC/BUSINESS	33%
EDUCATION	21%
GOVERNMENTAL	19%
TRIBAL	15%
SPECIAL INTEREST/COMMUNITY GIVING	11%



Los Alamos National Laboratory Community Leaders
August 2014
FINAL
N = 316 possible

Hello, may I speak to *(name on list)*? (IF UNAVAILABLE, ASK FOR A GOOD TIME TO CALL BACK OR SCHEDULE AN APPOINTMENT WITH THE SECRETARY)

Hello. My name is *YOUR NAME* from Research & Polling, Inc. I'm calling on behalf of Los Alamos National Laboratory. We are conducting a survey among community Leaders such as yourself, throughout the Northern New Mexico region. The Laboratory would appreciate your opinions on some key issues.

A. NOTE TO POLLER: WHICH COUNTY IS THIS?

- | | | | |
|----|------------|----|--------------------|
| 1. | Los Alamos | 6. | San Miguel |
| 2. | Rio Arriba | 7. | Mora |
| 3. | Santa Fe | 8. | Other New Mexico |
| 4. | Sandoval | 9. | Other Out-of-State |
| 5. | Taos | | |

B. NOTE TO POLLER: WHICH ORGANIZATIONAL SECTOR IS THIS?

- | | | | |
|----|-------------------|----|-------------------------|
| 1. | Governmental | 4. | Tribal |
| 2. | Economic/business | 5. | Special Interest Groups |
| 3. | Education | | |

1. **What would you say is the single biggest challenge facing Northern New Mexico today? (DO NOT READ CATEGORIES. UP TO 3 RESPONSES)**

Crime:

- 001. Illegal drug use
- 002. Crime rate
- 003. Gangs
- 004. DWI rate
- 005. Police/legal system
- 006. Violent crime

Social/Cultural:

- 007. Alcoholism
- 008. Programs/activities for youth
- 009. Domestic violence/family problems
- 010. Welfare reform

Economy:

- 011. Economy: weak
- 012. Non-availability of good jobs
- 013. Lack of economic opportunities
- 014. Low wages
- 015. Lack of skilled labor/labor force
- 016. Lack of training for good jobs
- 017. Lack of effective workforce development programs/training for unemployed
- 018. Local government budget deficit
- 019. Taxes are high/unreasonable
- 020. Cost of housing is high/unreasonable
- 021. Availability of low income/affordable homes
- 022. Cost of living is high/unreasonable
- 023. Not enough private business
- 024. Economic diversification
- 025. Growing too big/too fast

Education:

- 026. Educational system is poor
- 027. Quality of school facilities
- 028. Quality of teachers
- 029. Low pay for teachers

498. Nothing in particular

499. Don't know

500. Won't say

Other (SPECIFY) _____

Environment:

- 030. Fire/risk of fire
- 031. Environment/polluted air
- 032. Drought
- 033. Nuclear waste transport
- 034. WIPP/radioactive waste

Miscellaneous:

- 035. Affordable day care
- 036. Lack of services for the disabled
- 037. Lack of services for elderly
- 038. Gambling/lottery
- 039. People don't vote
- 040. Government/political Leadership is incompetent
- 041. Government/political Leadership is crooked
- 042. Gun control
- 043. Healthcare reform
- 044. High price of gasoline/fuel
- 045. Homeless
- 046. Illiteracy
- 047. Land development out of control
- 048. Master planning
- 049. Military presence
- 050. Sewers/drains
- 051. Tourism is ruining the area
- 052. Decline of workplace values

Traffic:

- 053. Noise
- 054. Congestion
- 055. Roads/streets/highways are bad
- 056. Constant street maintenance/orange barrels

Water:

- 057. Water shortages/reserves
- 058. Don't have city water utilities
- 059. Water quality/pollution

2. Generally, what is your impression of Los Alamos National Laboratory? Using a 5-point scale in which 5 is *very favorable* and 1 is *very unfavorable*, what is your impression of Los Alamos National Laboratory?

Very <u>Favorable</u>		Very <u>Unfavorable</u>	Don't <u>Know</u>	Won't <u>Say</u>
5	4	3	2	1
6	7			

3. Companies, like individuals, can be members of the community. How would you rate Los Alamos National Laboratory as a corporate citizen in Northern New Mexico? Please use a 5-point scale where 5 means Los Alamos National Laboratory is *outstanding* and 1 means they are *unacceptable*.

<u>Outstanding</u>		<u>Unacceptable</u>	Don't <u>Know</u>	Won't <u>Say</u>
5	4	3	2	1
6	7			

4. Using a 5-point scale where 5 is *very favorable* and 1 is *very unfavorable*, what is your overall impression of the Laboratory's Management and Operations contractor, Los Alamos National Security, LLC?

Very <u>Favorable</u>		Very <u>Unfavorable</u>	Don't <u>Know</u>	Won't <u>Say</u>
5	4	3	2	1
6	7			

5. What are the top three ways that you receive information about Los Alamos National Laboratory? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)

- | | |
|--|--|
| 001. Newspapers | 009. Newspaper advertising |
| 002. Television | 010. Neighbors/friends/family |
| 003. Radio | 011. Press releases |
| 004. Internet | 012. Monthly electronic newsletter/Connections (email) |
| 005. Laboratory website | 013. I work there |
| 006. Laboratory meetings | 014. Lab employees |
| 007. Quarterly regional Leaders' breakfast | 015. Twitter |
| 008. Other meetings/talks | 016. Facebook |
| 499. Don't know | |
| 500. Won't say | |
| Other (SPECIFY) _____ | |

6. In what ways would you prefer to receive information about LANL and the programs and services the Lab offers? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)

- | | |
|--|--|
| 001. Newspapers | 010. Neighbors/friends/family |
| 002. Television | 011. News releases |
| 003. Radio | 012. Monthly electronic newsletter/Connections (email) |
| 004. Internet | 013. LANL email updates |
| 005. Laboratory website | 014. I work there |
| 006. Laboratory meetings | 015. Lab employees |
| 007. Quarterly regional Leaders' breakfast | 016. Los Alamos Report |
| 008. Other meetings/talks | 017. LANL Facebook |
| 009. Newspaper advertising | 018. Twitter |
| 499. Don't know | |
| 500. Won't say | |
| Other (SPECIFY) _____ | |

I'm going to read you a list of items about Los Alamos National Laboratory and please tell me how satisfied you are with each one. Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with...(READ STATEMENT)

(RANDOMIZE)	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know	Won't Say
7. The Lab's efforts to listen to the perspectives of the Northern New Mexico communities	4	3	2	1	5	6
8. The Lab's efforts to respond to the perspectives of the Northern New Mexico communities	4	3	2	1	5	6
9. The overall impact that the Lab has on the economy of the Northern New Mexico communities	4	3	2	1	5	6
10. The Lab's efforts to provide effective environmental stewardship, monitoring, and remediation	4	3	2	1	5	6
11. The Lab's involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs	4	3	2	1	5	6
12. The overall impact that the Lab has on education in the Northern New Mexico communities	4	3	2	1	5	6

Generally, how would you rate the effectiveness of Los Alamos National Laboratory partnerships? Would you say the following partnerships have been *very effective*, *somewhat effective*, *somewhat ineffective* or *very ineffective*? The first is Los Alamos National Laboratory's partnership...

(RANDOMIZE)	<u>Very Effective</u>	<u>Somewhat Effective</u>	<u>Somewhat Ineffective</u>	<u>Very Ineffective</u>	<u>Don't Know</u>	<u>Won't Say</u>
13. With the business community in Northern New Mexico	4	3	2	1	5	6
14. With the school districts, colleges, and universities in Northern New Mexico	4	3	2	1	5	6
15. With local county and municipal governments in Northern New Mexico	4	3	2	1	5	6
16. With Tribal governments and Tribal agencies	4	3	2	1	5	6
17. With State government agencies	4	3	2	1	5	6
18. With the State Legislature	4	3	2	1	5	6
19. With community nonprofit organizations.....	4	3	2	1	5	6

Please rate if you are *very satisfied*, *somewhat satisfied*, *somewhat dissatisfied*, or *very dissatisfied* with Los Alamos National Laboratory's efforts in the following areas.

(RANDOMIZE)	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>	<u>Won't Say</u>
20. The Lab's efforts to purchase goods and services from businesses in Northern New Mexico communities during the last year.....	4	3	2	1	5	6
21. The education programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Supercomputing Challenge, scholarships, and partnerships with New Mexico Colleges and Universities	4	3	2	1	5	6
22. The methods available for you to communicate with Los Alamos National Laboratory to voice your needs, concerns, and ideas.....	4	3	2	1	5	6
23. The Lab's economic development programs such as business mentoring, the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program.....	4	3	2	1	5	6
24. The Lab's technology transfer program	4	3	2	1	5	6

25. Do you have any other comments or suggestions about the Lab's efforts to improve education initiatives?

999. No other comments/suggestions

26. Do you have any other comments or suggestions about the Lab's efforts to improve economic development initiatives?

999. No other comments/suggestions

27. Do you have any other comments about the Lab's efforts to work with non-profit organizations?

999. No other comments/suggestions

28. Is there anything regarding the Laboratory that you would like to comment on?

999. No other comments/suggestions

THIS CONCLUDES OUR SURVEY. THANK YOU FOR YOUR TIME. HAVE A GOOD DAY.

NOTE TO INTERVIEWER, WAS RESPONDENT:

1. Male
2. Female

Respondent's Phone Number _____

Interviewer Name _____

Interviewer Code _____