

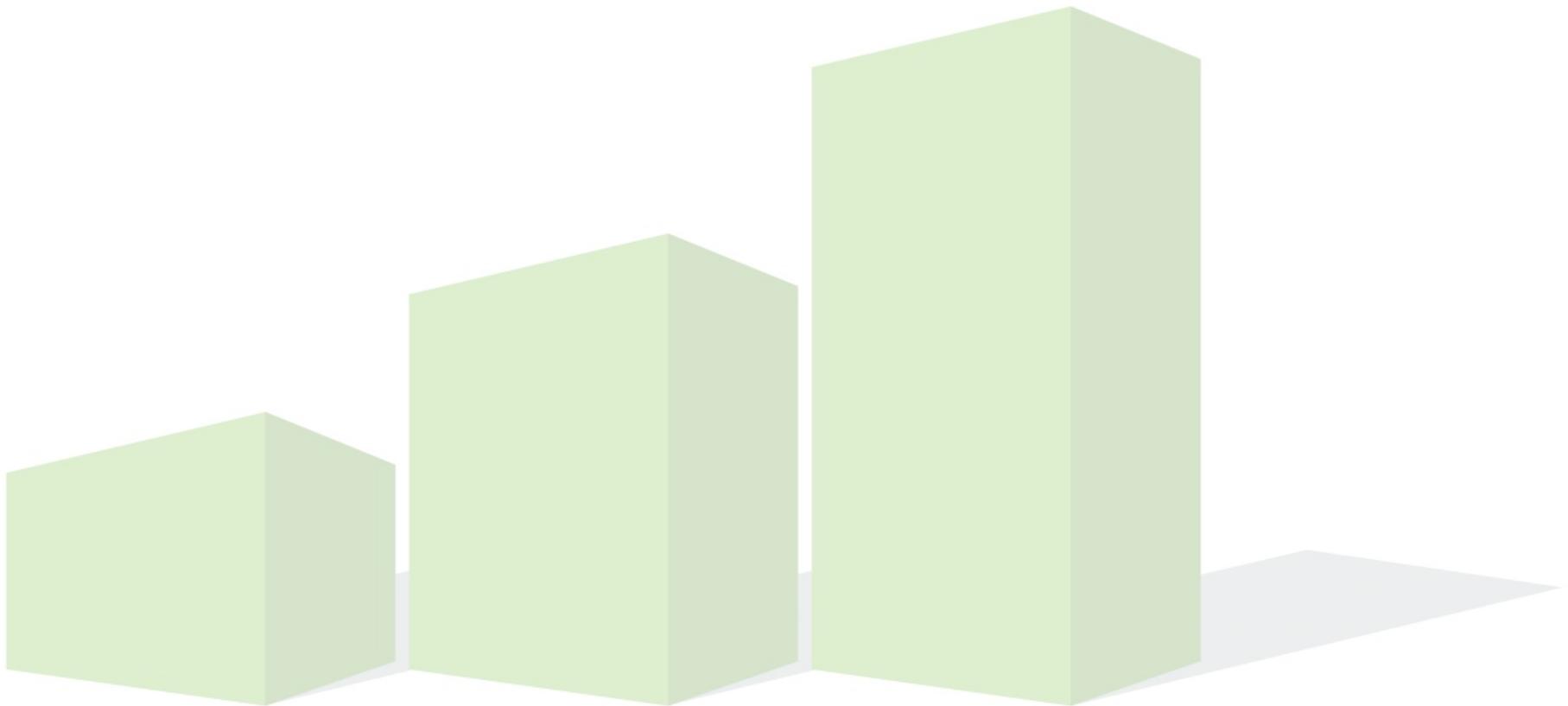
**LOS ALAMOS NATIONAL LABORATORY  
COMMUNITY LEADERS SURVEY  
SEPTEMBER 2013**

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## I. INTRODUCTION



## METHODOLOGY

This tracking study was commissioned by Los Alamos National Laboratory. The objective of this study was to measure the Laboratory's perceived progress in maintaining community relationships and listening and responding to the needs of the communities in Northern New Mexico under its contractor, Los Alamos National Security, LLC. The study also measures changes in Community Leaders' awareness and satisfaction levels with specific Laboratory programs and activities over the past year. The results of the research will help to better shape and direct the Los Alamos National Security and Laboratory's contributions to the region in the near- and long-term future.

### THE INTERVIEW

The survey instrument was designed in collaboration with LANL officials. Research & Polling, Inc. refined the survey instrument, conducted the interviews by telephone, and compiled the results. The Director of Los Alamos National Laboratory sent a letter to Community Leaders to inform them of the research objectives and to request their participation in the study. This letter also advised respondents that Research & Polling, Inc. would be contacting them in the near future. In many instances, Research & Polling scheduled a specific date and time to conduct the interview. The interviews were conducted between August 12, 2013 and September 6, 2013.

### THE REPORT

This report summarizes results for each question and reports on any variances in attitude or perception, where significant, among demographic subgroups. The subgroups examined in this report include organizational sectors and counties. The organizational sectors and counties were determined by LANL and coded on the

phone list provided to Research & Polling, Inc. All respondents will receive an aggregate report showing how Community Leaders responded to the survey. This report also discusses any changes in attitude or perception over the past 14 years.

### SAMPLE BIAS

A list of Community Leaders was provided by Los Alamos National Laboratory. The Community Leaders were grouped into five sectors: Government, Economic/Business, Education, Tribal, and Community Giving.

In this year's study the Community Giving sector (formerly called Special Interests) has been greatly expanded when compared to previous studies. To allow for comparability with past studies, Research & Polling, Inc. weighted the surveys by organizational sector and region to reflect similar sample distributions while accounting for the fact that the expanded Community Giving Leaders segment will be included in future studies.

Sector	2008			2009			2010			2011			2012			2013		
	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate
Special Interest/Community Giving	49	40	82%	16	15	94%	6	5	83%	10	10	100%	9	9	100%	68	48	71%
Tribal	51	32	63%	53	33	62%	66	48	73%	72	51	71%	63	38	60%	65	50	77%
Education	62	46	74%	77	56	73%	68	59	87%	74	61	82%	51	48	94%	68	50	74%
Government	115	82	71%	79	56	71%	67	33	49%	78	48	62%	74	57	77	63	48	76%
Economic/Business	105	71	68%	77	64	83%	103	77	75%	93	74	80%	107	89	83	110	82	75%
<b>Total</b>	<b>382</b>	<b>271</b>	<b>71%</b>	<b>302</b>	<b>224</b>	<b>74%</b>	<b>310</b>	<b>222</b>	<b>72%</b>	<b>327</b>	<b>244</b>	<b>75%</b>	<b>304</b>	<b>241</b>	<b>79%</b>	<b>374</b>	<b>278</b>	<b>74%</b>

## EXECUTIVE SUMMARY

The 2013 survey of Community Leaders shows some small improvements over last year's study which had seen a slight decline in Leaders' opinion of LANL and LANS. LANL is currently viewed very favorably by the large majority of Community Leaders in New Mexico, in many cases matching all-time high favorability scores observed in the 2010 and 2011.

### Opinion of LANL/LANS

Over three-quarters (77%) of Community Leaders surveyed say they have a positive impression of LANL, with 38% who say their view of LANL is *very favorable*. Just 4% who have an unfavorable opinion of the Lab. These results closely match the all-time highs of 78% who said they had a favorable impression of LANL in the 2010 and 2011 studies.

Over two-thirds (69%) of the Community Leaders rate LANL positively as a corporate citizen in the community with 35% giving an *outstanding* rating. Since 2009, there has been only slight fluctuations in LANL's perceived corporate citizenship.

Currently, over two-fifths (44%) of Community Leaders have a favorable opinion of LANS, up from 38% observed last year and more consistent with results observed between 2009 and 2011. Just 12% of the Leaders have an unfavorable opinion of LANS, while 43% either have no opinion or a neutral opinion. Overall, there has not been an increase in awareness of LANS over the past five years.

### Communication

Almost identical to the results observed last year, 68% of the Leaders say they are either *very satisfied* (33%) or *somewhat satisfied* (35%) with the methods that are available for communication with LANL regarding needs, concerns and ideas. However, one-in-four Leaders (24%) remain dissatisfied with the methods of communication that are available, consistent with results observed since 2009.

Approximately three-quarters (74%) of the Community Leaders also say they are currently either *very satisfied* (32%) or *somewhat satisfied* (42%) with the Lab's efforts to listen to the perspectives of the Northern New Mexico community, while 72% express satisfaction with the Lab's effort to respond to community perspectives. Again, these results are similar to those observed over the past five years.

When asked in an unaided, open-ended manner what are the top ways they receive information about LANL, the Leaders surveyed are most apt to mention newspapers

(44%), LANL email updates (36%), Lab employees (26%), the monthly electronic newsletter/Connections (24%), and neighbors/friends/family (19%).

When asked how they would *prefer* to receive information about LANL, the Leaders are most apt to mention LANL email updates (49%), followed by monthly electronic newsletter/Connections (27%), newspapers (18%), and the Internet (14%). Clearly email updates are an effective means of getting the word out to Leaders across the state though it requires a concerted effort to keep the database up-to-date and to continuously reach out to new leaders and provide them with interesting and relevant information.

### Economic and Business Issues

Overall, nine-in-ten of the Community Leaders express satisfaction with LANL's economic impact on the region. In fact, 63% say they are *very satisfied* with the overall impact LANL has on the economy in Northern New Mexico. Furthermore, approximately two-thirds (64%) of the Leaders believe LANL's partnerships with the business community have been at least somewhat effective. It should be noted that 72% of the Business Leaders surveyed believe these partnerships are effective.

When it comes to specific economic programs such as the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program, 68% of the Leaders say they are satisfied, while 8% express dissatisfaction and 23% are simply unaware of these programs. These results are also very similar to those observed in the past two studies. Over four-fifths (82%) of the Economic/Business Leaders say they are satisfied with these specific economic programs.

The majority (56%) of Leaders also express satisfaction with LANL's Technology Transfer program, though many (33%) are unaware of the Lab's efforts in this area. Furthermore, approximately half (52%) express satisfaction with LANL's efforts to purchase more goods and services from businesses in Northern New Mexico. However, approximately 18% are dissatisfied, which is very much in line with what has been observed in the past three studies.

It should be noted that among the Economic/Business Leaders surveyed 59% express satisfaction with the Labs efforts to purchase more local goods and services, though 25% are dissatisfied.

### Educational Issues

As has been observed historically, LANL receives some of its highest scores in the area of education. Eighty-six percent of the Leaders surveyed are either *very*

*satisfied* (55%) or *somewhat satisfied* (31%) with the educational programs offered by LANL.

Furthermore, 80% of the Leaders express satisfaction with LANL's overall impact on education in Northern New Mexico, and over three-quarters (77%) believe LANL's partnerships with school districts, colleges and universities in Northern New Mexico are either *very effective* (40%) or *somewhat effective* (37%).

Among the Education Leaders 84% express satisfaction with LANL's overall impact on education in the area and 90% believe LANL's partnerships are *somewhat* (34%) or *very effective* (56%).

When asked in an unaided, open-ended manner if they have any comments or suggestions about LANL involvement in education, Leaders were largely complimentary. However, as has been observed in previous studies many of the Leaders comment on the fact LANL needs to do more in terms of outreach and providing more information on the educational programs that are available. A full listing of verbatim comments and suggestions can be found starting on page 50.

#### **Quality of Life**

The vast majority of Leaders surveyed praise LANL's involvement in community giving programs. Overall, 58% of the Leaders say they are *very satisfied* and 25% say they are *somewhat satisfied* with LANL's involvement in Northern New Mexico through school/holiday drives, employee giving campaigns, and volunteer programs.

Furthermore, nearly three-quarters of the Leaders believe LANL's partnerships with community nonprofit organizations are either *very effective* (34%) or *somewhat effective* (39%).

Over two-thirds (70%) also express satisfaction with LANL's efforts to provide effective environmental stewardship, monitoring and remediation.

Among Leaders in the Community Giving sector 71% say they are *very satisfied* (and 21% are *somewhat* satisfied) with the Lab's community giving and volunteer programs. Furthermore, 82% believe the Lab's partnerships with community nonprofit organizations are effective.

Leaders were asked in an unaided, open-ended manner if they have any comments relating to LANL's work with non-profit organizations. While many Leaders praised LANL's efforts in being involved in the community, they also offered some suggestions. A full list of verbatim comments can be found on page 56.

#### **Government and Tribal Partnerships**

Approximately four-fifths of the Tribal Leaders surveyed believe LANL's partnerships with tribal governments and agencies are either *very effective* (20%) or *somewhat effective* (58%), compared to 12% who feel the partnerships are ineffective.

It should also be noted that almost three-quarters of the Government Leaders believe that LANL's partnerships with local county and municipal governments in Northern New Mexico are either *very* (21%) or *somewhat effective* (52%).

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### BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO

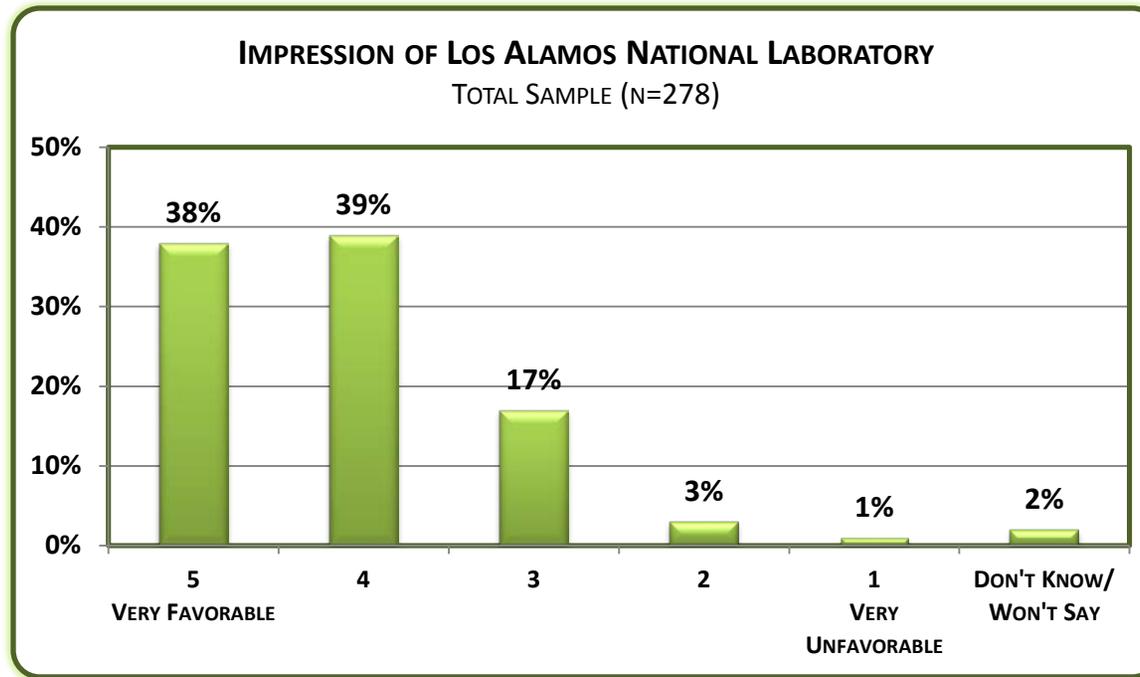
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Top 9 Unaided Responses	Total Sample (n=278)
UNAVAILABILITY OF GOOD JOBS	39%
ECONOMY: WEAK	23%
LACK OF ECONOMIC OPPORTUNITIES	20%
EDUCATIONAL SYSTEM IS POOR	16%
ILLEGAL DRUG USE	8%
DROUGHT/WATER SHORTAGE	6%
POVERTY	6%
LACK OF EFFECTIVE WORKFORCE DEVELOPMENT PROGRAMS	5%
QUALITY OF SCHOOL FACILITIES	5%

Community Leaders were asked in an unaided, open-ended manner what they feel is the single biggest challenge facing Northern New Mexico today. As shown above, the top three responses all relate to the economy: 39% mention the unavailability of good jobs, 23% cite a weak economy, and 20% note a lack of economic opportunities.

Three of the top nine responses pertain to education and job preparedness, with 16% mentioning a poor educational system, 5% saying the quality of school facilities is a challenge, and 5% noting a lack of effective workforce development programs.

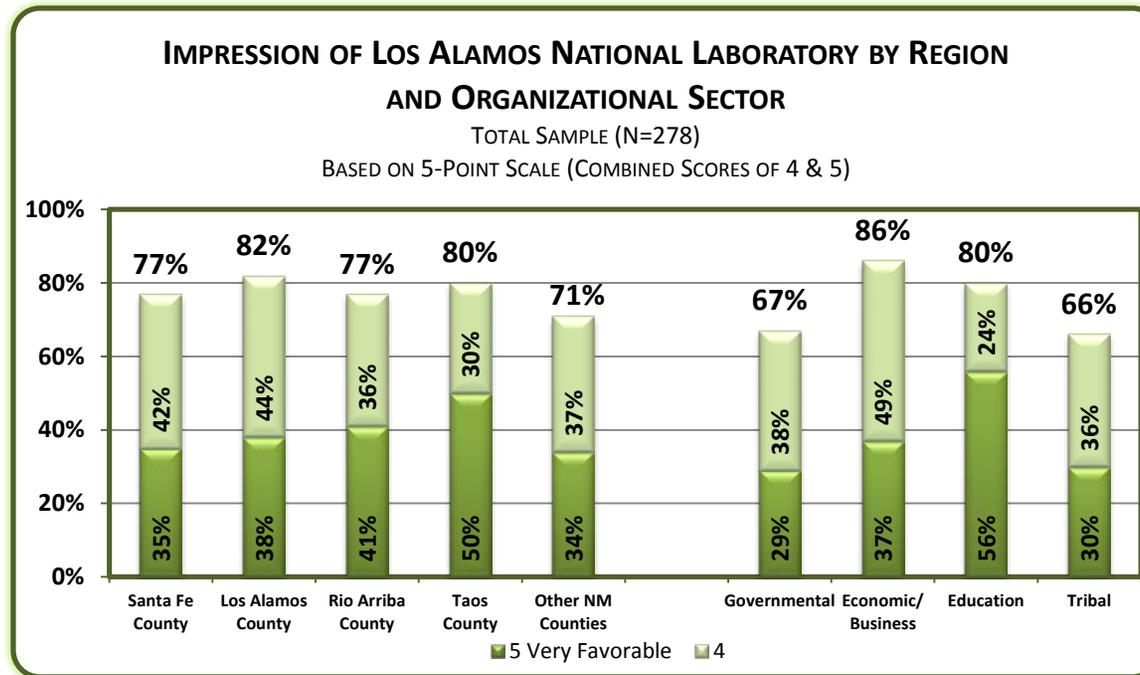
Other Community Leaders mention the social problems of illegal drug use (8%) and poverty (6%), while 6% mention drought/water shortage.



MEAN<sup>†</sup>: 4.1

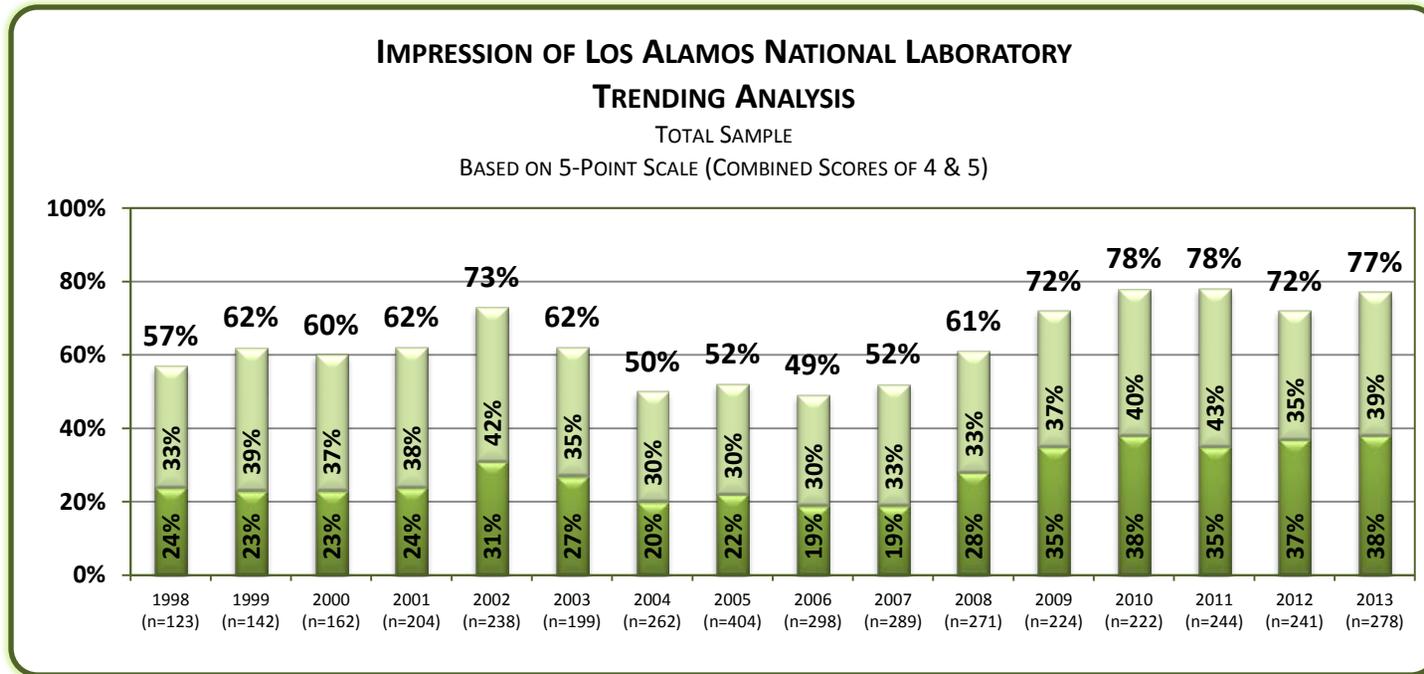
<sup>†</sup> THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to rate their general impression of Los Alamos National Laboratory on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. Over three-quarters (77%) of the Community Leaders have a favorable impression of LANL (giving a rating of 4 or 5), with 38% saying they have a *very favorable* impression. One-in-six respondents give a neutral rating (a score of 3) and just 4% report having an unfavorable opinion of LANL (a score of 1 or 2).

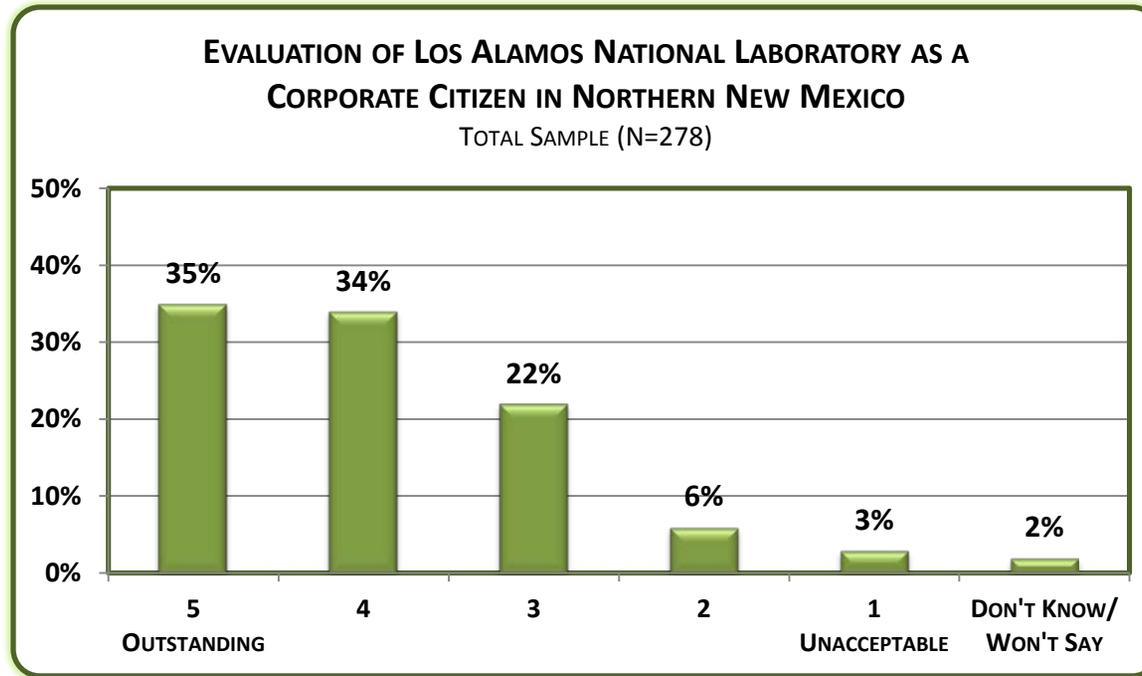


Looking at regional differences in perception, we find that over three-quarters of the Community Leaders in Santa Fe (77%), Rio Arriba (77%), Los Alamos (82%), and Taos (80%) counties have a favorable opinion of LANL.

Among organizational sectors, differences are observed between Educational leaders and leaders in the Governmental, Business, Community Giving, and Tribal sectors. Education leaders are most apt to say they have a *very favorable* opinion of LANL (56%) whereas less than one-third of Governmental (29%) and Tribal Leaders (30%) give a *very favorable* rating.



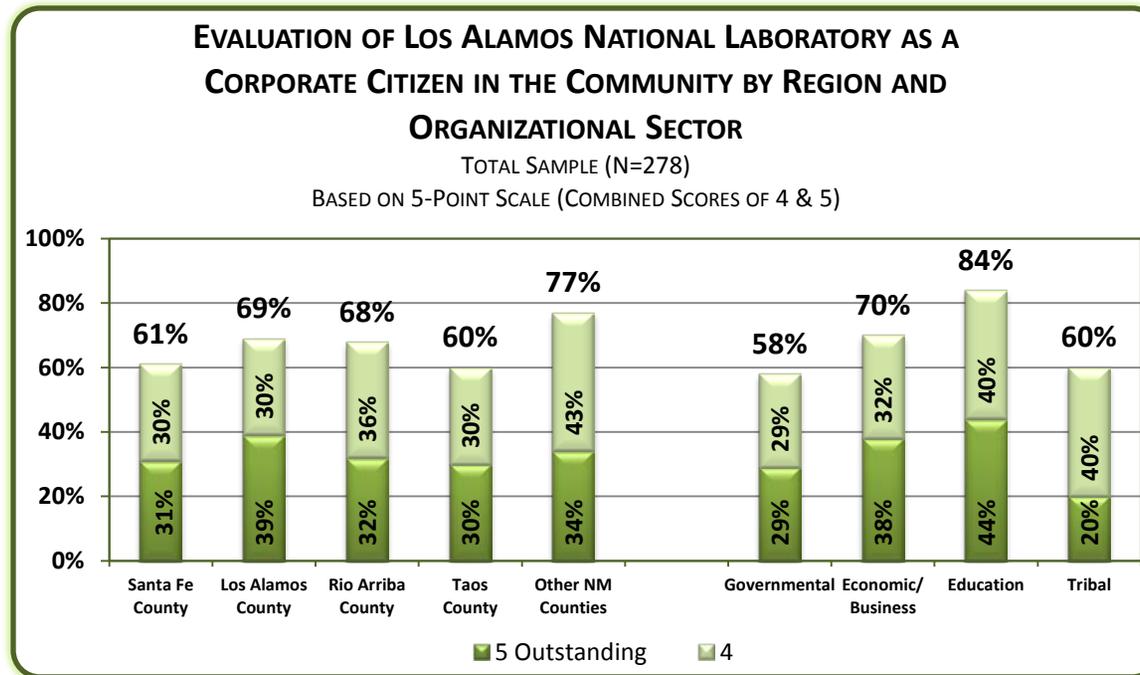
The graph above illustrates Community Leaders' favorable impressions (ratings of 4 or 5 on a 5-point scale) from 1998 to 2013. Presently, 77% of Community Leaders have a favorable opinion of the Lab, which recovers from last year's slight decline and approaches the all-time highs of 78% favorability observed in 2010 and 2011.



MEAN<sup>†</sup>: 3.9

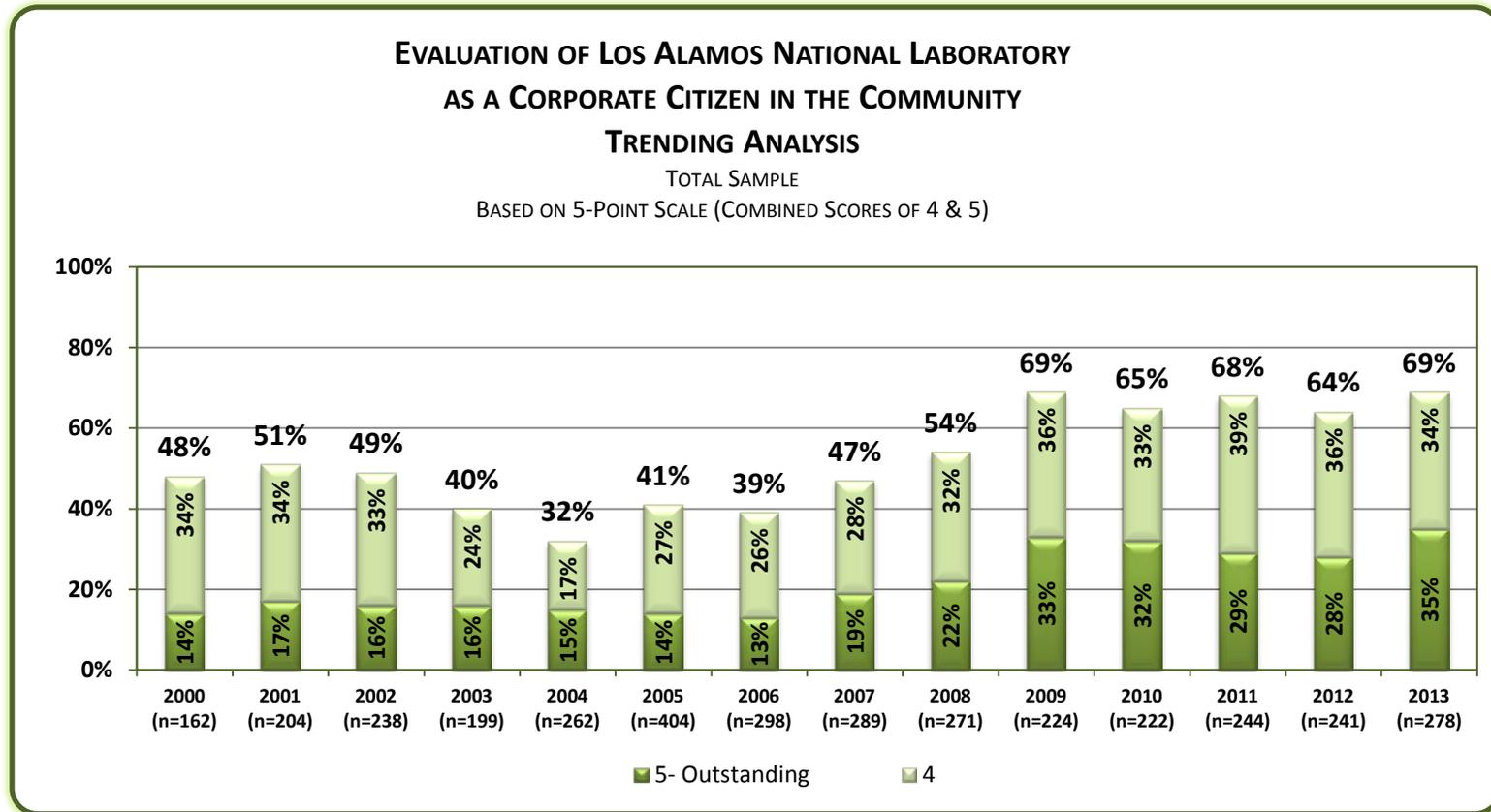
<sup>†</sup> THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to evaluate LANL as a corporate citizen in Northern New Mexico using a 5-point scale where 5 is *outstanding* and 1 is *unacceptable*. The majority of the Community Leaders (69%) give a positive rating of 4 or 5, with 35% saying LANL is an *outstanding* corporate citizen. Nine percent of the Leaders surveyed give LANL a negative rating of 1 or 2, while 22% have neutral or mixed feelings (a rating of 3) about LANL's corporate citizenship. It should be noted that just 3% of the Community Leaders rate LANL's corporate citizenship as being *unacceptable*.

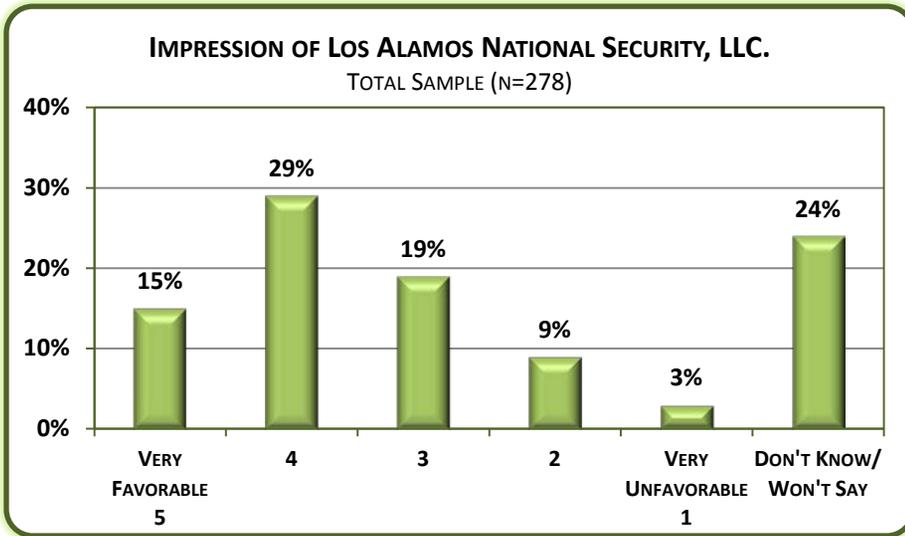


At the regional level, it is observed that Leaders in Los Alamos (69%) and Rio Arriba (68%) counties are more apt to rate LANL highly for its corporate citizenship than are Leaders in the other Northern New Mexico counties. Community Leaders from other New Mexico counties outside of the northern region rate LANL's corporate citizenship the most highly (77%).

Community Leaders in the Education sector (84%) are more apt to rate LANL highly as a corporate citizen than are Leaders in the Economic/Business (70%), Community Giving (69%), Tribal (60%), and Governmental (58%) sectors.

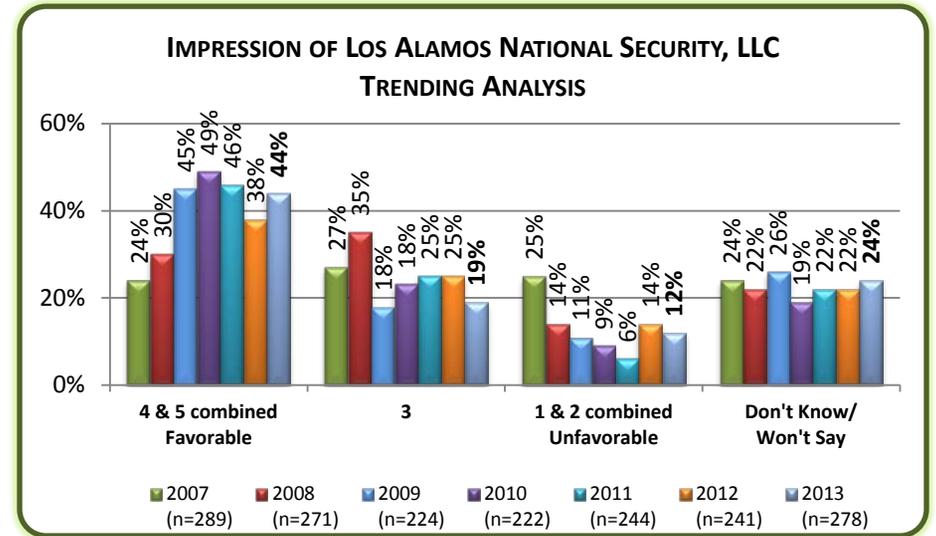


As shown above, the majority (69%) of Community Leaders currently have a positive opinion of LANL as a corporate citizen in Northern New Mexico. The current results return the evaluation of LANL's corporate citizenship to the overall high reached in 2009 (a rating of 4 or 5 on a 5-point scale) and surpass the 2009 rating of *outstanding* by two percentage points.



MEAN<sup>†</sup>: 3.6

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.



Community Leaders were asked to rate their overall impression of the Laboratory’s Management and Operations contractor, Los Alamos National Security, LLC (LANS), based on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. As shown above, 44% of the Leaders surveyed have a favorable impression of LANS, while 12% have an unfavorable impression and fewer than one in five (19%) have neutral or mixed feelings about the contractor.

As has been observed in prior studies, a relatively large percentage of Leaders (24%) have not formed an opinion of LANS. The lack of awareness of LANS is also evidenced by the 19% of Leaders who have a neutral opinion. Community Leaders in Education (46%) are more apt to say they have no opinion of LANS than Leaders in the Governmental (25%), Community Giving (21%), and Tribal (20%) sectors.

**TRENDING ANALYSIS**

The graph on the right displays Community Leaders’ impressions of Los Alamos National Security, LLC, grouping together favorable (4 and 5) and unfavorable (1 and 2) ratings from 2007 through 2013. Overall, there has been an increase in those who have a favorable opinion of LANS, rising from 38% last year to 44% currently. There is also a slight decline in the percentage of those who say they have an unfavorable opinion of LANS when compared to last year’s study, dropping from 14% to 12%.

**TOP WAYS OF RECEIVING INFORMATION ABOUT  
 LOS ALAMOS NATIONAL LABORATORY**

**PREFERRED WAY OF RECEIVING INFORMATION ABOUT  
 LOS ALAMOS NATIONAL LABORATORY**

TOP 10 UNAIDED RESPONSES

TOP 10 UNAIDED RESPONSES

	2013 TOTAL SAMPLE (N=278)
NEWSPAPERS	44%
LANL EMAIL UPDATES	36%
LAB EMPLOYEES	26%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	24%
NEIGHBORS/FRIENDS/FAMILY	19%
INTERNET	15%
TELEVISION	13%
OTHER MEETINGS/TALKS	10%
LABORATORY WEBSITE	8%
QUARTERLY REGIONAL LEADERS'	8%

	2013 TOTAL SAMPLE (N=278)
LANL EMAIL UPDATES	49%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	27%
NEWSPAPERS	18%
INTERNET	14%
OTHER MEETINGS/TALKS	10%
LAB EMPLOYEES	9%
LABORATORY WEBSITE	7%
QUARTERLY REGIONAL LEADERS' BREAKFAST	7%
NEIGHBORS/FRIENDS/FAMILY	5%
DIRECT MAIL	5%

Community Leaders were asked in an unaided, open-ended manner to name the primary ways they receive information about Los Alamos National Laboratory. The table on the left shows newspapers are mentioned most frequently (44%), followed by LANL email updates (36%), Lab employees (26%), and the monthly electronic newsletter (24%).

When asked in an unaided, open-ended manner how they would *prefer* to receive information about LANL, the Leaders are most apt to cite LANL email updates (49%), the monthly electronic newsletter (27%), and newspapers (18%).

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"  
 TOTAL SAMPLE (N=278)

	<u>VERY SATISFIED</u>	<u>SOMEWHAT SATISFIED</u>	<u>SOMEWHAT DISSATISFIED</u>	<u>VERY DISSATISFIED</u>	<u>DON'T KNOW/ WON'T SAY</u>
<b>METHODS AVAILABLE TO YOU FOR COMMUNICATING WITH LANL REGARDING YOUR NEEDS, CONCERNS AND IDEAS</b>	<b>33%</b>	<b>35%</b>	<b>15%</b>	<b>9%</b>	<b>7%</b>
<b>EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES</b>	<b>32%</b>	<b>42%</b>	<b>14%</b>	<b>2%</b>	<b>9%</b>
<b>EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES</b>	<b>27%</b>	<b>45%</b>	<b>15%</b>	<b>4%</b>	<b>8%</b>

Community Leaders were asked to rate their level of satisfaction with different aspects of communication with Los Alamos National Laboratory. As show above, approximately two-thirds (68%) of the Leaders express satisfaction with **the methods available for communicating with LANL regarding their needs, concerns and ideas**, though 24% say they are dissatisfied. It is interesting to note that Education Leaders (52%) are twice as likely as Tribal (24%) and Community Giving (25%) Leaders to say they are *very satisfied* with the communication methods available to them.

When asked to rate their level of satisfaction with LANL’s **efforts to listen to the perspectives** of the Northern New Mexico communities, nearly three-quarters (74%) of the Leaders say they are either *somewhat* (42%) or *very satisfied* (32%), while 16% express dissatisfaction. Among Government Leaders 62% say they are satisfied, though 27% are dissatisfied, the highest level of dissatisfaction of any of the Leader groups.

Community Leaders were also asked to rate their satisfaction with the Lab’s **efforts to respond to the perspectives** of the Northern New Mexico community. Overall, seven-in-ten (72%) Leaders express satisfaction with the Lab’s responsiveness, though 19% are dissatisfied. Leaders in the Governmental sector (37%) are much more likely than Tribal (20%), Educational (18%), Economics/Business (16%), and Community Giving Leaders (8%) to express dissatisfaction with the Lab’s efforts to respond to their perspectives.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2013)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
<b>METHODS AVAILABLE TO YOU FOR COMMUNICATING WITH LANL REGARDING</b>					
<b>YOUR NEEDS, CONCERNS AND IDEAS</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>33%</b>	<b>35%</b>	<b>15%</b>	<b>9%</b>	<b>7%</b>
OCTOBER 2012 (N=241)	32%	36%	18%	6%	8%
OCTOBER 2011 (N=244)	30%	41%	17%	4%	7%
SEPTEMBER 2010 (N=222)	28%	39%	18%	6%	9%
OCTOBER 2009 (N=224)	33%	40%	16%	5%	6%
OCTOBER 2008 (N=271)	22%	34%	26%	10%	8%
OCTOBER 2007 (N=289)	27%	30%	23%	14%	6%
SEPTEMBER 2006 (N=298)	20%	23%	27%	22%	7%
SEPTEMBER 2005 (N=404)	22%	30%	24%	16%	9%
SEPTEMBER 2004 (N=262)	19%	39%	23%	16%	2%
SEPTEMBER 2003 (N=199)	24%	38%	21%	12%	5%
SEPTEMBER 2002 (N = 238)	23%	46%	15%	12%	5%
<b>EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITY*</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>32%</b>	<b>42%</b>	<b>14%</b>	<b>2%</b>	<b>9%</b>
OCTOBER 2012 (N=241)	29%	44%	14%	5%	9%
OCTOBER 2011 (N=244)	33%	46%	13%	2%	6%
SEPTEMBER 2010 (N=222)	26%	54%	11%	2%	7%
OCTOBER 2009 (N=224)	32%	44%	13%	2%	9%
OCTOBER 2008 (N=271)	27%	37%	22%	6%	7%
OCTOBER 2007 (N=289)	20%	42%	18%	12%	8%
SEPTEMBER 2006 (N=298)	16%	28%	27%	19%	10%
SEPTEMBER 2005 (N=404)	19%	35%	22%	15%	10%
SEPTEMBER 2004 (N=262)	23%	34%	25%	11%	7%
SEPTEMBER 2003 (N=199)	25%	37%	19%	11%	8%
SEPTEMBER 2002 (N = 238)	27%	41%	17%	9%	6%
DECEMBER 2001 (N = 204)	20%	41%	20%	11%	8%
SEPTEMBER 2000 (N = 162)	30%	35%	14%	15%	6%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES (CONTINUED)**

**TRENDING ANALYSIS**  
 RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2013)  
 TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
<b>EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITY*</b>					
SEPTEMBER 2013 (N=278)	27%	45%	15%	4%	8%
OCTOBER 2012 (N=241)	24%	46%	17%	5%	8%
OCTOBER 2011 (N=244)	25%	51%	17%	2%	5%
SEPTEMBER 2010 (N=222)	26%	46%	19%	4%	5%
OCTOBER 2009 (N=224)	28%	44%	15%	2%	11%
OCTOBER 2008 (N=271)	21%	41%	22%	8%	8%
OCTOBER 2007 (N=289)	16%	37%	24%	15%	8%
SEPTEMBER 2006 (N=298)	10%	24%	29%	27%	10%
SEPTEMBER 2005 (N=404)	13%	35%	27%	15%	10%
SEPTEMBER 2004 (N=262)	11%	36%	26%	15%	12%
SEPTEMBER 2003 (N=199)	12%	36%	27%	13%	12%
SEPTEMBER 2002 (N= 238)	14%	45%	26%	8%	7%
DECEMBER 2001 (N = 204)	13%	35%	26%	13%	13%
SEPTEMBER 2000 (N = 162)	16%	43%	19%	15%	7%

**TRENDING ANALYSIS**

Overall, current satisfaction levels with LANL communication and response efforts are similar to results observed in the past three studies. While LANL has made great strides in improving communication compared to results observed as recently as five years ago, satisfaction levels appear to have plateaued. There is also room for improvement given that approximately one-in-four Leaders continue to express dissatisfaction with the methods of communication available to them and one-in-five are dissatisfied with LANL's effort to respond to the perspectives of the Northern NM Community.

\*It should be noted that, in previous studies, Community Leaders were asked to rate their satisfaction with LANL's efforts to listen and respond to the concerns of their community. Starting in 2008, Leaders were asked to rate their level of satisfaction with the Lab's efforts to listen and respond to the perspectives of the community. This may account for some of the improvement observed with these two questions when compared to previous studies.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"  
 TOTAL SAMPLE (N=278)

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
<b>THE OVERALL IMPACT ON THE ECONOMY IN NORTHERN NEW MEXICO</b>	<b>63%</b>	<b>27%</b>	<b>6%</b>	<b>2%</b>	<b>3%</b>
<i>BUSINESS LEADERS</i>	62%	29%	6%	2%	6%
<b>THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM</b>	<b>31%</b>	<b>37%</b>	<b>6%</b>	<b>2%</b>	<b>23%</b>
<i>BUSINESS LEADERS</i>	41%	41%	7%	1%	9%
<b>LAB'S TECHNOLOGY TRANSFER PROGRAM</b>	<b>23%</b>	<b>33%</b>	<b>9%</b>	<b>2%</b>	<b>33%</b>
<i>BUSINESS LEADERS</i>	24%	43%	5%	2%	26%
<b>EFFORTS TO PURCHASE MORE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR</b>	<b>19%</b>	<b>33%</b>	<b>11%</b>	<b>7%</b>	<b>30%</b>
<i>BUSINESS LEADERS</i>	26%	33%	13%	12%	16%

Community Leaders were asked to rate their level of satisfaction with several aspects of LANL's involvement in the Northern New Mexico business community. As shown above, nine-in-ten of the Community Leaders are either *somewhat* (27%) or *very satisfied* (63%) with LANL's **overall impact on the Northern New Mexico economy**, compared to just 8% who say they are dissatisfied.

As has been observed in previous studies, Tribal Leaders are less likely than others to say they are *very satisfied* with LANL's overall impact on the local economy (48%). In comparison, 74% of Educational Leaders, 71% of the Giving Community Leaders, 62% of Economic/Business Leaders, and 60% of Governmental Leaders say they are *very satisfied* with LANL's economic impact.

Approximately two-thirds (68%) of the Leaders surveyed expressed satisfaction with the Lab's **economic development programs such as business mentoring, the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program**. Eight percent say they are dissatisfied with LANL's economic programs. It should be noted that over four-fifths (82%) of the Economic/Business Leaders are satisfied with LANL's economic programs, while 8% express dissatisfaction.

The majority of Leaders (56%) say they are either *very satisfied* (23%) or *somewhat satisfied* (33%) with the **Lab's Technology Transfer program**, compared to 11% who are dissatisfied. Many of the Leaders surveyed have no opinion (33%). Among the Business/Economic Leaders, 67% say they are at least *somewhat satisfied* with the technology transfer program compared to 7% who say they are dissatisfied, though many (26%) have no opinion.

When asked about their satisfaction with the Lab's efforts **to purchase goods and services from Northern New Mexico businesses during the past year**, the majority (52%) express satisfaction, though 18% say they are dissatisfied and 30% have no opinion. Fifty-nine percent of the Economic/Business Leaders say they are satisfied with the Lab's efforts to purchase goods and services from businesses in Northern New Mexico, while 25% express dissatisfaction.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2013)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
<b>THE LAB'S OVERALL IMPACT ON THE ECONOMY</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>63%</b>	<b>27%</b>	<b>6%</b>	<b>2%</b>	<b>3%</b>
OCTOBER 2012 (N=241)	62%	25%	7%	2%	3%
OCTOBER 2011 (N=244)	63%	30%	4%	1%	2%
SEPTEMBER 2010 (N=222)	60%	31%	5%	2%	1%
OCTOBER 2009 (N=224)	58%	34%	5%	2%	1%
OCTOBER 2008 (N=271)	60%	27%	7%	3%	3%
SEPTEMBER 2006 (N=298)	53%	28%	8%	5%	5%
SEPTEMBER 2005 (N=404)	40%	37%	9%	9%	5%
SEPTEMBER 2004 (N=262)	49%	27%	12%	8%	4%
SEPTEMBER 2003 (N=199)	46%	33%	10%	6%	5%
SEPTEMBER 2002 (N = 238)	51%	28%	10%	5%	6%
DECEMBER 2001 (N = 204)	45%	33%	10%	4%	8%
SEPTEMBER 2000 (N = 162)	41%	43%	9%	6%	2%
<b>THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>31%</b>	<b>37%</b>	<b>6%</b>	<b>2%</b>	<b>23%</b>
OCTOBER 2012 (N=241)	32%	34%	12%	5%	17%
OCTOBER 2011 (N=244)	27%	37%	13%	3%	20%
SEPTEMBER 2010 (N=222)	26%	38%	11%	4%	21%
OCTOBER 2009 (N=224)	31%	31%	13%	3%	22%
<b>THE LAB'S TECHNOLOGY TRANSFER PROGRAM</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>23%</b>	<b>33%</b>	<b>9%</b>	<b>2%</b>	<b>33%</b>
OCTOBER 2012 (N=241)	29%	32%	9%	3%	27%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES (CONTINUED)

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2013)

TOTAL SAMPLE

	VERY <u>SATISFIED</u>	SOMEWHAT <u>SATISFIED</u>	SOMEWHAT <u>DISSATISFIED</u>	VERY <u>DISSATISFIED</u>	DON'T KNOW/ <u>WON'T SAY</u>
<b>THE LAB'S EFFORTS TO PURCHASE MORE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>19%</b>	<b>33%</b>	<b>11%</b>	<b>7%</b>	<b>30%</b>
OCTOBER 2012 (N=241)	17%	36%	11%	7%	30%
OCTOBER 2011 (N=244)	16%	35%	16%	4%	29%
SEPTEMBER 2010 (N=222)	14%	40%	18%	7%	21%
OCTOBER 2009 (N=224)	24%	27%	13%	6%	31%
OCTOBER 2008 (N=271)	16%	27%	19%	10%	29%
OCTOBER 2007 (N=289)	14%	27%	21%	16%	22%
SEPTEMBER 2006 (N=298)	10%	21%	29%	20%	20%
SEPTEMBER 2005 (N=404)	13%	31%	21%	15%	20%
SEPTEMBER 2004 (N=262)	12%	31%	23%	10%	24%
SEPTEMBER 2003 (N=199)	10%	29%	24%	12%	26%
SEPTEMBER 2002 (N = 238)	20%	30%	17%	8%	25%
DECEMBER 2001 (N = 204)	24%	30%	18%	8%	20%
SEPTEMBER 2000 (N= 162)	19%	41%	15%	5%	19%

TRENDING ANALYSIS

As shown above, satisfaction levels with LANL in regards to the economy are similar to those observed in previous studies with no significant changes in the past five years.

**EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATIONAL ISSUES**

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"  
 TOTAL SAMPLE (N=278)

	VERY <u>SATISFIED</u>	SOMEWHAT <u>SATISFIED</u>	SOMEWHAT <u>DISSATISFIED</u>	VERY <u>DISSATISFIED</u>	DON'T KNOW/ <u>WON'T SAY</u>
<b>EDUCATIONAL PROGRAMS OFFERED BY LANL SUCH AS                      THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY,                      SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND                      PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES</b>	<b>55%</b>	<b>31%</b>	<b>5%</b>	<b>2%</b>	<b>8%</b>
<i>EDUCATION LEADERS</i>	72%	22%	6%	0%	0%
<b>OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN                      NORTHERN NEW MEXICO</b>	<b>41%</b>	<b>39%</b>	<b>13%</b>	<b>1%</b>	<b>7%</b>
<i>EDUCATION LEADERS</i>	40%	44%	16%	0%	0%

The vast majority (86%) of Community Leaders are either *very satisfied* (55%) or *somewhat satisfied* (31%) with **educational programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Adventures in Supercomputing Challenge, scholarships, and partnerships with New Mexico colleges and universities.**

It should be noted that 94% of the Education Leaders say they are satisfied with education programs offered by the Lab, with 72% who are *very satisfied*. Furthermore, 69% of the Leaders in Los Alamos say they are *very satisfied* with LANL's educational programs compared to 55% of the Leaders in Rio Arriba County and 40% of Santa Fe County Leaders. Among the Tribal Leaders, 82% say they are either *very satisfied* (54%) or *somewhat satisfied* (28%) the Lab's educational programs.

Eighty percent of the Leaders also express satisfaction with **the overall impact that the Lab has on education in Northern New Mexico** (41% are *very satisfied*), while 14% express dissatisfaction. It is important to mention that 84% of Leaders in the Education sector are satisfied with the Lab's impact on education in the Northern New Mexico community (40% are *very satisfied*). Identical results are observed among the Tribal Leaders.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATION ISSUES

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2013)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
<b>EDUCATIONAL PROGRAMS OFFERED BY LANL</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>55%</b>	<b>31%</b>	<b>5%</b>	<b>2%</b>	<b>8%</b>
OCTOBER 2012 (N=241)	61%	28%	4%	1%	5%
OCTOBER 2011 (N=244)	58%	28%	7%	0%	6%
SEPTEMBER 2010 (N=222)	55%	30%	7%	1%	6%
OCTOBER 2009 (N=224)	61%	26%	5%	*	8%
OCTOBER 2008 (N=271)	50%	34%	4%	1%	10%
OCTOBER 2007 (N=289)	44%	33%	6%	2%	15%
SEPTEMBER 2006 (N=298)	42%	30%	7%	4%	17%
SEPTEMBER 2005 (N=404)	43%	27%	6%	2%	22%
SEPTEMBER 2004 (N=262)	29%	31%	10%	3%	27%
SEPTEMBER 2003 (N=199)	24%	34%	13%	4%	25%
SEPTEMBER 2002 (N = 238)	27%	31%	11%	4%	27%
DECEMBER 2001 (N = 204)	29%	27%	11%	2%	31%
SEPTEMBER 2000 (N = 162)	26%	42%	7%	4%	21%
<b>THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITY</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>41%</b>	<b>39%</b>	<b>13%</b>	<b>1%</b>	<b>7%</b>
OCTOBER 2012 (N=241)	42%	42%	8%	3%	4%
OCTOBER 2011 (N=244)	40%	44%	9%	1%	6%
SEPTEMBER 2010 (N=222)	40%	40%	12%	2%	6%
OCTOBER 2009 (N=224)	43%	39%	11%	3%	5%

\* Less than 1% reported.

TRENDING ANALYSIS

As shown in the table above, overall satisfaction levels with LANL in regards to education issues are very similar to those observed in the past five studies.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: QUALITY OF LIFE

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"  
 TOTAL SAMPLE (N=278)

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
<b>INVOLVEMENT IN NORTHERN NM THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS</b>	<b>58%</b>	<b>25%</b>	<b>5%</b>	<b>2%</b>	<b>9%</b>
<i>COMMUNITY GIVING</i>	<i>71%</i>	<i>21%</i>	<i>2%</i>	<i>4%</i>	<i>2%</i>
<b>EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION</b>	<b>31%</b>	<b>39%</b>	<b>14%</b>	<b>4%</b>	<b>13%</b>

Community Leaders were asked to rate their level of satisfaction with the Lab’s involvement with quality of life related issues. As shown above, over four-fifths (84%) of the Leaders surveyed express satisfaction with the **Lab’s involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs**, with 58% saying they are *very satisfied*.

The vast majority of Education Leaders in Los Alamos (94%) express satisfaction with LANL’s involvement in charitable programs (72% say they are *very satisfied*). Among the Community Giving Leaders 71% say they are *very satisfied* and another 21% are *somewhat satisfied*.

Over two-thirds (70%) of Community Leaders also express satisfaction with LANL’s efforts to **provide effective environmental stewardship, monitoring and remediation**, though 18% are dissatisfied. Regionally, we observe that 89% of Leaders in Los Alamos are satisfied with the Lab’s environmental efforts compared to 60% of the Leaders in Santa Fe and 64% in Rio Arriba. Also, 22% of the Tribal Leaders express dissatisfaction with LANL’s environmental stewardship, though the large majority (72%) say they are either *very satisfied* (18%) or *somewhat satisfied* (54%).

EVALUATION OF SPECIFIC LANL ATTRIBUTES: QUALITY OF LIFE

TRENDING ANALYSIS

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2013)

TOTAL SAMPLE

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
<b>INVOLVEMENT IN NORTHERN NM THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>58%</b>	<b>25%</b>	<b>5%</b>	<b>2%</b>	<b>9%</b>
OCTOBER 2012 (N=241)	58%	22%	8%	1%	11%
OCTOBER 2011 (N=244)	48%	31%	8%	1%	12%
SEPTEMBER 2010 (N=222)	48%	33%	9%	2%	9%
OCTOBER 2009 (N=224)	51%	30%	7%	*	11%
OCTOBER 2008 (N=271)	48%	33%	10%	1%	7%
OCTOBER 2007 (N=289)	44%	30%	7%	3%	15%
SEPTEMBER 2006 (N=298)	33%	33%	12%	3%	19%
<b>EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>31%</b>	<b>39%</b>	<b>14%</b>	<b>4%</b>	<b>13%</b>
OCTOBER 2012 (N=241)	29%	44%	15%	5%	6%
OCTOBER 2011 (N=244)	35%	43%	14%	2%	5%
SEPTEMBER 2010 (N=222)	28%	45%	14%	5%	8%
OCTOBER 2009 (N=224)	25%	45%	13%	4%	14%
OCTOBER 2008 (N=271)	28%	35%	17%	9%	11%
OCTOBER 2007 (N=289)	26%	33%	19%	9%	14%
SEPTEMBER 2006 (N=298)	20%	39%	20%	10%	12%
SEPTEMBER 2005 (N=404)	20%	39%	17%	9%	16%

\* Less than 1% reported.

TRENDING ANALYSIS

As shown above, the 84% of the Community Leaders who say they are satisfied with LANL's community involvement is an all-time high. The Leaders' perceptions of LANL's environmental stewardship, monitoring and remediation is similar to results observed in previous studies.

**EFFECTIVENESS OF LANL PARTNERSHIPS**

RANKED BY HIGHEST PERCENTAGE “VERY EFFECTIVE” (2013)  
 TOTAL SAMPLE (N=278)

	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/ WON'T SAY
<b>SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO</b>	<b>40%</b>	<b>37%</b>	<b>11%</b>	<b>3%</b>	<b>10%</b>
EDUCATIONAL LEADERS	56%	34%	10%	0%	0%
<b>COMMUNITY NON-PROFIT ORGANIZATIONS</b>	<b>34%</b>	<b>39%</b>	<b>11%</b>	<b>2%</b>	<b>14%</b>
COMMUNITY GIVING LEADERS	42%	40%	17%	0%	2%
<b>BUSINESS COMMUNITY IN NORTHERN NEW MEXICO</b>	<b>27%</b>	<b>37%</b>	<b>14%</b>	<b>5%</b>	<b>16%</b>
ECONOMIC/BUSINESS LEADERS	34%	38%	20%	6%	2%
<b>THE STATE LEGISLATURE</b>	<b>22%</b>	<b>33%</b>	<b>12%</b>	<b>1%</b>	<b>33%</b>
GOVERNMENT LEADERS	23%	40%	21%	0%	17%
<b>STATE GOVERNMENT AGENCIES</b>	<b>20%</b>	<b>38%</b>	<b>10%</b>	<b>1%</b>	<b>31%</b>
GOVERNMENT LEADERS	25%	42%	17%	0%	17%
<b>LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO</b>	<b>18%</b>	<b>44%</b>	<b>11%</b>	<b>1%</b>	<b>26%</b>
GOVERNMENT LEADERS	21%	52%	13%	2%	13%
<b>TRIBAL GOVERNMENTS AND TRIBAL AGENCIES</b>	<b>14%</b>	<b>34%</b>	<b>7%</b>	<b>3%</b>	<b>42%</b>
TRIBAL LEADERS	20%	58%	8%	4%	10%

Community Leaders were asked how they would rate the effectiveness of LANL’s partnerships with various entities and organizations. As shown above, over three-quarters (77%) of Community Leaders feel LANL’s partnerships with **the school districts, colleges and universities** in Northern New Mexico are effective (40% say they are *very effective*), compared to 14% who feel these partnerships are ineffective. Nine-in-ten of the Education Leaders believe the Lab’s partnerships with educational institutions are effective, with 56% saying they are *very effective*.

Almost three-quarters of Leaders think LANL’s partnerships with **community non-profit organizations** are effective (73%), compared to 13% who say they are ineffective. Over four-fifths (82%) of the Community Giving Leaders believe the Lab’s partnerships are effective.

Overall, 64% of the Community Leaders surveyed believe the LANL’s partnerships with **the business community in Northern New Mexico** are effective, with 27% saying they are *very effective*. However, nearly one-in-five (19%) feel these are ineffective. Over two-thirds (72%) of the Business Leaders surveyed feel the Lab’s partnerships with the business community are effective, although 26% feel they are *ineffective*.

Just under three-fifths (58%) of the Community Leaders surveyed feel LANL's partnerships with **State government agencies** are effective, while 11% say they are ineffective and 31% have no opinion. Furthermore, 55% of the Leaders also believe LANL's partnerships with the **State Legislature** are effective, though many (33%) have no opinion on the matter.

Sixty-two percent of the Leaders surveyed also believe the Lab's partnerships with **local county and municipal governments** are effective, compared to 12% who feel they are ineffective and 26% have not formed an opinion. Almost three-quarters (73%) of Government Leaders feel that LANL's partnerships with local governments are effective, and 15% say they are ineffective.

Finally, approximately half the Community Leaders (48%) believe the Lab's partnerships with **tribal governments and tribal agencies** are effective, while 10% feel they are ineffective. Two-fifths (42%) of the Leaders have not formed an opinion about LANL's partnerships with tribal governments and agencies. It should be noted that almost four out of five (78%) of Tribal Leaders feel that LANL's partnerships with tribal governments and agencies are either *very effective* (20%) or *somewhat effective* (58%), while just 12% feel these partnerships are ineffective.

**EFFECTIVENESS OF LANL PARTNERSHIPS (SUMMARY TABLE)**

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2013)  
 TOTAL SAMPLE

	<u>VERY EFFECTIVE</u>	<u>SOMEWHAT EFFECTIVE</u>	<u>SOMEWHAT INEFFECTIVE</u>	<u>VERY INEFFECTIVE</u>	<u>DON'T KNOW/ WON'T SAY</u>
<b>SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>40%</b>	<b>37%</b>	<b>11%</b>	<b>3%</b>	<b>10%</b>
OCTOBER 2012 (N=241)	38%	42%	11%	2%	6%
OCTOBER 2011 (N=244)	37%	39%	11%	3%	9%
SEPTEMBER 2010 (N=222)	35%	43%	12%	2%	9%
OCTOBER 2009(N=224)	39%	35%	14%	1%	11%
OCTOBER 2008 (N=271)	33%	37%	15%	1%	13%
OCTOBER 2007 (N=289)	29%	33%	13%	4%	21%
SEPTEMBER 2006 (N=298)	19%	33%	18%	8%	23%
SEPTEMBER 2005 (N=404)	24%	32%	16%	7%	21%
SEPTEMBER 2004 (N=262)	21%	35%	16%	6%	22%
SEPTEMBER 2003 (N=199)	26%	34%	13%	9%	18%
SEPTEMBER 2002 (N=238)	28%	36%	11%	6%	19%
DECEMBER 2001 (N=204)	23%	40%	17%	2%	17%
SEPTEMBER 2000 (N=162)	26%	45%	8%	6%	16%
<b>COMMUNITY NON-PROFIT ORGANIZATIONS</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>34%</b>	<b>39%</b>	<b>11%</b>	<b>2%</b>	<b>14%</b>
OCTOBER 2012 (N=241)	29%	41%	11%	2%	17%
OCTOBER 2011 (N=244)	35%	37%	11%	1%	17%
SEPTEMBER 2010 (N=222)	31%	37%	13%	2%	17%
OCTOBER 2009 (N=224)	31%	40%	8%	4%	17%
<b>BUSINESS COMMUNITY IN NORTHERN NEW MEXICO</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>27%</b>	<b>37%</b>	<b>14%</b>	<b>5%</b>	<b>16%</b>
OCTOBER 2012 (N=241)	25%	43%	14%	4%	13%
OCTOBER 2011 (N=244)	24%	50%	14%	2%	9%
SEPTEMBER 2010 (N=222)	25%	42%	13%	7%	12%
OCTOBER 2009(N=224)	25%	39%	17%	4%	16%
OCTOBER 2008 (N=271)	19%	38%	25%	6%	13%
OCTOBER 2007 (N=289)	12%	39%	23%	14%	12%
SEPTEMBER 2006 (N=298)	9%	31%	30%	17%	13%
SEPTEMBER 2005 (N=404)	17%	34%	21%	15%	13%
SEPTEMBER 2004 (N=262)	13%	38%	22%	12%	14%
SEPTEMBER 2003 (N=199)	11%	42%	26%	9%	12%
SEPTEMBER 2002 (N = 238)	22%	33%	22%	8%	15%
DECEMBER 2001 (N = 204)	16%	41%	28%	8%	7%
SEPTEMBER 2000 (N = 162)	6%	56%	20%	7%	12%

**EFFECTIVENESS OF LANL PARTNERSHIPS (SUMMARY TABLE) (CONTINUED)**

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2013)  
 TOTAL SAMPLE

	<u>VERY EFFECTIVE</u>	<u>SOMEWHAT EFFECTIVE</u>	<u>SOMEWHAT INEFFECTIVE</u>	<u>VERY INEFFECTIVE</u>	<u>DON'T KNOW/ WON'T SAY</u>
<b>THE STATE LEGISLATURE</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>22%</b>	<b>33%</b>	<b>12%</b>	<b>1%</b>	<b>33%</b>
OCTOBER 2012 (N=241)	22%	32%	13%	1%	32%
OCTOBER 2011 (N=244)	18%	38%	8%	1%	35%
SEPTEMBER 2010 (N=222)	20%	39%	6%	3%	31%
OCTOBER 2009(N=224)	18%	39%	9%	-	35%
OCTOBER 2008 (N=271)	21%	40%	15%	1%	23%
OCTOBER 2007 (N=289)	18%	37%	11%	2%	32%
SEPTEMBER 2006 (N=298)	13%	29%	15%	5%	38%
SEPTEMBER 2005 (N=404)	16%	31%	15%	4%	34%
SEPTEMBER 2004 (N=262)	16%	28%	13%	6%	36%
SEPTEMBER 2003 (N=199)	17%	28%	14%	6%	36%
SEPTEMBER 2002 (N=238)	12%	31%	16%	5%	36%
DECEMBER 2001 (N=204)	7%	28%	17%	4%	43%
SEPTEMBER 2000 (N=162)	7%	31%	12%	5%	45%
<b>STATE GOVERNMENT AGENCIES</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>20%</b>	<b>38%</b>	<b>10%</b>	<b>1%</b>	<b>31%</b>
OCTOBER 2012 (N=241)	23%	39%	13%	0%	25%
OCTOBER 2011 (N=244)	19%	41%	7%	1%	32%
SEPTEMBER 2010 (N=222)	23%	43%	7%	2%	25%
OCTOBER 2009(N=224)	20%	42%	9%	1%	28%
OCTOBER 2008 (N=271)	16%	37%	19%	3%	25%
OCTOBER 2007 (N=289)	15%	36%	14%	3%	32%
SEPTEMBER 2006 (N=298)	11%	31%	19%	4%	35%
SEPTEMBER 2005 (N=404)	12%	35%	14%	5%	34%
SEPTEMBER 2004 (N=262)	12%	31%	16%	4%	36%
SEPTEMBER 2003 (N=199)	14%	30%	14%	5%	37%
SEPTEMBER 2002 (N=238)	15%	32%	13%	5%	36%
DECEMBER 2001 (N=204)	12%	35%	17%	2%	34%
SEPTEMBER 2000 (N=162)	9%	40%	5%	5%	40%

**EFFECTIVENESS OF LANL PARTNERSHIPS (SUMMARY TABLE) (CONTINUED)**

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2013)

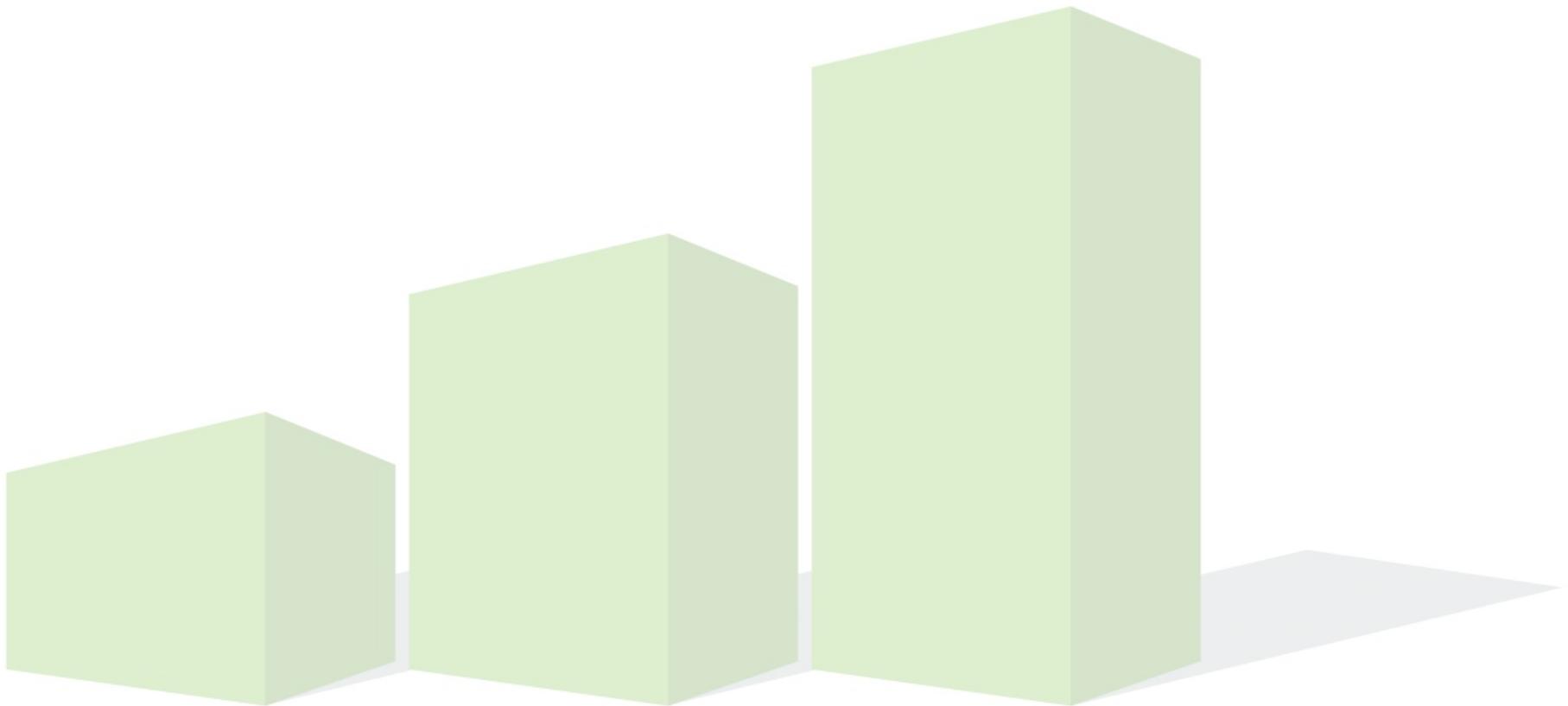
TOTAL SAMPLE

	<u>VERY EFFECTIVE</u>	<u>SOMEWHAT EFFECTIVE</u>	<u>SOMEWHAT INEFFECTIVE</u>	<u>VERY INEFFECTIVE</u>	<u>DON'T KNOW/ WON'T SAY</u>
<b>LOCAL GOVERNMENTS IN NORTHERN NEW MEXICO</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>18%</b>	<b>44%</b>	<b>11%</b>	<b>1%</b>	<b>26%</b>
OCTOBER 2012 (N=241)	24%	43%	13%	2%	18%
OCTOBER 2011 (N=244)	20%	44%	14%	3%	19%
SEPTEMBER 2010 (N=222)	19%	43%	15%	2%	21%
OCTOBER 2009(N=224)	20%	40%	16%	1%	24%
OCTOBER 2008 (N=271)	15%	43%	18%	4%	20%
OCTOBER 2007 (N=289)	11%	43%	19%	6%	21%
SEPTEMBER 2006 (N=298)	10%	29%	24%	10%	27%
SEPTEMBER 2005 (N=404)	14%	35%	21%	9%	21%
SEPTEMBER 2004 (N=262)	12%	34%	28%	10%	16%
SEPTEMBER 2003 (N=199)	16%	38%	23%	8%	15%
SEPTEMBER 2002 (N=238)	15%	44%	18%	5%	18%
DECEMBER 2001 (N=204)	13%	45%	23%	4%	15%
SEPTEMBER 2000 (N=162)	10%	63%	13%	7%	7%
<b>TRIBAL GOVERNMENTS AND TRIBAL AGENCIES</b>					
<b>SEPTEMBER 2013 (N=278)</b>	<b>14%</b>	<b>34%</b>	<b>7%</b>	<b>3%</b>	<b>42%</b>
OCTOBER 2012 (N=241)	15%	33%	12%	1%	39%
OCTOBER 2011 (N=244)	19%	32%	9%	3%	37%
SEPTEMBER 2010 (N=222)	18%	30%	8%	3%	41%
OCTOBER 2009(N=224)	15%	32%	6%	3%	44%
OCTOBER 2008 (N=271)	13%	24%	16%	4%	44%
OCTOBER 2007 (N=289)	15%	27%	16%	2%	40%
SEPTEMBER 2006 (N=298)	7%	23%	12%	8%	50%
SEPTEMBER 2005 (N=404)	10%	26%	14%	4%	45%
SEPTEMBER 2004 (N=262)	8%	24%	10%	5%	53%
SEPTEMBER 2003 (N=199)	10%	27%	7%	5%	51%
SEPTEMBER 2002 (N=238)	12%	23%	10%	7%	48%
DECEMBER 2001 (N=204)	8%	32%	19%	5%	36%
SEPTEMBER 2000 (N=162)	7%	35%	11%	3%	43%

**TRENDING ANALYSIS**

As shown on the previous two pages, the perceived effectiveness of LANL's partnerships is similar to those observed in the last several studies.

## II. SUMMARY OF RESULTS



**BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO**

TOTAL SAMPLE (N=278)

QUESTION 1: WHAT WOULD YOU SAY IS THE SINGLE BIGGEST CHALLENGE FACING NORTHERN NEW MEXICO TODAY?

NON-AVAILABILITY OF GOOD JOBS	39%	HEALTHCARE REFORM	1%
ECONOMY: WEAK	23%	LOW ATTENDANCE/TARDINESS AT SCHOOLS	1%
LACK OF ECONOMIC OPPORTUNITIES	20%	MORE OPPORTUNITIES NEED TO BE CREATED FOR OUR STUDENTS.	1%
EDUCATIONAL SYSTEM IS POOR	16%	CLIMATE CHANGE	1%
ILLEGAL DRUG USE	8%	FEDERAL BUDGET CUTS FOR CLEAN UP	1%
DROUGHT/WATER SHORTAGE	6%	FUNDING FOR SCHOOLS	1%
POVERTY	6%	CONTINUED FUNDING OF JOBS AT THE LAB	1%
LACK OF EFFECTIVE WORKFORCE DEVELOPMENT PROGRAMS	5%	DEVELOPMENT	1%
QUALITY OF SCHOOL FACILITIES	5%	CRIME RATE	*
LACK OF SKILLED LABOR/LABOR FORCE	4%	COST OF HOUSING IS HIGH/UNREASONABLE	*
ECONOMIC DIVERSIFICATION	4%	AVAILABILITY OF LOW INCOME/AFFORDABLE HOMES	*
LOW PAY FOR TEACHERS	3%	NOT ENOUGH PRIVATE BUSINESS	*
QUALITY OF TEACHERS	3%	GOVERNMENT/POLITICAL LEADERSHIP IS INCOMPETENT	*
LACK OF SUPPORT FOR SMALL BUSINESSES	2%	GOVERNMENT/POLITICAL LEADERSHIP IS CROOKED	*
ALCOHOLISM	1%	HIGH PRICE GASOLINE/FUEL	*
SOCIAL ISSUES	1%	HOMELESS	*
PROGRAMS/ACTIVITIES FOR YOUTH	1%	ILLITERACY	*
LOW WAGES	1%	CONGESTION	*
FIRE/RISK OF FIRE	1%	ROADS/STREETS/HIGHWAYS ARE BAD	*
ENVIRONMENTAL/POLLUTED AIR	1%	DEPENDENCY ON SOCIAL SERVICES	*
WATER QUALITY/POLLUTION	1%	FIBER OPTICS ARE NOT AVAILABLE	*
DON'T HAVE CITY WATER UTILITIES	1%	LACK OF FUNDING FOR TRIBAL COMMUNITY	*
WATER RIGHTS	1%	INTEGRATING THE PUEBLOS INTO THE PUBLIC SCHOOL SYSTEM IS CHALLENGING.	*
LACK OF EARLY CHILDHOOD EDUCATION	1%	WE NEED MORE INDUSTRY	*
DOMESTIC VIOLENCE/FAMILY PROBLEMS	1%	SINGLE PARENT FAMILIES	*
LOCAL GOVERNMENT BUDGET DEFICIT	1%	JEMEZ RIGHT-OF-WAY EASEMENT ISSUES	*

**BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO (CONTINUED)**

TOTAL SAMPLE (N=278)

QUESTION 1 (CONTINUED): WHAT WOULD YOU SAY IS THE SINGLE BIGGEST CHALLENGE FACING NORTHERN NEW MEXICO TODAY?

RULES AND REGULATIONS OF THE FOREST AREA	*	LAND EROSION	*
NEED PARENTS TO VOLUNTEER WITH THE STUDENTS	*	REGIONAL COMMUNITY INFRASTRUCTURE	*
THE FLOODS	*	LACK OF ACCESS TO THE AREAS THAT WERE AFFECTED BY THE FIRES	*
REGENERATION OF FOREST/LAND	*	TOO MANY STUDENTS PER TEACHER	*
LACK OF SCHOOL SUPPLIES FOR STUDENTS	*	BULLYING IN THE SCHOOLS	*
MENTAL HEALTH PROGRAMS' BUDGETS ARE BEING REDUCED/ELIMINATED	*	LACK OF HEALTH - MENTAL, SPIRITUAL, AND PHYSICAL	*
COMMUNITY SERVICES	*	DOWNSIZING OF LANL	*
NOT ENOUGH RECOGNITION OF NON-PROFITS	*	ADAPTING TO THE NEW LAB REVENUES	*
LACK OF COMMUNITY SUPPORT FOR DONATIONS	*	GRADUATION RATES	*
EDUCATION PREPARATION FOR COLLEGE	*	STRENGTH OF THE LAB	*
NOT ENOUGH RESOURCES IN TERMS OF GOVERNMENT AGENCIES	*	ACCESS TO URBAN OPPORTUNITIES	*
NORTHERN NEW MEXICANS DON'T SHOP LOCALLY ENOUGH	*	ENERGY	*
DETERIORATING SOCIAL, EMOTIONAL LIFESTYLES	*	CORPORATIONS ARE RUNNING OUR COMMUNITIES	*
ECONOMIC DISPARITY	*		
LAND GRANT ISSUES	*	DON'T KNOW	1%
LANL SECRETIVE ABOUT RADIATION AFFECTING THE HEALTH OF THE COMMUNITIES	*		

\* LESS THAN 1% REPORTED.

### IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY

QUESTION 2: GENERALLY, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY? USING A 5-POINT SCALE IN WHICH 5 IS VERY FAVORABLE AND 1 IS VERY UNFAVORABLE, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY?

	Total Sample (n=278)	Gender		County					Organizational sector					
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
5 - VERY FAVORABLE	38%	36%	41%	38%	41%	35%	42%	50%	34%	29%	37%	56%	30%	40%
4	39%	39%	39%	44%	36%	42%	37%	30%	37%	38%	49%	24%	36%	44%
3	17%	19%	12%	13%	14%	19%	21%	5%	23%	27%	12%	16%	24%	6%
2	3%	4%	3%	3%	4%	4%	0%	5%	3%	6%	0%	4%	4%	4%
1 - VERY UNFAVORABLE	1%	1%	2%	0%	2%	0%	0%	5%	3%	0%	2%	0%	2%	0%
DON'T KNOW	2%	1%	3%	3%	4%	0%	0%	5%	0%	0%	0%	0%	4%	6%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MEAN †	4.1	4.1	4.2	4.2	4.1	4.1	4.2	4.2	4.0	3.9	4.2	4.3	3.9	4.3

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

### EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO

QUESTION 3: COMPANIES, LIKE INDIVIDUALS, CAN BE MEMBERS OF THE COMMUNITY. HOW WOULD YOU RATE LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO? PLEASE USE A 5-POINT SCALE WHERE 5 MEANS LOS ALAMOS NATIONAL LABORATORY IS OUTSTANDING AND 1 MEANS THEY ARE UNACCEPTABLE.

	Total Sample (n=278)	Gender		County					Organizational sector					
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
5 - OUTSTANDING	35%	31%	40%	39%	32%	31%	47%	30%	34%	29%	38%	44%	20%	40%
4	34%	37%	28%	30%	36%	30%	42%	30%	43%	29%	32%	40%	40%	29%
3	22%	21%	22%	25%	20%	27%	5%	15%	20%	27%	22%	14%	20%	25%
2	6%	7%	4%	6%	9%	6%	0%	10%	0%	8%	6%	2%	8%	4%
1 - UNACCEPTABLE	3%	2%	4%	0%	2%	4%	5%	5%	3%	4%	1%	0%	6%	2%
DON'T KNOW	2%	2%	2%	0%	2%	2%	0%	10%	0%	2%	1%	0%	6%	0%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MEAN †	3.9	3.9	4.0	4.0	3.9	3.8	4.3	3.8	4.1	3.7	4.0	4.3	3.6	4.0

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**IMPRESSION OF LOS ALAMOS NATIONAL SECURITY, LLC.**

QUESTION 4: USING A 5-POINT SCALE WHERE 5 IS VERY FAVORABLE AND 1 IS VERY UNFAVORABLE, WHAT IS YOUR OVERALL IMPRESSION OF THE LABORATORY'S MANAGEMENT AND OPERATIONS CONTRACTOR, LOS ALAMOS NATIONAL SECURITY, LLC?

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
5 - VERY FAVORABLE	15%	15%	17%	11%	20%	16%	21%	20%	11%	13%	13%	12%	26%	15%
4	29%	35%	21%	38%	29%	28%	21%	20%	29%	21%	43%	26%	18%	29%
3	19%	20%	16%	27%	25%	14%	11%	5%	17%	21%	20%	6%	24%	23%
2	9%	8%	11%	9%	7%	12%	0%	20%	6%	17%	9%	6%	10%	6%
1 - VERY UNFAVORABLE	3%	4%	3%	5%	0%	2%	5%	0%	9%	4%	2%	2%	2%	6%
DON'T KNOW	23%	18%	32%	9%	20%	28%	42%	35%	26%	23%	13%	46%	20%	19%
WON'T SAY	1%	1%	1%	2%	0%	0%	0%	0%	3%	2%	0%	2%	0%	2%
MEAN †	3.6	3.6	3.6	3.5	3.8	3.6	3.9	3.6	3.4	3.3	3.6	3.8	3.7	3.5

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**TOP WAYS OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY**

TOTAL SAMPLE (N=278)

QUESTION 5: WHAT ARE THE TOP THREE WAYS THAT YOU RECEIVE INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY?

NEWSPAPERS	44%	ECONOMIC DEVELOPMENT CONFERENCES	*
LANL EMAIL UPDATES	36%	LAS VEGAS INDEPENDENT BUSINESS ALLIANCE	*
LAB EMPLOYEES	26%	ALBUQUERQUE FIRST PUBLICATION	*
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	24%	WE HAVE A COOPERATIVE AGREEMENT	*
NEIGHBORS/FRIENDS/FAMILY	19%	SANTA CLARA GOVERNOR'S OFFICE	*
INTERNET	15%	MATH AND SCIENCE ACADEMY	*
TELEVISION	13%	BANNERS DISPLAYED THROUGHOUT LOS ALAMOS COUNTY.	*
OTHER MEETINGS/TALKS	10%	COUNTY GOVERNMENT	*
LABORATORY WEBSITE	8%	STAKEHOLDERS	*
QUARTERLY REGIONAL LEADERS' BREAKFAST	8%	RETIREMENT	*
DIRECT MAIL	5%	BOARD FOR REGIONAL DEVELOPMENT	*
RADIO	3%	LAPP PROGRAM	*
I WORK THERE	3%	NATURAL RESOURCES DIRECTOR	*
PUBLIC COMMUNITIES/COMMUNITY FUNCTIONS	2%	OUR CONTRACTORS	*
THE LIAISON/COMMUNITY RELATIONS OFFICER	2%	FIELD REPS	*
LABORATORY MEETINGS	2%	GOVERNMENT RELATIONS DEPARTMENT	*
SOCIAL MEDIA (FACEBOOK, LINKEDIN, TWITTER)	1%	CONSTITUENTS	*
PHONE CALLS	1%	RESEARCH PUBLICATIONS	*
CHAMBER OF COMMERCE	1%	I DON'T GET ANY	*
PROFESSIONAL DEVELOPMENTS	1%	STEM PROGRAM	*
LANL FOUNDATION	1%		
BRADBURY MUSEUM	1%	DON'T KNOW	2%
NEWS RELEASES	*		

\* LESS THAN 1% REPORTED.

**PREFERRED WAYS OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY**

TOTAL SAMPLE (N=278)

QUESTION 6: IN WHAT WAYS WOULD YOU PREFER TO RECEIVE INFORMATION ABOUT LANL AND THE PROGRAMS AND SERVICES THE LAB OFFERS?

	TOTAL SAMPLE (N=278)		TOTAL SAMPLE (N=278)
LANL EMAIL UPDATES	49%	PUBLICATIONS	1%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	27%	PHONE CALLS	1%
NEWSPAPERS	18%	LANL FOUNDATION	1%
INTERNET	14%	WON'T SAY	1%
OTHER MEETINGS/TALKS	10%	NEWS RELEASES	*
LAB EMPLOYEES	9%	BILL INSERTS	*
LABORATORY WEBSITE	7%	TEXT MESSAGING	*
QUARTERLY REGIONAL LEADERS' BREAKFAST	7%	PHYSICAL NEWSLETTERS	*
NEIGHBORS/FRIENDS/FAMILY	5%	OUTREACH TO THE NATIVE COLLEGES/UNIVERSITIES	*
DIRECT MAIL	5%	THE EN PROGRAM	*
TELEVISION	4%	CHAMBER OF COMMERCE	*
DIRECT CONTACT	3%	STAKE HOLDERS	*
LIAISON/COMMUNITY RELATIONS OFFICER	3%	70TH BIRTHDAY CELEBRATION	*
LABORATORY MEETINGS	2%	NATURAL RESOURCES DIRECTOR	*
SOCIAL MEDIA (FACEBOOK, LINKEDIN, TWITTER)	2%	POSTINGS OF JOBS IN THE COMMUNITY	*
RADIO	1%		
I WORK THERE	1%	DON'T KNOW	2%
DON'T WANT TO RECEIVE INFORMATION ABOUT LANL	1%		

\* LESS THAN 1% REPORTED.

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:  
 THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 7: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	32%	32%	33%	34%	29%	30%	37%	40%	34%	33%	28%	50%	22%	31%
SOMEWHAT SATISFIED	42%	45%	37%	45%	38%	42%	42%	35%	46%	29%	48%	28%	54%	48%
SOMEWHAT DISSATISFIED	14%	12%	18%	11%	18%	16%	11%	15%	14%	21%	17%	10%	14%	8%
VERY DISSATISFIED	2%	2%	3%	0%	4%	4%	0%	0%	3%	6%	2%	0%	0%	2%
DON'T KNOW	9%	9%	9%	9%	13%	8%	11%	10%	3%	10%	5%	12%	10%	10%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:  
 THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 8: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	27%	26%	28%	33%	21%	17%	42%	50%	29%	25%	23%	40%	22%	27%
SOMEWHAT SATISFIED	45%	48%	41%	50%	45%	48%	42%	20%	49%	31%	55%	28%	48%	58%
SOMEWHAT DISSATISFIED	15%	14%	18%	9%	21%	22%	0%	20%	6%	27%	12%	16%	18%	6%
VERY DISSATISFIED	4%	4%	4%	2%	4%	5%	5%	0%	9%	10%	4%	2%	2%	2%
DON'T KNOW	8%	8%	9%	6%	9%	8%	11%	10%	9%	6%	6%	14%	10%	6%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:  
 THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 9: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	63%	65%	59%	59%	63%	69%	53%	50%	69%	60%	62%	74%	48%	71%
SOMEWHAT SATISFIED	27%	29%	24%	31%	29%	24%	32%	30%	20%	31%	29%	14%	38%	21%
SOMEWHAT DISSATISFIED	6%	3%	10%	8%	5%	4%	0%	10%	9%	6%	6%	4%	6%	6%
VERY DISSATISFIED	2%	2%	2%	0%	2%	1%	5%	5%	3%	0%	2%	2%	4%	0%
DON'T KNOW	3%	1%	5%	2%	2%	2%	11%	5%	0%	2%	0%	6%	4%	2%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:  
 THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION**

QUESTION 10: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING, AND REMEDIATION**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	31%	34%	25%	55%	25%	20%	37%	20%	23%	25%	32%	32%	18%	46%
SOMEWHAT SATISFIED	39%	37%	42%	34%	39%	40%	47%	40%	37%	33%	44%	22%	54%	38%
SOMEWHAT DISSATISFIED	14%	18%	7%	3%	16%	24%	0%	10%	14%	23%	7%	22%	16%	4%
VERY DISSATISFIED	4%	3%	6%	3%	4%	5%	5%	0%	6%	2%	6%	0%	6%	4%
DON'T KNOW	13%	9%	20%	5%	16%	11%	11%	30%	20%	17%	11%	24%	6%	8%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:**

**THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS**

QUESTION 11: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	58%	56%	62%	69%	55%	52%	68%	45%	60%	44%	62%	72%	40%	71%
SOMEWHAT SATISFIED	25%	27%	21%	25%	32%	30%	11%	15%	17%	40%	21%	22%	26%	21%
SOMEWHAT DISSATISFIED	5%	4%	7%	3%	4%	6%	0%	10%	9%	8%	4%	6%	6%	2%
VERY DISSATISFIED	2%	1%	4%	2%	2%	1%	0%	0%	6%	2%	2%	0%	0%	4%
DON'T KNOW	9%	11%	7%	2%	7%	11%	21%	30%	6%	6%	10%	0%	28%	2%
WON'T SAY	0%	1%	0%	0%	0%	0%	0%	0%	3%	0%	1%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:**

**THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 12: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	41%	37%	46%	52%	32%	36%	42%	45%	40%	46%	39%	40%	40%	40%
SOMEWHAT SATISFIED	39%	43%	34%	33%	48%	41%	47%	20%	40%	25%	40%	44%	44%	42%
SOMEWHAT DISSATISFIED	13%	13%	11%	13%	14%	14%	0%	10%	14%	23%	11%	16%	6%	8%
VERY DISSATISFIED	1%	1%	1%	0%	0%	2%	0%	0%	0%	0%	2%	0%	0%	0%
DON'T KNOW	7%	6%	8%	3%	5%	6%	11%	25%	6%	6%	7%	0%	10%	10%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:**

**THE LAB’S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR**

QUESTION 20: Please rate if you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with Los Alamos National Laboratory’s efforts in the following areas: **THE LAB’S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	19%	21%	16%	16%	16%	18%	32%	15%	29%	17%	26%	20%	16%	13%
SOMEWHAT SATISFIED	33%	41%	20%	28%	34%	35%	37%	35%	29%	31%	33%	24%	42%	33%
SOMEWHAT DISSATISFIED	11%	13%	8%	14%	13%	13%	0%	0%	11%	17%	13%	4%	10%	10%
VERY DISSATISFIED	7%	5%	11%	9%	9%	5%	11%	5%	6%	8%	12%	0%	4%	8%
DON’T KNOW	30%	20%	45%	33%	29%	29%	21%	45%	26%	27%	16%	52%	28%	35%
WON’T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:**

**THE EDUCATION PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES**

QUESTION 21: Please rate if you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with Los Alamos National Laboratory’s efforts in the following areas: **THE EDUCATION PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	55%	52%	59%	69%	55%	40%	74%	40%	60%	35%	51%	72%	54%	63%
SOMEWHAT SATISFIED	31%	33%	27%	27%	30%	39%	16%	40%	23%	38%	30%	22%	28%	35%
SOMEWHAT DISSATISFIED	5%	6%	3%	2%	5%	11%	0%	5%	0%	13%	4%	6%	4%	0%
VERY DISSATISFIED	2%	1%	3%	0%	2%	2%	0%	0%	6%	4%	4%	0%	0%	0%
DON’T KNOW	8%	8%	8%	3%	7%	8%	11%	15%	11%	10%	11%	0%	14%	2%
WON’T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:  
 THE METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS, AND IDEAS**

*QUESTION 22: Please rate if you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with Los Alamos National Laboratory's efforts in the following areas: **THE METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS, AND IDEAS***

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	33%	32%	36%	27%	36%	34%	53%	35%	31%	38%	30%	52%	24%	25%
SOMEWHAT SATISFIED	35%	40%	27%	39%	34%	37%	16%	45%	29%	31%	37%	26%	40%	40%
SOMEWHAT DISSATISFIED	15%	14%	18%	20%	9%	12%	26%	10%	20%	15%	15%	4%	26%	19%
VERY DISSATISFIED	9%	8%	11%	11%	11%	7%	0%	0%	17%	13%	10%	8%	2%	13%
DON'T KNOW	6%	5%	7%	3%	11%	7%	5%	5%	3%	4%	7%	10%	6%	2%
WON'T SAY	1%	1%	1%	0%	0%	2%	0%	5%	0%	0%	1%	0%	2%	2%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:  
 THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM**

*QUESTION 23: PLEASE RATE IF YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS: **THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM***

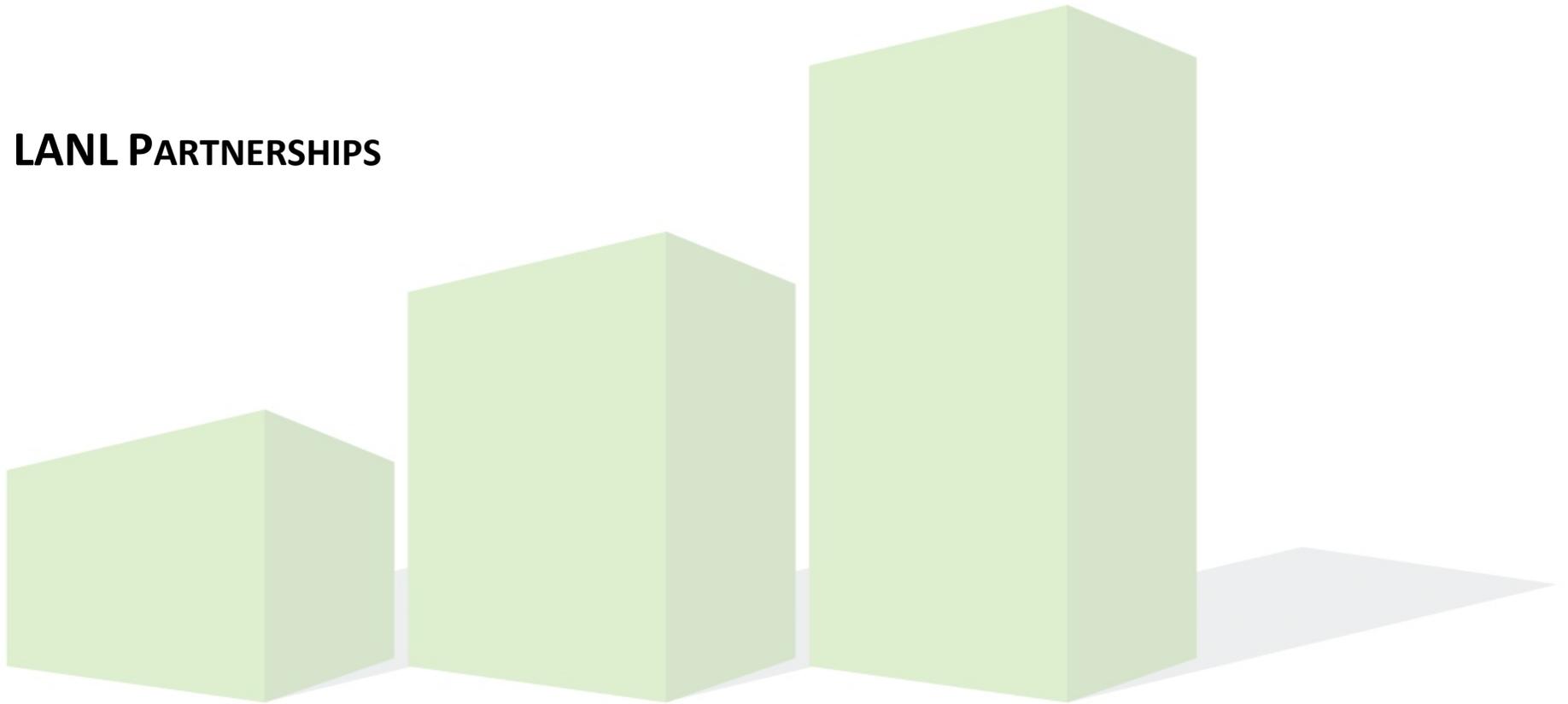
	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	31%	33%	28%	16%	23%	39%	37%	55%	40%	33%	41%	24%	26%	25%
SOMEWHAT SATISFIED	37%	43%	29%	45%	34%	35%	32%	20%	46%	35%	41%	32%	46%	29%
SOMEWHAT DISSATISFIED	6%	7%	6%	6%	5%	11%	0%	10%	0%	13%	7%	2%	6%	4%
VERY DISSATISFIED	2%	1%	4%	0%	5%	1%	0%	0%	3%	4%	1%	0%	0%	4%
DON'T KNOW	23%	16%	34%	33%	32%	14%	32%	15%	11%	15%	9%	42%	22%	38%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:  
 THE LAB'S TECHNOLOGY TRANSFER PROGRAM**

QUESTION 24: Please rate if you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with Los Alamos National Laboratory's efforts in the following areas: **THE LAB'S TECHNOLOGY TRANSFER PROGRAM**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY SATISFIED	23%	21%	25%	22%	21%	25%	32%	20%	17%	23%	24%	16%	24%	25%
SOMEWHAT SATISFIED	33%	37%	26%	41%	23%	29%	26%	40%	46%	27%	43%	22%	36%	31%
SOMEWHAT DISSATISFIED	9%	11%	7%	8%	11%	13%	5%	5%	6%	21%	5%	6%	12%	6%
VERY DISSATISFIED	2%	2%	2%	0%	2%	5%	0%	0%	0%	4%	2%	0%	0%	2%
DON'T KNOW	33%	29%	39%	30%	43%	27%	37%	35%	31%	25%	26%	56%	28%	33%
WON'T SAY	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	2%

## IV. LANL PARTNERSHIPS



**EFFECTIVENESS OF LANL PARTNERSHIPS:  
 BUSINESS COMMUNITY IN NORTHERN NEW MEXICO**

QUESTION 13: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH THE BUSINESS COMMUNITY IN NORTHERN NEW MEXICO**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY EFFECTIVE	27%	27%	26%	20%	18%	31%	37%	35%	34%	19%	34%	24%	28%	25%
SOMEWHAT EFFECTIVE	37%	42%	30%	34%	41%	39%	32%	45%	34%	38%	38%	34%	38%	40%
SOMEWHAT INEFFECTIVE	14%	13%	17%	27%	14%	10%	5%	10%	11%	10%	20%	10%	12%	17%
VERY INEFFECTIVE	5%	5%	6%	6%	9%	4%	5%	0%	3%	10%	6%	2%	4%	2%
DON'T KNOW	16%	13%	21%	13%	18%	17%	21%	10%	17%	23%	2%	30%	18%	17%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EFFECTIVENESS OF LANL PARTNERSHIPS:  
 SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO**

QUESTION 14: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH THE SCHOOL DISTRICTS, COLLEGES, AND UNIVERSITIES IN NORTHERN NEW MEXICO**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY EFFECTIVE	40%	39%	42%	41%	36%	37%	63%	35%	40%	40%	35%	56%	36%	35%
SOMEWHAT EFFECTIVE	37%	37%	36%	44%	39%	34%	21%	35%	37%	38%	32%	34%	42%	42%
SOMEWHAT INEFFECTIVE	11%	11%	11%	6%	16%	14%	0%	5%	14%	13%	17%	10%	6%	6%
VERY INEFFECTIVE	3%	2%	4%	2%	2%	4%	0%	5%	3%	6%	2%	0%	2%	2%
DON'T KNOW	9%	10%	7%	8%	7%	10%	16%	20%	3%	4%	11%	0%	14%	15%
WON'T SAY	1%	1%	0%	0%	0%	1%	0%	0%	3%	0%	2%	0%	0%	0%

**EFFECTIVENESS OF LANL PARTNERSHIPS:  
 LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO**

QUESTION 15: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY EFFECTIVE	18%	19%	17%	13%	27%	20%	37%	10%	6%	21%	21%	14%	26%	8%
SOMEWHAT EFFECTIVE	44%	46%	39%	56%	36%	36%	26%	55%	51%	52%	45%	34%	38%	48%
SOMEWHAT INEFFECTIVE	11%	12%	9%	14%	7%	16%	5%	5%	6%	13%	17%	6%	4%	10%
VERY INEFFECTIVE	1%	2%	1%	0%	4%	0%	0%	5%	3%	2%	2%	0%	2%	0%
DON'T KNOW	26%	20%	34%	17%	27%	28%	32%	25%	31%	13%	13%	46%	30%	33%
WON'T SAY	0%	1%	0%	0%	0%	0%	0%	0%	3%	0%	1%	0%	0%	0%

**EFFECTIVENESS OF LANL PARTNERSHIPS:  
 TRIBAL GOVERNMENTS AND TRIBAL AGENCIES**

QUESTION 16: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH TRIBAL GOVERNMENTS AND TRIBAL AGENCIES**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY EFFECTIVE	14%	14%	14%	19%	18%	10%	37%	5%	3%	10%	15%	8%	20%	17%
SOMEWHAT EFFECTIVE	34%	39%	26%	28%	30%	39%	32%	35%	43%	33%	28%	22%	58%	33%
SOMEWHAT INEFFECTIVE	7%	7%	7%	8%	5%	10%	0%	5%	6%	10%	9%	0%	8%	6%
VERY INEFFECTIVE	3%	3%	4%	3%	2%	2%	5%	5%	6%	4%	5%	0%	4%	2%
DON'T KNOW	40%	33%	50%	42%	45%	35%	26%	50%	37%	42%	37%	70%	10%	42%
WON'T SAY	2%	4%	0%	0%	0%	5%	0%	0%	6%	0%	7%	0%	0%	0%

**EFFECTIVENESS OF LANL PARTNERSHIPS:  
 STATE GOVERNMENT AGENCIES**

QUESTION 17: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH STATE GOVERNMENT AGENCIES**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY EFFECTIVE	20%	23%	15%	14%	25%	22%	32%	10%	17%	25%	17%	20%	20%	19%
SOMEWHAT EFFECTIVE	38%	43%	30%	48%	29%	34%	26%	60%	34%	42%	40%	26%	42%	38%
SOMEWHAT INEFFECTIVE	10%	11%	10%	9%	11%	16%	0%	0%	11%	17%	10%	6%	8%	13%
VERY INEFFECTIVE	1%	0%	3%	2%	0%	0%	5%	0%	3%	0%	1%	0%	2%	2%
DON'T KNOW	30%	22%	42%	27%	36%	28%	37%	30%	29%	17%	28%	48%	28%	29%
WON'T SAY	1%	2%	0%	0%	0%	1%	0%	0%	6%	0%	4%	0%	0%	0%

**EFFECTIVENESS OF LANL PARTNERSHIPS:  
 STATE LEGISLATURE**

QUESTION 18: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH THE STATE LEGISLATURE**

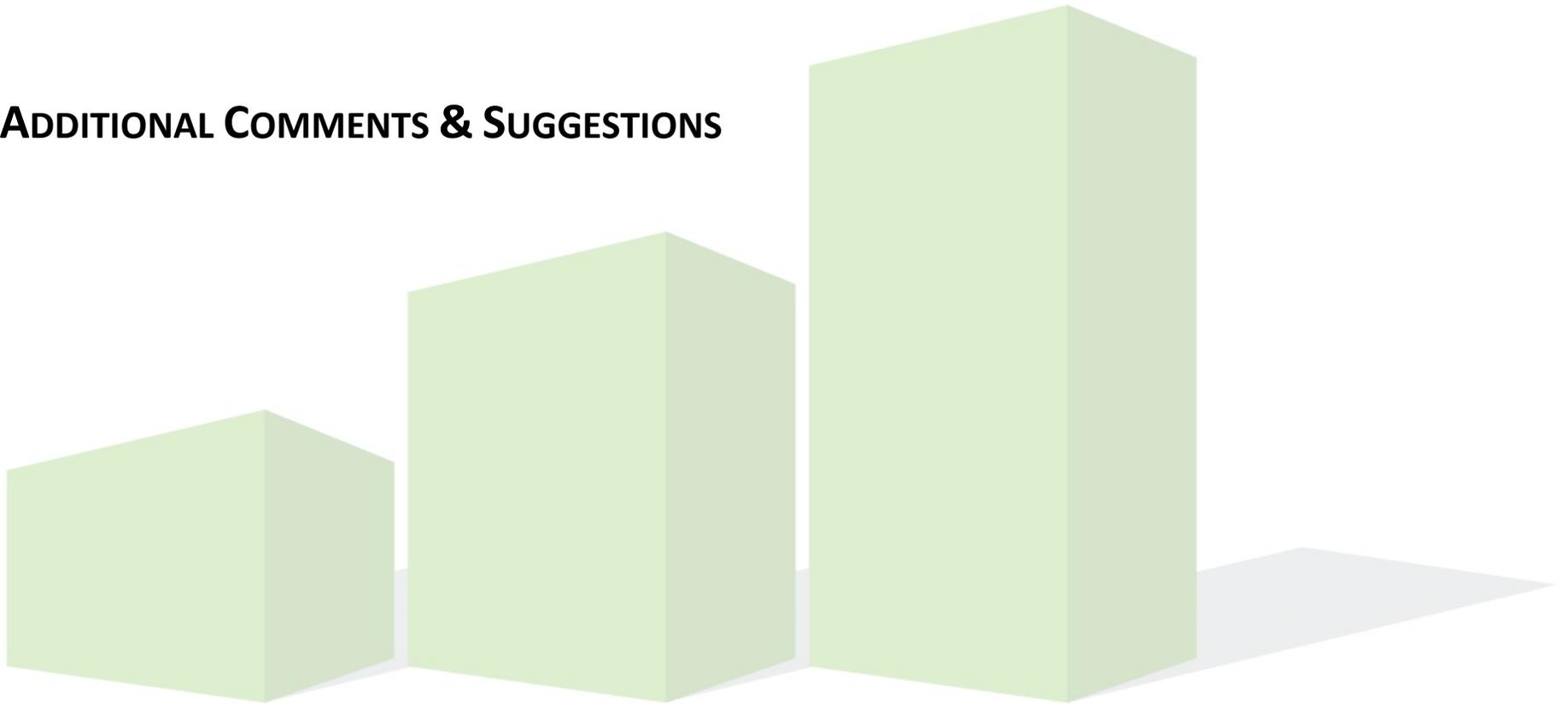
	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY EFFECTIVE	22%	22%	21%	16%	20%	30%	32%	5%	20%	23%	24%	20%	22%	17%
SOMEWHAT EFFECTIVE	33%	40%	21%	38%	27%	25%	26%	55%	43%	40%	33%	30%	36%	25%
SOMEWHAT INEFFECTIVE	12%	13%	10%	16%	9%	13%	5%	10%	11%	21%	11%	4%	12%	13%
VERY INEFFECTIVE	1%	1%	1%	0%	0%	1%	0%	0%	3%	0%	1%	0%	0%	2%
DON'T KNOW	32%	25%	45%	30%	45%	29%	37%	30%	23%	17%	29%	46%	30%	42%
WON'T SAY	1%	1%	1%	2%	0%	1%	0%	0%	0%	0%	1%	0%	0%	2%

**EFFECTIVENESS OF LANL PARTNERSHIPS:  
 COMMUNITY NON-PROFIT ORGANIZATIONS**

QUESTION 19: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH COMMUNITY NON-PROFIT ORGANIZATIONS**

	Total Sample (n=278)	Gender		County						Organizational sector				
		Male	Female	Los Alamos	Rio Arriba	Santa Fe	Sandoval	Taos	Other New Mexico	Governmental	Economic/Business	Education	Tribal	Community Giving
VERY EFFECTIVE	34%	33%	36%	39%	27%	29%	58%	35%	34%	25%	41%	36%	22%	42%
SOMEWHAT EFFECTIVE	39%	41%	36%	38%	43%	40%	5%	40%	51%	38%	39%	34%	44%	40%
SOMEWHAT INEFFECTIVE	11%	9%	15%	16%	9%	16%	5%	5%	3%	21%	6%	8%	8%	17%
VERY INEFFECTIVE	2%	2%	3%	2%	0%	4%	0%	0%	6%	2%	6%	0%	0%	0%
DON'T KNOW	14%	15%	11%	6%	21%	12%	32%	20%	6%	15%	7%	22%	26%	2%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

## V. ADDITIONAL COMMENTS & SUGGESTIONS



## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES

QUESTION 25: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES?

1. STILL GREAT NEED IN MIDDLE AND HIGH SCHOOL IN COMPETITIVE SCIENCE THAT LAB COULD TAKE LEADERSHIP ROLES IN. 2. GET MORE STUDENTS IN COMPETITIVE SCIENCE TO ACCESS IN-STATE COLLEGE AND UNIVERSITIES. BETTER COMMUNICATION ON JOB MARKETS TO THE SCHOOL AND KIDS IN SCHOOL. BETTER DRIVE TO HELP IN YOUNG AGE NOT WAIT UNTIL HIGH SCHOOL. BRING IN STUDENTS FROM 11TH AND 12TH GRADES TO DO SOME TRAINING/INTERN PROGRAMS. COMMUNICATION BETWEEN LANL AND COMMUNITIES IN NORTHERN NEW MEXICO NEED TO TAKE PLACE. UNAWARE OF WHAT THEY DO. CONTINUE EXPANDING THEIR INVESTMENT IN EDUCATION IN NORTHERN NEW MEXICO. CONTINUE SUPPORT OF WHAT THEY HAVE IN PLACE. CONTINUE TO BE OPEN IN DEVELOPING NEW EDUCATION INITIATIVES WITH NORTHERN NEW MEXICO COMMUNITIES' INSTITUTIONS OF HIGHER EDUCATION. CONTINUE TO BUILD RELATIONSHIPS WITH SANTA FE SCHOOL SYSTEM. CONTINUE TO DEVELOP AND REFINE THE CURRENT ECONOMIC DEVELOPMENT INITIATIVES. CONTINUE TO DO ALL THAT IS IN PLACE AND THAT IS BEING LOOKED AT FOR THE FUTURE. CONTINUE TO DO WHAT THEY HAVE NOW. COULD INVEST MORE IN EDUCATION. THE AMOUNT OF MONEY EARNED IN COMPARISON TO AMOUNT OF MONEY INVESTED IN COMMUNITY IS MINIMAL. DESIRES TO BE INVITED TO THE LAB'S QUARTERLY REGIONAL LEADERS BREAKFAST IN ORDER TO HAVE DIRECT INPUT ABOUT THE ENTIRE SPECTRUM OF EDUCATION INITIATIVES. FIGURE SPECIFIC FORUMS FOR NORTHERN NEW MEXICO EDUCATIONAL LEADERS TO WORK ON COMMON INTERESTS. LAB ESTABLISH A WEBSITE LINK ON EDUCATION ALL LEADERS WEBSITES. UTILIZE FLYERS TO COMMUNICATE WHEN APPROPRIATE. DOING A GREAT JOB. DOING AN EXCELLENT JOB ALREADY. DON'T LOSE SIGHT OF THE BIG ISSUES. THE COMMUNITIES AND THEIR NEEDS DURING THE TOUGH ECONOMIC TIMES. EDUCATION HAS TO BE VALID AND IT USUALLY ISN'T EITHER LANL OR THE EDUCATIONAL INSTITUTIONS ARE NOT PRESENTING PROGRAMS IN THE BEST LIGHT. NOT ENOUGH PEOPLE TAKING ADVANTAGE OF THEM. ENGAGE SCHOOL DISTRICTS OUTSIDE THE LOS ALAMOS AREA. EXPAND CURRENT EDUCATION INITIATIVES. EXPAND THE FINANCIAL RESOURCES AMONG MORE OF THE SCHOOLS IN THE LOS ALAMOS SCHOOL DISTRICT. FIGURE OUT WAYS TO GET LANS BOARD MEMBERS AND TOP MANAGEMENT TO INCREASE AWARENESS ON EDUCATION OPPORTUNITIES AND WAYS TO MAKE A DIFFERENCE. HANDS ON. FUNDING SHOULD BE CONTINUED FOR BRADBURY MUSEUM. GET MORE INVOLVED WITH THE LOCAL SCHOOL DISTRICTS. I WOULD LIKE TO SEE MORE HIGH SCHOOL STUDENTS GET HIRED AND STAY HIRED ESPECIALLY IN UPPER MANAGEMENT POSITIONS. GIVEN THE BUDGET CUTS, THEY ARE DOING A GOOD JOB IN THIS AREA. GRANT MORE FUNDS TO PUBLIC SCHOOLS WHERE POSSIBLE. GREAT PARTNERSHIP.

GREATER INTEREST IN THE LAB FUNDING CUTS PROGRAM ON LOCAL LEVEL AND IN SCHOOL DISTRICTS THROUGHOUT NORTHERN NEW MEXICO. HAS SCHOLARSHIP PROGRAMS FOR RETURNING STUDENTS. BUILDS AND SUPPORTS AT LOCAL UNIVERSITIES. I APPRECIATE BOTH OF THESE. HAVE A RETREAT WITH THE ESPANOLA PUBLIC SCHOOLS. HAVE MORE DIRECT CONTACT WITH TRIBAL SCHOOLS. HOPE THAT THEY GROW, THAT LAB CAN SPEND MORE MONEY ON PROGRAMS; ESPECIALLY IN SMALLER AREAS LIKE LAS VEGAS. HOPE THEY KEEP TRYING TO GET SUPPORT FROM LANS. I AM GRATEFUL OF WHAT THEY'RE DOING AND I HOPE IT CONTINUES. I AM NOT AWARE OF THE ABOVE MENTIONED PROGRAMS. I APPRECIATE THAT THEY HAVE INVESTED IN MATH AND SCIENCE. I FEEL THEY ARE DOING GOOD IN THIS AREA. I THINK DOUBLING DOWN ON THE SUPERCOMPUTING CHALLENGE MORE RESOURCES IS NEEDED. I THINK THEY COULD DO A BETTER JOB IN THE MORE RURAL AREAS COUNTIES. I WISH THEY HAD A BETTER WAY OF INFORMING THE PUBLIC ABOUT THEIR SCIENTIFIC OPERATIONS; NEED TO DO A BETTER JOB OF INFORMING THE PUBLIC ABOUT THEIR SCIENTIFIC RESEARCH. I WOULD LIKE MORE EFFORT IN THE MENTORSHIP PROGRAM. MENTOR THOSE STUDENTS INTERESTED IN CAREERS TIED TO LANL. GIVE MORE EXPOSURE OF POSSIBLE CAREERS AND THE REQUIREMENTS TO ACCOMPLISH THOSE GOALS. I WOULD LIKE TO SEE AND ESTABLISHED TRIBAL GOVERNMENT/LANL/DOE WORKING COMMUNITY. I WOULD LIKE TO SEE THEM WORK MORE WITH THE SCHOOLS IN MATH/SCIENCE PROGRAMS. IF I KNEW MORE ABOUT THE PROGRAMS, THEN I COULD COMMENT. IF POSSIBLE, PUT MORE MONEY INTO IT. IF THERE IS ANY WAY TO EXTEND THEIR INFLUENCE INTO PUBLIC SCHOOLS IN ESPANOLA, THEY COULD REALLY BENEFIT. IN ADDITION TO SCIENCE PROGRAMS IN PLACE, MORE EMPHASIS ON HIGH RISK SCHOOLS AND PROGRAMS. INCREASE GIVING INSTITUTE A TRAVELING EDUCATIONAL MOBILE TO TRAVEL TO THE SCHOOLS TO STIMULATE THE STUDENTS' INTERESTS IN MATH AND SCIENCES. INVEST MORE IN EARLY CHILDHOOD EDUCATION. IT'S A HUGE PRIORITY, BUT I'M NOT SURE. KEEP DOING WHAT YOU'RE DOING AND DO MORE IF YOU CAN. IT'S BEEN EVIDENT TO US THAT WHENEVER THEY WANT TO ENGAGE IN RIO ARRIBA COUNTY OFFICIALS, THEY MISTAKE US WITH OTHER ENTITIES LIKE THE VILLAGE OF CHAMA, THE COLLEGE AND CITY OF ESPANOLA AND TRIBAL GOVERNMENTS. KEEP MOVING IN THE CURRENT DIRECTION KEEP SOME OF THE INITIATIVES IN LOS ALAMOS. KEEP UP THE GOOD WORK LAB PROACTIVE IN NEW IDEAS FOR EDUCATION.

## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES (CONTINUED)

QUESTION 25 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES?

LANL DOESN'T EFFECTIVELY HELP OUT THE STUDENTS IN NEW MEXICO. THEY DON'T REALLY HIRE IN STATE. LABS HAVE BEEN DOING EXCELLENT JOB OF UNDERSTANDING NEEDS AND GETTING MATERIALS OUT. BIGGEST PROBLEM IS UNDER STAFFING TO MEET NEEDS. MISSING THE HIGH SCHOOL COMPONENT. NEED A CREATIVE SESSION ON HOW TO REACH THESE STUDENTS. LANL FOUNDATION HAS A BIG PART - SO MUCH OF A BIG PART IN SCIENCE AND MATH. NEED TO BE MORE FLEXIBLE IN OTHER AREAS.

LANL IS DOING A GOOD JOB OVERALL, BUT I THINK THEY COULD DO MORE. MORE HANDS ON APPROACH THROUGH MENTORING PROGRAMS FOR MIDDLE/HIGH SCHOOLS.

LANL IS DOING A LOT WITH THESE PROGRAMS. HAPPY WITH ITS SUCCESS.

LIKE THE LAB TO ENCOURAGE STUDENT DEVELOPMENT IN SCHOOL DISTRICTS THROUGHOUT NORTHERN NEW MEXICO.

MEETINGS TO IDENTIFY WHAT RESOURCES ARE AVAILABLE TO SCHOOLS IN ADVANCE. IMPROVE CONSISTENCY IN COMMUNICATIONS.

MORE COMMUNICATION OF EDUCATION OPPORTUNITIES.

MORE DIALOGUE WITH ALL SCHOOL DISTRICTS IN NORTHERN NEW MEXICO.

MORE DIRECT WITH THE STUDENTS AND PARENTS.

MORE ENGAGED WITH OUR SCHOOLS FROM ELEMENTARY UP TO UNIVERSITY LEVEL. OVERALL SUPPORT, FINANCIALLY AND SOCIALLY.

MORE EQUITABLE FUNDING FOR PUBLIC SCHOOLS ACROSS ALL THE NORTHERN NEW MEXICO COMMUNITIES; ESPECIALLY ESPANOLA.

MORE FUNDS FOR SCHOOL.

MORE HELP WITH INDIAN/PUEBLO EDUCATION PROGRAMS; BE MORE IN TUNE WITH VALUES OF NATIVE PEOPLE.

MORE HOLISTIC APPROACH WOULD HELP.

MORE IMPACT INTO RESOURCES FOR THE SCHOOLS TO USE.

MORE INFORMED TO WHAT IS AVAILABLE FOR SCHOOLS. WEB SITE IS NOT USER-FRIENDLY.

MORE INVOLVEMENT IN TAOS COUNTY - MORE OF A PRESENCE THERE.

MORE KNOWLEDGE IN INDIVIDUAL DEPARTMENTS AT LANL WITH WHAT'S HAPPENING AT THE DIFFERENT COLLEGES SO EFFORTS ARE NOT DUPLICATED. COLLABORATION WITH TRAINING ON PART OF UNIVERSITY AND WHAT UNIVERSITIES CAN OFFER THE LAB.

MORE OUTREACH IS NEEDED.

MORE OUTREACH PROGRAMS ESPECIALLY FOR GIFTED.

MORE OUTREACH TO ALL SCHOOL LEVELS OUTSIDE OF LOS ALAMOS.

MORE OUTREACH TO HIGH SCHOOLS ABOUT WHAT KIND OF POSITIONS MIGHT BE AVAILABLE TO THEM - GET THEM EXCITED.

MORE PROGRAMS TO ENCOURAGE HIGH SCHOOL STUDENTS TO IMPROVE THEIR MATH/SCIENCE SKILLS.

MORE PUBLICATION OF WHAT THEY ARE ACTUALLY DOING.

MUST KNOW SOMEONE AT LAB TO GET EMPLOYMENT. ESPECIALLY WITH STUDENT INTERNSHIPS.

NEED BETTER RELATIONSHIP WITH THE LOCAL COLLEGE.

NEED TO ADVERTISE MORE AND INFORM PUBLIC HOW THEY CAN BE HELPED.

NEED TO DO MORE EFFECTIVE PARTNERING WITH NEW MEXICO COLLEGES AND UNIVERSITIES.

NEED TO FIGURE OUT A BETTER WAY TO PARTNER WITH SMALL SCHOOLS AND BUSINESS.

NEED TO IMPROVE THE STAFF PERFORMANCE IN THE COMMUNITY PROGRAMS OFFICE.

NEED TO JUST CONTINUE DOING WHAT THEY ARE DOING

NEEDS TO BECOME MORE OF A PARTNER IN DEVELOPING PROGRAMS THAT KIDS CAN PARTICIPATE IN AND MENTOR THEM THROUGH THOSE PROGRAMS ESPECIALLY IN SCIENCE/MATH/ENGINEERING.

NOT A LOT OF PEOPLE ARE AWARE OF THEIR ASSOCIATION WITH THE SCHOOLS.

OF COURSE MORE FUNDING, HUMAN RESOURCES AND EDUCATION OUTREACH WOULD BE BETTER. I WOULD LIKE TO SEE MORE OUTREACH TO THE TRIBAL COMMUNITIES TO ENHANCE THEIR OPPORTUNITIES TO GET JOBS AT THE LAB.

OFFER SCHOLARSHIPS AND INTERNSHIPS TO THE NATIVE COLLEGES AND UNIVERSITIES. OFFER OUR STUDENTS INTERNSHIPS AND OPPORTUNITIES. OFFER US INTERACTIONS THROUGH CONVERSATION MEETINGS WITH DINE' COLLEGE, NAVAJO TECHNICAL UNIVERSITY AND SOUTHWESTERN INDIAN POLYTECHNIC UNIVERSITY AND CENTER FOR LIFELONG EDUCATION.

ON A PERIODIC BASIS, GIVE SURPLUS GOODS TO THE SCHOOLS IN NORTHERN NEW MEXICO.

OUR SCHOOL JUST NEEDS TO FIND OUT WHAT IS AVAILABLE FIRST BEFORE ACTING.

OUR TRIBAL STUDENTS ARE TRYING TO BECOME EMPLOYED IN THEIR COMMUNITIES AND SO MORE EDUCATION OUTREACH LIKE PRESENTATIONS, FLYERS AND NEWSLETTERS ABOUT JOB VACANCIES FOR NATIVE AMERICAN STUDENTS WOULD HELP WITH THEIR FUTURE AND EXPERTISE.

PERHAPS MORE DIRECT CONTACT WITH THE SCHOOLS RATHER THAN GOING THROUGH A THIRD PARTY LIKE DEV ORGANIZATIONS.

PERSONALLY HAVE DELEGATES GO TO SCHOOLS AND DO INFORMATIONAL PRESENTATIONS ABOUT CAREER AND JOB OPPORTUNITIES.

PROVIDE MORE FUNDING FOR LOCAL SCHOOL DISTRICTS AND MORE PROGRAMS WHERE PEOPLE FROM THE LAB COULD ASSIST IN PROGRAMS IN THE SCHOOLS IN PERSON.

PROVIDE MORE RESOURCES TO SANTA FE COMMUNITY COLLEGE.

PROVIDE TRAVELING SCIENCE AND MATH KITS TO THE SCHOOLS TO GIVE THEM A REAL LIFE EXPERIENCE.

REVAMP MENTORSHIP PROGRAM TO INSTILL AND ENCOURAGE SCIENCE, TECHNOLOGY AND ENGINEERING CAREERS AT HIGH SCHOOL LEVELS.

SCHOOLS SHOULD BE MORE UPDATED ON WHAT IS AVAILABLE TO THEM.

SOME WAY TO PROMOTE IN HIGH SCHOOL, MATH AND SCIENCE. LOCAL PEOPLE THAT COULD PROVIDE SOMETHING.

SUMMITS AND SYMPOSIUMS ARE ALWAYS GOOD. ENGAGE THE EDUCATION COMMUNITY IN A FASHION THAT IS AGREED UPON BY EVERYONE CONCERNED.

THE COMMUNICATIONS DEPARTMENT PUT OUT PUBLICATIONS, BUT I THINK THE GENERAL PUBLIC HAS A HARD TIME UNDERSTANDING THE INFORMATION - TOO TECHNICAL. I THINK THE LAB WOULD BENEFIT BY TARGETING THEIR MARKETS BETTER.

THE MORE THE BETTER. EDUCATION IS LACKING IN NORTHERN NEW MEXICO. IMPROVE EDUCATION AND IT WILL BE GOOD FOR THE WHOLE STATE.

THE SANTA CLARA DAY SCHOOL WOULD GREATLY APPRECIATE THE DONATION OR FUNDING FOR COMPUTERS, SCANNERS AND PRINTERS.

THERE NEEDS TO BE BETTER COORDINATION BETWEEN THE TRIBAL AND PUBLIC EDUCATION. THEY SEEM TO BE ON DIFFERENT PATHS.

## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES (CONTINUED)

QUESTION 25 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES?

THEY DO A PHENOMENAL JOB AND WE HAVE A GOOD RELATIONSHIP WITH THEM. THEY DO GREAT OUTREACH FOR THE SCHOOLS.

THEY DO A PRETTY GOOD JOB.

THEY DO PUT A LOT OF MONEY TOWARD EDUCATION

THEY GET OUT INTO THE COMMUNITIES.

THEY HAVE A GOOD PARTNERSHIP WITH THE BUREAU SCHOOLS IN NORTHERN NEW MEXICO AND I HOPE THIS CONTINUES.

THEY MAKE GREAT STRIDES IN THIS AREA.

THEY NEED TO ADVERTISE MORE TO THE COMMUNITIES THROUGH LITERATURE. THE TRIBAL GOVERNMENT SERVES A ONE OR TWO YEAR TERM, SO SOMETIMES THE INFORMATION GIVEN MIGHT NOT BE RECEIVED.

THEY NEED TO DEVELOP AND FOSTER RELATIONSHIPS IN THE MORE RURAL AREAS OF NEW MEXICO.

THEY NEED TO DO MORE OUTREACH - MORE MENTOR PROGRAMS IN THE SCHOOLS. MORE STUDENTS TRAINING.

THEY NEED TO REACH OUT TO NATIVE AMERICAN NONPROFITS, SCHOLARSHIPS AND INTERNSHIPS.

THEY SEEM TO CHANNEL THEIR PROGRAMS AND OPPORTUNITIES INTO ONE AREA. THEY COULD BE CONNECTING THESE OPPORTUNITIES TO THE COMMUNITY.

THEY USED TO HAVE VOLUNTEERS THAT WENT OUT TO THE SCHOOLS TO DO SCIENCE DEMOS FOR MATH AND SCIENCE OR ROBOTICS.

TO PARTNER WITH NORTHERN NEW MEXICO INSTITUTIONS OF HIGHER EDUCATION TO HELP STUDENTS BE BETTER PREPARED EDUCATIONALLY TO COMPETE IN THE LABOR FORCE.

TURN STEM INTO STEAM - THE A FOR ARTS. STEM ALSO NEEDS TO INCLUDE TRAINING IN DIGITAL MEDIA, PARTICULARLY FILM.

WE ALWAYS ENCOURAGE SUPPORT PROGRAMS FOR EARLY CHILDHOOD AGES - YEARS OLD. THESE PROGRAMS ARE AN EARLY INVESTMENT FOR THE FUTURE OF OUR CHILDREN AND ECONOMY.

WE APPRECIATE THEIR EFFORTS IN THIS AREA AND WE ENCOURAGE THEM TO CONTINUE TO LET US KNOW THE POSSIBILITIES.

WE ARE PLEASED WITH LANL FOUNDATION. THEY HAVE BEEN EFFECTIVE IN THE PAST WITH SANTA FE INDIAN SCHOOL.

WE NEED MORE CERTIFICATE TYPE EDUCATION IN ORDER TO GET PEOPLE EMPLOYED FAST. ESPECIALLY IN THE TECHNICAL AREA. THESE WOULD PROVIDE OPPORTUNITIES TO THOSE WHO DON'T HAVE A DEGREE.

WE NEED MORE FUNDING FOR EDUCATION FOR THE TRIBAL SCHOOLS. WE RAN INTO SOME OBSTACLES WITH FUNDING. WE WOULD LIKE MORE QUALITY TEACHERS.

WE NEED MORE OPEN COMMUNICATION, SO WE CAN INFORM THE COMMUNITIES.

WE NEED THE LIAISON TO COME AND INFORM US ABOUT ALL THESE ISSUES.

WE WOULD LIKE AN INVITE AND INTRODUCTION TO OUR COMMUNITY LEADERSHIP ABOUT AN INTRODUCTION TO THESE PROGRAMS WE'RE NOT AWARE OF. RECRUIT AND SHARE THIS INFORMATION.

WE WOULD LIKE TO SEE MORE MATH AND SCIENCE ORIENTATION TO THE NATIVE AMERICAN HIGH SCHOOL STUDENTS AND POTENTIAL JOB OPPORTUNITIES IN THIS AREA.

WHAT ARE THEIR LONG RANGE PLANS OVER THE NEXT - YEARS? THEY HAVE DONE GOOD THINGS IN THE PAST, BUT WHAT IS TO COME?

WILLINGNESS TO COLLABORATE WITH SCHOOLS ON GRANT WRITING ASSISTANCE - DEFINITELY LIKE THIS.

WORK MORE CLOSELY WITH UNM TAOS.

WOULD APPRECIATE MORE TRANSPARENCY ABOUT THE CURRENT SYSTEM OF EDUCATION INITIATIVES.

WOULD LIKE TO SEE LANL PARTNER MORE WITH UNM LOS ALAMOS.

## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES

QUESTION 26: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES?

A BETTER UNDERSTANDING OF WHAT'S GOING ON WITH FUNDING AND TO UNDERSTAND THE FUNDING PRIORITIES.  
IT IS UNCLER ABOUT THE DISTINCT ROLES OF THE LAB VS. THE FOUNDATION.  
ANY EFFORT TO EXPAND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM BRINGS MORE VALUE.  
ARE KEEPING ECONOMY GOING IN NORTHERN NEW MEXICO BY BEING THERE AND HAVING JOBS FOR THE AREA.  
AVOID BUNDLING CONTRACTS WITH OUT OF STATE COMPANIES. OFFER INDIVIDUAL CONTRACT TO NEW MEXICO COMPANIES SO THAT EVERYONE GETS THEIR FAIR SHARE.  
BECAUSE OF THE LAB'S DEEP FINANCIAL POCKETS IT PAYS PREMIUM PRICES FOR PROPERTY LEASES. THEREFORE, THE LOCAL BUSINESSES CANNOT COMPETE FOR THE SAME SPACE. THEREBY ELIMINATING SMALL BUSINESSES IN THE AREA.  
CALLBACK OUT-SOURCED, LAID-OFF SUBCONTRACTORS.  
COLLABORATE WITH ECONOMIC DEVELOPMENT EFFORTS IN DIFFERENT COUNTIES.  
COMMUNICATING MORE WITH THE NEEDS OF THE COMMUNITY. INVEST MORE IN THE INFRASTRUCTURE OF EMPLOYEE BASE.  
CONTINUE TO EMPLOY WITHIN THE AREA.  
CONTINUE TO EXPAND WHAT THEY ARE DOING.  
CONTINUE TO FUND AND INCREASE AMOUNT OF FUNDING.  
CONTINUE WORKING TO INCREASE THE EDUCATIONAL COMPONENT.  
CONTRACTS, CONTRACTS, CONTRACTS.  
DEAL DIRECTLY TO THE BUSINESSMEN.  
DIFFICULT TO UNDERSTAND HOW THEY ARE PUTTING THEIR DESIRES INTO ACTION.  
DO MORE SHOPPING LOCALLY.  
EARLY CHILDHOOD PROGRAMS WILL IMPACT OUR ENVIRONMENT AND FUTURE POSITIVELY LONG TERM.  
ENCOURAGE REVAMPING OF NORTHERN NEW MEXICO ECONOMIC DEVELOPMENT INITIATIVES.  
ENGAGE ECONOMIC DEVELOPMENT INITIATIVE IN LOST ALAMOS COUNTY. NEEDS TO BE IMPROVED STILL. INCREASE COMMUNICATION AND DISCUSSION.  
EXPAND OPPORTUNITIES FOR LOCAL BASED NEW BUSINESS.  
EYES ARE ON THE RIGHT TARGET.  
FOCUS IN LOS ALAMOS, NOT JUST IN NORTHERN NEW MEXICO. NOT ENOUGH FOCUS IN LOS ALAMOS.  
FOCUS IN THE SURROUNDING COUNTIES.  
FOCUS MORE ON ENTREPRENEURSHIP.  
FOCUS MORE SUB CONTRACTS WITH NORTHERN NEW MEXICO SMALL BUSINESS.  
GIVE MINORITY COMMUNITIES AN OPPORTUNITY TO BE SUPPORTED. COLLABORATE WITH THE SURROUNDING BUSINESSES.  
GIVE MORE MONETARY CONTRIBUTIONS.  
GOOD FOUNDATION BUT REMAIN CONSISTENT.  
HELP US BUILD A STRONGER BOND BETWEEN THE NATIVE AMERICAN BUSINESSES AND LANL TO HELP IMPROVE THE ECONOMY FOR THE TRIBES.  
HIRE LOCAL AND RECRUIT UPPER MANAGEMENT FORM THE LOCAL UNIVERSITIES.

HIRING MORE LOCAL CONTRACTORS.  
I JUST ATTENDED AN ECONOMIC DEVELOPMENT SESSION WITH THE FIVE COUNTIES AND IN MY GROUP THERE WAS ONLY ONE PERSON REPRESENTING LANL. IT SEEM THAT THEY WOULD WANT TO HAVE MORE OF A PRESENCE.  
I RECOMMEND THAT THEY COMMUNICATE THESE INITIATIVES TO THE SANTA CLARA DEVELOPMENT CORPORATION.  
WE ARE NOT AWARE OF SOME OF THESE PROGRAMS.  
I THINK I WOULD LIKE TO KNOW MORE OF THE NATURE OF WHAT THEY DO.  
I THINK IF THEY GOT MORE INVOLVED IN EDUCATION, IT WOULD ROLL INTO THE ECONOMIC DEVELOPMENT OF THE COMMUNITY.  
I THINK OUTREACH HAS IMPROVED QUITE A BIT.  
I THINK THE LAB COULD PROVIDE MORE LOCAL JOBS.  
I THINK THE LAB IS A SCIENTIFIC INSTITUTION, BUT GIVEN THEIR HUGE ECONOMIC IMPACT THEY NEED TO EXPAND TO FOSTER ARTS AND HUMANITIES IN NEW MEXICO, NOT JUST SCIENCE AND ENGINEERING.  
I THINK THEY TEND TO THINK TECHNOLOGY TRANSFER IS ONE WAY. IT COMES DOWN FROM THE HILL. IT SHOULDN'T BE ONE WAY, IT SHOULD BE TWO WAYS.  
I WOULD GREATLY APPRECIATE AN INTRODUCTION AND MORE INFORMATION ABOUT LANL.  
I WOULD LIKE TO SEE A GREATER INVESTMENT IN RIO ARRIBA COUNTY AND WITH TRIBE.  
I WOULD LIKE TO SEE MORE OUTREACH TO THE NATIVE AND MINORITY COMMUNITIES. HELP THESE SMALL BUSINESSES BID FOR JOBS.  
I WOULD LOVE TO SEE THE TECH TRANSFER BE MORE EFFICIENT THAN IT HAS BEEN HISTORICALLY. THERE SEEMS TO BE A LOT OF HURDLES.  
I WOULD SUGGEST MORE EXPLORATION INTO THE USE OF PRODUCTS AND SERVICES FROM EXISTING COMPANIES. IT SEEMS THAT THERE IS A LOT OF OPPORTUNITY THAT COULD BE TAKEN ADVANTAGE OF.  
I WOULD SUGGEST MORE FOCUSED TECH TRANSFER EFFORTS.  
INCREASE DIALOGUE, WORK TASK FORCES TO BRING MORE JOBS INTO NORTHERN NEW MEXICO.  
INCREASE GIVING  
INCREASE PRESENT DEVELOPMENT INITIATIVES.  
IS VERY HARD FOR NORTHERN NEW MEXICO AND HAVE NOT FOUND THE RIGHT FORMULA TO MAKE IT WORK.  
IT HAS BECOME LESS CLEAR WHAT VISION LANL HAS FOR IMPACTING ECONOMIC DEVELOPMENT IN THE REGION.  
IT SEEMS DIFFICULT TO PROCURE BIDS WITH LANL. I FEEL IT NEEDS TO BE MORE EFFICIENT.  
JUST CONTINUE TO USE CONTRACT EMPLOYEES FROM WITHIN THE STATE.  
JUST WORK WITH THE TRIBES MORE.  
KEEP THE MONEY GOING.  
LANL NEEDS TO BE MORE TRANSPARENT ABOUT THE PROGRAMS AND SERVICES AVAILABLE. MORE COMMUNICATION.  
LET US KNOW WHAT OPPORTUNITIES ARE AVAILABLE. THIS COULD BE THROUGH EDUCATION OUTREACH.  
LOOK AT ADDITIONAL WAYS TO MEASURE THE ECONOMIC HEALTH OF THE PROGRAMS.  
MAINTAIN A GOOD LEVEL OF PARTICIPATION.

## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)

QUESTION 26 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES?

MAKE MORE CONTACT WITH INDIVIDUALS FOR BUSINESS. THEY HAVE MANDATES IN PLACE THAT PROHIBIT CERTAIN BUSINESS RELATIONSHIPS. THEY SHOULD PUSH TO BECOME MORE ENVIRONMENTALLY CONSCIOUS AND PURCHASE LOCAL BIO FUELS.

MAKE THE VENTURE ACCELERATION FUND MORE AVAILABLE.

MAYBE GIVING TO THE COMMUNITY AND COMMUNICATION WITH OTHERS NOT JUST THE ONES THAT THEY WORK WITH NOW ESPECIALLY WITH EDUCATION IN THE SCHOOL.

MAYBE THE LAB SHOULDN'T FOCUS SO MUCH ON TECHNOLOGY START-UPS AND SHOULD EXTEND THEIR REACH TO ENCOURAGE DIVERSITY.

MISSING CRUCIAL BRIDGE BETWEEN R & D AND BUSINESS DEVELOPMENT - NEEDS TO BE STRONGER.

MORE COMMUNICATION.

MORE EFFORT SHOULD BE PUT INTO WORKING WITH SMALL BUSINESSES IN NORTHERN NEW MEXICO:

ADVERTISING, MARKETING, PURCHASING, AND CONTRACTORS.

MORE FUNDING WOULD BE HELPFUL.

MORE HANDS ON; EFFORTS ARE AT LOCAL GOVERNMENT LEVELS BUT IT DOESN'T FILTER DOWN TO LOCAL PEOPLE TO KNOW HOW TO ACCESS DEVELOPMENT EFFORTS.

MORE INFO ON WHAT'S AVAILABLE TO UNDERSTAND WHAT LANL IS ALL ABOUT.

MORE INTERACTION. I'M NOT VERY SATISFIED WITH THEIR INTERACTION WITH MY COUNTY AND THE COMMUNITY OF RIO ARRIBA.

MORE INVOLVEMENT IN THE SMALLER COMMUNITIES - MORE OUTREACH IN THE OUTLYING COMMUNITIES.

MORE INVOLVEMENT WITH LOCAL CHAMBER OF COMMERCE AND TRADE ASSOCIATIONS.

MORE OF A PARTNER WITH LOCAL BUSINESSES.

MORE OF AN OUTREACH EFFORT IN NORTHERN NEW MEXICO.

MORE SUPPORT TO HAVE AN ORGANIZATION LIKE THE REGIONAL DEVELOPMENT CORP. TO REPRESENT THEM AS A LIAISON BETWEEN THE COMMUNITY.

MORE TRIBAL AND LANL ADMINISTRATIVE/GOVERNMENT LEADER MEETINGS.

MUCH MORE OPPORTUNITY TO THE SMALL BUSINESSES IN THE LANL AREA - NEED TO ELIMINATE THEIR DEFINITION OF SMALL BUSINESS.

NEED TO BE MORE INVOLVED WITH THE COMMUNITY'S NEED AND LESS ISOLATIONIST.

NEED TO DO MORE TECH TRANSFER AND NON-WEAPONS DEVELOPMENT.

NEED TO GO BACK TO PREVIOUS PROGRAMS THAT NETTED BETTER RESULTS. USED TO GIVE A % ALLOWANCE FOR NORTHERN NEW MEXICO BUSINESS AND I HAVEN'T SEEN THAT IN A WHILE. WE USED TO BE A HUB ZONE AND I DON'T THINK WE ARE ANYMORE. THE LAB NEEDS TO PROCURE LOCALLY - NOT EVEN OUT OF ALBUQUERQUE.

NEED TO INCREASE ROLE WITH OUT OF STATE BUSINESS TO BRING MORE BUSINESS TO LOS ALAMOS.

NEED TO PARTNER/COLLABORATE WITH LOCAL STATE GOVERNMENT TO BE MORE EFFECTIVE TO FOCUS ON NEEDS OF COMMUNITY.

PLAN OF RESPONSIBLE ACTION EACH SIDE SHOULD HAVE AND HOW TO MEASURE THE ECONOMIC GROWTH.

PLEASE OPEN AN OFFICE IN SANTA FE TO PUBLICIZE DEVELOPMENT INITIATIVES AND PROCUREMENT OPPORTUNITIES.

PROVIDE INFORMATION ABOUT THE TYPES OF GOODS AND SERVICES THAT COULD BE PRODUCED BY NORTHERN NEW MEXICO SO THAT THEY WOULDN'T HAVE TO SHIP FROM OUT OF STATE. LET US KNOW WHAT WE COULD PRODUCE FOR THEM.

PROVIDE MORE FUNDING FOR THE E.N. PROGRAM AND DROP THE REQUIREMENT FOR MATCHING FUNDS. I THINK THE LAB COULD EASILY AFFORD TO DO SO.

PROVIDE MORE INITIATIVES; HIRE MORE INTERNS/HIGH SCHOOL STUDENTS INTO THEIR PROGRAMS. E.G. SUMMER PROGRAMS IN SCIENCE, TECHNOLOGY AND MATH

PROVIDE MORE OPPORTUNITIES FOR THE TRIBES.

PURCHASING PROGRAM NEW FOCUS ON SOME FOR COMMODITIES IS HAVING A NEGATIVE IMPACT ON THE COMMUNITY.

REALLY DO NEED TO DO BUSINESS WITH LOCAL, BACKYARD BUSINESSES.

RESIST THE INFLUENCE OF NMSA PURCHASING PROGRAMS.

SECRETS THE LAB HAS THAT KEEP EXPANSIONS FROM HAPPENING.

SHOULD BE SPENDING MORE ON CLEANING UP ENVIRONMENTAL ISSUES.

SOME MORE EFFORTS SHOULD BE TO TEAM UP WITH SBC AND MEET FACE TO FACE SO BUSINESSES COULD LEARN MORE WHAT THEY DO AND WHAT THEY HAVE TO OFFER. ALSO, IT SEEMS THEY LANL TAKE THEIR BUSINESS OUT OF STATE INSTEAD OF USING LOCAL VENDORS - SPECIFICALLY, I HAVE SEEN THE LAB GO OUT OF STATE FOR CONSTRUCTION INSTEAD OF USING LOCAL COMPANIES AND GIVING THEM THE PROCUREMENT OPPORTUNITIES.

SOME WAY TO KEEP BUSINESSES LOCAL.

STREAMLINE THE RED TAPE ON NEW IDEAS.

STRENGTHEN EFFORTS IN MENTORSHIP TO OUR CHILDREN.

THE LAB PAYS JUST HIGH RENT IN THE AREA THAT IT IS NOT COMPETITIVE FOR BUSINESSES TO PAY SIMILAR RATES. THUS LESS LOCAL BUSINESSES.

THE LAB'S FACILITIES SHOULD BE CENTRALLY LOCATED. THEN THIS WOULD ELIMINATE BUSINESSES COMPETING WITH IT FOR RENTAL SPACE WHICH IS TOO EXPENSIVE FOR THE BUSINESS COMMUNITY.

THE NEED MORE COMMUNICATION IN THE COMMUNITY SO THAT PEOPLE UNDERSTAND EXACTLY WHAT THEY ARE DOING THROUGH AVAILABLE MEDIA.

THE NUMBER OF LAB CONTRACTORS HAS DIMINISHED - REINITIATE/INCREASE NUMBERS. MAKE THEM MORE SPECIFIC TO CERTAIN PROGRAMS/DISCIPLINES.

THE TEAM WITH SMALL BUSINESS IS ALWAYS AVAILABLE TO THEM. VERY GOOD TEAM.

THE VENTURE ACC FUND HAS HAD AN EXCELLENT RETURN. I WOULD LOVE TO SEE THEM PUT MORE MONEY INTO IT. THEY ARE DOING GOOD IN THIS AREA.

THEY ARE QUITE ACTIVE AND FULLY ENGAGED TO PROMOTE ECONOMIC DEVELOPMENT.

THEY HAVE SO MANY PROGRAMS AND THEY NEED TO GET THIS INFORMATION TO THE INDIVIDUAL ENTREPRENEURS.

THEY NEED TO BE MORE SENSITIVE TO THE EFFECT THEY HAVE ON THE LOCAL AREA.

THEY NEED TO DEVELOP AND FOSTER RELATIONSHIPS IN THE MORE RURAL AREAS OF NEW MEXICO.

THEY NEED TO DO MORE. IT'S JUST NOT ENOUGH.

THEY NEED TO DOUBLE THEIR FUNDING. I REALLY LIKE THE ENTREPRENEUR PROGRAM.

THEY NEED TO LET US KNOW MORE ABOUT WHAT THEY ARE DOING.

THEY SHOULD TRY TO HIRE MORE LOCAL.

THIS AREA HAS DECLINED. THE SUPPORT HAS GONE DOWN AND IT HAS BEEN DIFFICULT FOR CONTRACTORS TO WORK WITH THE LAB.

## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)

QUESTION 26 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES?

TO BE MORE INNOVATIVE TO ADDRESS COMPREHENSIVE TECHNOLOGIES THAT WOULD HELP THE NORTHERN NEW MEXICO BUSINESS CONSTITUENTS.

TO CONTINUE TO FUND AREA NON-PROFITS INVOLVED IN BUSINESS OUTREACH.

TO CONTINUE TO SUPPORT ENTREPRENEURSHIP IN NORTHERN NEW MEXICO.

TO CONTINUE TO TRY TO GENERATE SUPPORT DESPITE FUNDING CUTS.

WATCH FOR DUPLICATION OF EFFORTS. THERE ARE A LOT OF GROUPS DOING DEVELOPMENT. THE LAB SHOULD STICK TO WHAT THEY ARE GOOD AT - SCIENCE, TECH TRANSFER AND EDUCATION.

WE JUST LAUNCHED OUR FIRST ECONOMIC DEVELOPMENT SURVEY AND WE ARE HOPING THE LAB WILL HELP PARTNER WITH US.

WE NEED A NEWSLETTER TO GO OUT TO THE COMMUNITY.

WE NEED THE LIAISON TO COME AND INFORM US ABOUT ALL THESE ISSUES AND OPPORTUNITIES.

WE WOULD LIKE TO EMPLOY MORE TRIBAL PEOPLE WITH LANL, OR GET MORE EMPLOYMENT IN OUR AREA.

WE WOULD LIKE TO HAVE MORE ONE ON ONE CONTACT AND FIND OUT MORE ABOUT THE LAB'S ECONOMIC

DEVELOPMENT PROGRAMS.

WHEN I SEE OTHER NATIONAL LABS THROUGHOUT THE NATION, I SEE THEIR RESOURCES, REACHING THROUGH A REGION. LANL DOESN'T MAKE ENOUGH OF AN IMPACT OUTSIDE OF SANTA FE COUNTY. THE DISPARITY OF WEALTH AND OPPORTUNITY IS TOO ISOLATED.

WISH THERE WERE MORE ONE ON ONE DISCUSSIONS ABOUT HOW AND WHAT THE LAB CAN AND CANNOT DO.

WORK MORE CLOSELY WITH THE LOCAL GOVERNMENTS TO ACHIEVE SUCCESS.

WORK WITH THE COMMUNITY MORE.

WORK WITH THE NATIONAL RESOURCE DEPARTMENT. WE AIM TO SUSTAIN OUR CULTURAL ACTIVITIES AND BY DOING SO, SOMETIMES WE HAVE TO TRAVEL LONG DISTANCES TO OBTAIN THE SUPPLIES NEEDED. WE WOULD LIKE TO HAVE EASIER ACCESS TO THOSE SUPPLIES AND PLANTS.

WOULD LIKE TO BE A PART OF THE DEVELOPMENT.

WOULD LIKE TO SEE MORE INITIATIVES TO ASSIST WITH HOUSING - I.E. DOWN PAYMENTS - TO ENCOURAGE PEOPLE TO LIVE IN NORTHERN NEW MEXICO. ESPECIALLY RIO ARRIBA COUNTY.

## ADDITIONAL COMMENTS REGARDING LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS

QUESTION 27: DO YOU HAVE ANY OTHER COMMENTS ABOUT THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS?

A LOT OF ORGANIZATIONS DOING THE SAME THING.  
AGAIN I'D LIKE TO SEE A GREATER EMPHASIS ON THE AREAS OUTSIDE OF LOS ALAMOS COUNTY LIKE RIO ARRIBA - AREAS WITH HIGHER POVERTY.  
ASK US WHAT WE NEED RATHER THAN TELL US.  
BE OPEN TO IT AND TO OPPORTUNITIES. E.G. BIOLOGICAL RESEARCH AND FARMER MARKET - INTERDISCIPLINARY.  
BETTER COMMUNICATIONS WITH THE NONPROFITS THROUGH A POINT PERSON.  
CONNECTING WITH NONPROFITS TO SUPPORT AND ENHANCE VOLUNTEERISM.  
CONSISTENCY. DON'T MAKE US WONDER IF THE MONEY WILL COME NEXT YEAR.  
COULD HAVE A LARGER INVOLVEMENT, MORE OUTREACH.  
COULD USE A LANL REP ON THE HEALTH COMMUNITY BOARD.  
DEVELOP ADDITIONAL GUIDELINES TO HELP NONPROFITS TO BE MORE SPECIFIC ABOUT IDENTIFYING THEIR NEEDS AND HELPING THEM TO FULFILL THEM.  
DIDN'T EVEN KNOW THAT THEY WORKED WITH NONPROFIT ORGANIZATIONS.  
DIVERSITY MORE.  
DO MORE IF POSSIBLE.  
DO MORE OF IT.  
DO MORE TO HELP NONPROFITS.  
DOING A FINE JOB NOW.  
DOING A GREAT JOB ALREADY.  
DONATE A BUILDING WHERE WE COULD MEET AND HAVE SOMEONE COME INTO THE COMMUNITY AND SPEAK WITH US ABOUT THESE EFFORTS.  
DONATIONS OF LAB EQUIPMENT NOT BEING USED - ABILITY TO DONATE IS NONEXISTENT.  
EMPLOYEE GIVING PROGRAM NEEDS TO FIND STRATEGIES TO KEEP MORE MONEY LOCALLY WITHIN LANL SERVICE AREA. TOO MUCH GIVING GOES OUTSIDE OF NM AND LOCAL NONPROFITS ARE SUFFERING.  
EXPAND THE OUTREACH TO MORE NONPROFIT ORGANIZATIONS.  
GEAR GIVING PROGRAM TO LOCAL NONPROFITS.  
GETTING BETTER - ROOM FOR IMPROVEMENT AND NEED TO BRING TOGETHER LANL'S GOALS AND COMMUNITY GOALS.  
GIVE MORE LOCAL NONPROFITS MORE FINANCIAL HELP.  
HAS TO DO WITH THE AMOUNT OF INVESTMENT THAT THEY MAKE IS VERY SMALL IN COMPARISON TO AMOUNT THEY MAKE.  
HAVE LESS MANAGEMENT RESTRAINTS ON NONPROFITS.  
HAVE LIKED THEIR EFFORTS SO FAR. THEY HAVE SOME REALLY GOOD PEOPLE WHO ARE SEEMINGLY AVAILABLE AT A MOMENT'S NOTICE TO COME AND SPEAK.  
I AM NEW IN THE COMMUNITY AND I WOULD LIKE SOME INFORMATION ABOUT THESE PROGRAMS.  
I APPRECIATE THEIR WORK WITH THEM.  
I HAVE NOT HEARD MUCH ABOUT THESE PROGRAMS.  
I THINK THEY NEED TO ENGAGE A LITTLE MORE; MORE THAN JUST THOSE THEY ARE WORKING WITH NOW.  
I WOULD LIKE THEM TO SPREAD THEIR EFFORTS AWAY FROM THE UNITED WAY AND TOWARDS LOCAL

ORGANIZATIONS.  
I'M NOT SURE EXACTLY WHAT THEY ARE DOING.  
IMPROVE REPRESENTATION AMONG NONPROFITS AND COMMUNICATE MORE WITH THE VARIOUS LOCAL NONPROFITS.  
INCREASE GIVING  
IT COULD BE MORE APPARENT.  
KEEP IT UP.  
LANL HAS AN OPEN DOOR TO THE NONPROFIT ORGANIZATIONS.  
LANL NEED TO EXTEND ITS PARTNERSHIP PAST THE UNITED WAY AND EXTEND TO OTHER NONPROFITS.  
LANL NEEDS TO COMMUNICATE BETTER WITH LOCAL ENVIRONMENTAL NONPROFITS TO EXPLAIN EXACTLY WHAT THEY ARE DOING ABOUT THEIR BYPRODUCT/WASTE CLEANUP EFFORTS.  
LIKE TO LANL ON NORTHERN NEW MEXICO NONPROFITS C NONPROFIT IN LOS ALAMOS AND RIO ARRIBA COUNTIES.  
MAKE TIME TO COME AND SEE US AND HAVE A FACE TO FACE DIALOGUE.  
MORE COMMUNICATION - SEND OUT INFORMATION OF WHAT IS AVAILABLE OR WHAT THE LABS ARE DOING.  
MORE COULD BE DONE - MAKE SURE YOU COMPLY WITH THE PROMISES YOU HAVE MADE. YOU MEANING LANL  
MORE DIRECT WITH THE NONPROFIT ITSELF, ENERGY ON THE PROJECT THEMSELVES.  
MORE FUNDS.  
MORE LAB PERSONNEL INVOLVED IN THE COMMUNITY WHERE THEY LIVE.  
MORE OUTREACH ON THE LOCAL LEVEL.  
MORE RESPONSIVE TO ENVIRONMENTAL CLEANUP THAT IS PROMISED.  
MY IMPRESSION - LANL IS DOING A PRETTY GOOD JOB. NEED COLLABORATION ON PART OF NONPROFITS IN CONJUNCTION WITH THE LAB REGARDING SHARING THE FUNDING.  
NEED BETTER WAYS TO COMMUNICATE BACK AND FORTH WITH NONPROFIT ORGANIZATIONS.  
NEED MORE INCLUSION.  
NEED TO IMPROVE THE STAFF PERFORMANCE IN THE COMMUNITY PROGRAMS OFFICE.  
NEED TO LOOK BEYOND THE LARGER ESTABLISHED NONPROFITS AND SPREAD SOME OF THE SPENDING TO THE SMALLER ORGANIZATIONS. THAT WOULD HELP A LOT MORE ORGANIZATIONS.  
NEED TO OFFER MORE OPPORTUNITIES TO PARTNER WITH SUPPORT AND AID NONPROFITS IN REACHING THEIR MISSION AND OBJECTIVES.  
NEED TO RECOGNIZE THAT THERE ARE OTHER NONPROFIT ORGANIZATIONS IN NORTHERN NEW MEXICO OTHER THAN THE ONES THEY HAVE A DIRECT RELATIONSHIPS WITH.  
NEEDS TO BE MORE FORMAL AND INCREASED EFFORTS TO WORK WITH NONPROFIT ORGANIZATIONS.  
OFFER PRESENTATIONS TO THE COMMUNITY SO THAT WE CAN ACCESS THIS INFORMATION.  
OUTSTANDING JOB  
PREFER TO RECEIVE INFORMATION VIA THE MAIL ABOUT THE LAB'S VOLUNTEER MATCHING PROGRAM.  
REACH OUT FARTHER THAN LOS ALAMOS COUNTY TO ALL NORTHERN NEW MEXICO.  
REALLY GOOD JOB.

## ADDITIONAL COMMENTS REGARDING LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS (CONTINUED)

QUESTION 27 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS ABOUT THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS?

SOME OF THE INITIATIVES HAVE BEEN BENEFICIAL. THESE ARE SOME OF THE BRIGHT SPOTS.  
THE FUND MATCHING PROGRAM THE LAB HAS TAKEN MONEY OUT OF THE STATE. IT'S A GOOD PROGRAM, BUT NEEDS INFORMATION TO EMPLOYEES ON HOW TO RETAIN THOSE FUNDS IN STATE.  
THE LAB HAS BEEN VERY SUPPORTIVE IN THIS AREA.  
THE LABS VOLUNTEER MATCH PROGRAM IS VERY BENEFICIAL. CONTINUE IT.  
THE NONPROFIT ORGANIZATIONS PLAY A VERY IMPORTANT ROLE, ESPECIALLY IN EMERGENCY SITUATIONS.  
THE RDC HAS DONE GOOD AND I HOPE THIS CONTINUES.  
THEIR COMMUNITY RELATIONS DEPARTMENT WORKS WELL WITH US.  
THEY ARE DOING A GOOD JOB IN THIS AREA.  
THEY ARE DOING GOOD IN THIS AREA, HOWEVER THEY HAVE BEEN IN VIOLATIONS OF SOME CODES IN DISTRIBUTION OF SCHOLARSHIPS.  
THEY ARE DOING GOOD IN THIS AREA.  
THEY ARE DOING GOOD IN THIS AREA.  
THEY ARE DOING WELL IN THIS AREA.  
THEY DO A GOOD JOB WITH AVAILABLE RESOURCES.  
THEY DO A GREAT JOB.  
THEY DO A WONDERFUL JOB. BEYOND WONDERFUL. KEEP IT UP.  
THEY DO QUITE A BIT AND DO A REALLY GOOD JOB WITH IT.  
THEY DO THE BEST THEY CAN.  
THEY HAVE INCREASED THE NUMBER OF PEOPLE THEY HAVE TO GET OUT AND HELP. I WISH THE MONEY STAYED

LOCAL.  
THEY NEED TO DO A LOT MORE. THEY FOCUS TOO MUCH ON THE UNITED WAY INSTEAD OF THE SMALLER, AND SOMETIMES, MORE EFFECTIVE ONES.  
TO COORDINATE MORE ACTIVITIES WITH NONPROFITS OUTSIDE OF THE LOS ALAMOS AREA.  
TO HAVE DISTINGUISHED MEMBERS OF THE LAB TO BECOME MEMBERS OF THE LOS ALAMOS ROTARY CLUB.  
VERY EFFECTIVE  
VERY EFFECTIVE; GOOD RELATIONSHIP; LANL WORKS WELL WITH NONPROFIT.  
VERY FEW NONPROFITS IN MY COUNTY RECEIVE ANY ASSISTANCE OUTSIDE OF UNITED WAY FUNDS. NOT ENOUGH IS BEING DONE.  
VERY GOOD  
VERY SUCCESSFUL IN THE NORTHERN NEW MEXICO AREAS.  
VOLUNTEER OUTREACH PROGRAM IS IMPROVING.  
WE CAN ALWAYS IMPROVE ON EXTENDING ASSISTANCE FOR NONPROFITS FOR COMMUNITY.  
WE DO ENCOURAGE THESE EFFORTS.  
WE DON'T HAVE MUCH DIRECT CONTACT WITH LANL IN THIS AREA.  
WE HAVE A GOOD RELATIONSHIP.  
WE HAVE A GOOD WORKING RELATIONSHIP WITH LANL.  
WE SUPPORT THE ENDEAVORS IN THE RENEWABLE ENERGY FIELD THAT ARE TAKING PLACE.  
WHAT ARE THE DISTINCT ROLES AND RESPONSIBILITIES OF THE LAB VS. THE FOUNDATION?  
WHAT ARE THEIR FUTURE OBJECTIVES AND HOW CAN WE PARTNER WITH THEM.

## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LABORATORY IN GENERAL

QUESTION 28: IS THERE ANYTHING REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

ADMIRE THE EFFORTS OF KURT AND HIS STAFF.  
ADVERTISE THEIR JOB VACANCIES TO THAT PEOPLE IN NORTHERN NEW MEXICO COULD BE CONSIDERED.  
ALL OF OUR DEALINGS WITH LANL HAVE BEEN POSITIVE.  
APPRECIATE THE ANNUAL POLL TO BE ABLE TO VOICE OPINIONS. ENJOY BIMONTHLY BREAKFAST AMONG COMMUNITY LEADERS.  
AS MISSION OF THE LAB IS SHIFTING - THEY SHOULD WORK MORE WITH SANTA FE INSTITUTE AND DO SOME MORE LARGE SCALE NATIONAL PROJECTS. SIMILAR TO WHAT HAPPENS IN EUROPE-LIKE FUTURE ITTS  
BE MORE VISIBLE IN THE COMMUNITIES.  
BENEFITS FOR PREVIOUS EMPLOYEES SEEM TO HAVE VANISHED - THESE PEOPLE NEED ANSWERS.  
BETTER HIGHWAY SIGNAGE FOR LOS ALAMOS THROUGH THE LAB TO THE OTHER PARTS OF NORTHERN NEW MEXICO.  
CHARLIE McMILLAN IS PHENOMENAL! IT'S REFRESHING TO SEE A DIRECTOR PARTICIPATE WITHIN THE COMMUNITY IN THE WAYS THAT HE DOES. HE MAKES HIMSELF APPEAR CONNECTED AND ACCESSIBLE.  
CLONE KURT STEINHOUSE. LABS SHOULD ALSO FIND OUT WHAT THE COMMUNITY/EDUCATION FACILITIES HAVE TO OFFER THE LAB - STRENGTHEN THE PARTNERSHIP.  
COMMENDABLE ON THE EFFORT OF THE TH ANNIVERSARY.  
CONCERN HAS BEEN BY HEARSAY THAT A LOT OF JOBS HAVE BEEN ELIMINATED. POOR FOR ECONOMY. WHY ARE THEY BEING ELIMINATED?  
CONCERN OF M&D CONTRACTORS - LANS NEEDS TO MORE CONSCIOUSLY WORK ON IMPROVING THE WORKING ENVIRONMENT AND WORK FORCE PIPELINE TO ENCOURAGE INNOVATION IN SPIRIT OF ENTREPRENEURSHIP ACROSS A BROAD SPECTRUM OF ALL ISSUES; NOT JUST DEFENSE WEAPONS, BUT ALSO ECONOMIC DEVELOPMENT, ECONOMIC COMPETITION AND SUPPORT OF SMALL BUSINESSES.  
CONTACT/COMMUNICATION: ENTREPRENEURIAL ALLIANCE BOARD MEMBERS ADVISE SOMETIMES THEIR QUESTIONS AND/OR COMMENTS ARE NOT ANSWERED. THEY LEAVE PHONE MESSAGES BUT NO ONE CALLS BACK.  
DISAPPOINTING THAT THE PARTNERSHIP WITH UNITED WAY HAS DETERIORATED. IT WAS A WAY FOR NONPROFITS TO SPEAK TO GROUPS OR EMPLOYEES FROM THE LABS ABOUT WHAT THEY ARE DOING.  
DO NOT CHANGE ANYTHING. KEEP UP THE GOOD WORK.  
DON'T GO AWAY.  
EXCELLENT WORK WITH THE NMSBA PROGRAM. PLEASE CONTINUE WORKING WITH SMALL BUSINESSES.  
EXTEND OUTREACH FOR AVAILABLE JOB OFFERED.  
FEDERAL GOVERNMENT WILL NOT MAKE ANY MORE CUTS TO THE LAB.  
GENERALLY THE LAB IS DOING A GREAT JOB AND MAKING VITAL CONTRIBUTIONS TO THE NORTHERN NEW MEXICO COMMUNITIES.  
HAVE A WONDERFUL LEADERSHIP - IT IS DOING WONDERS FOR THE COMMUNITIES. TAKES CARE OF THEM. HANDLES THEMSELVES VERY WELL. GREAT FOR NORTHERN NEW MEXICO.  
HELP THE PUEBLOS WITH AIR QUALITY AND WATER QUALITY.  
HOPE THEY HAVE A LOT OF SUCCESS IN THE FUNDING FROM THE FEDERAL GOVERNMENT.  
HOPE THEY MAINTAIN THEIR SAFETY RECORD.

I AM HAPPY THAT THEY HAVE AN IMPORTANT PART IN EDUCATION AND THE KIDS HAVE BENEFITED FROM IT. THE KIDS ARE SO EXCITED WHEN LANL IS MENTIONED, THEY LOVE WHEN LANL COMES TO VISIT.  
I AM NEW TO THE COMMUNITY AND SO I DON'T HAVE MUCH EXPERIENCE YET WITH LANL.  
I APPRECIATE DIRECTOR McMILLAN'S EFFORTS TO MAKE HIMSELF AVAILABLE THROUGH THE COMMUNITY BREAKFASTS.  
I DON'T KNOW ABOUT WHAT LANL IS INVOLVED WITH, THAT'S WHY I CAN'T GIVE ANSWERS TO THIS SURVEY.  
I FEEL THEY ARE DOING EVERYTHING POSSIBLE AND WE APPRECIATE THEIR EFFORTS.  
I FOUND COLIN McMILLIAN TO BE PRETTY APPROACHABLE. I HAVE APPRECIATED THAT.  
I HAVE FOUND THE LAB'S PARTICIPATION WITH THE COALITION OF REGIONAL COMMUNITIES TO BE VERY HELPFUL. I APPRECIATE THE COMMUNITY LEADERS' BREAKFAST. IT'S AN EXCELLENT FORUM FOR COMMUNICATION.  
I HAVE HEARD WORD OF MOUTH THAT THERE IS A BIG CONCERN OVER THE HAZARDOUS WASTE MATERIAL BEING RELEASED INTO THE AIR, LAND AND WATER.  
I HAVE NO CONTACT OR NEED FOR CONTACT WITH ANYTHING AT LANL. PLEASE REMOVE ME FROM FUTURE CALLS AS THIS IS THE 3RD TIME AND I HAVE NO INPUT FOR THEM. JUST DID THIS IN FEBRUARY.  
I REALIZE THE FUNDING CONSTRAINTS TO BE AN ISSUE, BUT I SENSE THE LOW MORALE AND THE UNCERTAINTY ALL ACROSS THE BOARD.  
I THINK IT SHOULD BE MANAGED BY THE UNIVERSITY OF CALIFORNIA AGAIN.  
I THINK LANL HAS A GREAT PRESENCE IN NORTHERN NEW MEXICO, BUT I THINK THEY COULD DO MORE, ESPECIALLY IN THE SMALLER, MORE RURAL AREAS.  
I THINK LANL HAS BEEN A GOOD NEIGHBOR - ALMOST A SALVATION FOR NORTHERN NEW MEXICO.  
I THINK THAT AS A COMMUNITY LEADER I WANT TO HEAR THEIR SUCCESSES AND THEN WE COULD GET MORE POLITICAL SUPPORT AND ADVOCATE FOR THEM. NOT JUST FISCAL, BUT WHAT THEY HAVE BEEN ABLE TO ACCOMPLISH.  
I THINK THE LAB IS TRYING TO COMMUNICATE WITH PEOPLE AND BUSINESSES AND PEOPLE AREN'T AWARE OF ALL THE LAB'S EFFORTS.  
I THINK THEY ARE DOING A GREAT JOB.  
I THINK THEY ARE DOING THE BEST THAT THEY CAN.  
I THINK THEY COULD USE SOME PR REFRESHING. IT IS A COMPLICATED MISSION AND A LOT OF PEOPLE IN SANTA FE/TAOS ARE NUCLEAR PHOBIC. IF THEY BETTER UNDERSTOOD WHAT THE LAB IS DOING, THEY WOULD PROBABLY BE LESS COMBATIVE.  
I THINK THEY SHOULD BE SAFER WITH PEOPLE'S HEALTH.  
I USED TO HEAR MUCH MORE INFORMATION REGARDING THE LAB IN PREVIOUS YEARS AND NOW IT SEEMS AS IF THEY HAVE DROPPED OFF THE PLANET.  
I WAS NOT FAMILIAR WITH MOST OF THESE PROGRAMS. SO I COULD NOT GIVE AN ANSWER.  
I WISH THEY COULD GET RID OF OLDER PEOPLE WORKING THERE AND LET THE YOUNGER PEOPLE GET IN THERE AND WORK.  
I WISH THEY HAD A DIFFERENT AGENDA - NOT JUST PROFIT/WAR AT ANY COST.  
I WISH THEY WOULD BRANCH OUT TO CREATE MORE JOB OPPORTUNITIES OUTSIDE OF THE LAB.

## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LABORATORY IN GENERAL (CONTINUED)

QUESTION 28 (CONTINUED): IS THERE ANYTHING REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

I WOULD LIKE TO EXTEND AN INVITATION TO LANL TO COME TO THE SANTA CLARA COUNCIL AND GIVE A PRESENTATION AND OVERVIEW OF WHERE WE WERE YEARS AGO VS. TODAY AND WHAT WE SHOULD ANTICIPATE.

I WOULD LIKE TO SEE GOVERNMENT TO GOVERNMENT RELATIONS CONTINUE WITH LANL.

I WOULD LIKE TO SEE MORE ONE ON ONE MEETINGS. THESE SEEM TO BE MORE EFFECTIVE FOR BUILDING OUR RELATIONSHIP.

I WOULD PREFER TO SEE A SWITCH FROM DOLLARS AWAY FROM WEAPONS AND INTO SCIENCE.

I'D LIKE TO SEE MORE PUBLICATIONS CIRCULATED THROUGHOUT NORTHERN NEW MEXICO SO PEOPLE WILL KNOW ALL THAT IS HAPPENING FORM JOBS TO ALL ITEMS MENTIONED IN SURVEY.

IF THERE IS A WAY TO DONATE OR SELL AT LOW COST: COMPUTERS, PRINTERS ETC...OR ARE THEY ALREADY DOING THAT AND I'M NOT AWARE? I AM ALSO AVAILABLE TO DO INFORMATIONAL PRESENTATIONS. I AM PART OF SBC AND SIT ON SEVERAL BOARDS - JULIANNA BARBEE. I AM AT THE STATE LEGISLATURE A LOT AND I THINK THE LAB COULD BE MORE VISIBLE . THE GENERAL COMMUNITY IS NOT AWARE OF WHAT THE LAB DOES AND CONTRIBUTES FOR AND TO THE COMMUNITY.

I'M JUST VERY DISAPPOINTED WITH THE INVOLVEMENT OF THE LAB AND RIO ARRIBA COUNTY.

I'M PLEASED TO BE A PART OF THIS SURVEY. IT'S GOOD FOR YOU TO REACH OUT IN THIS WAY. THE CHALLENGE OF THE LAB IS THE ISOLATION ON THE HILL. THEY NEED TO CONTINUE TO PUBLICIZE THE IMPACT ON THE REGION.

IMPRESSED WITH CHARLIE McMILLAN'S MANAGEMENT OF BUDGET OVER THE LAST YEAR AND ABILITY TO KEEP COMMUNITY ENGAGED OVER THE QUARTERLY BREAKFASTS.

IN GENERAL THEY ARE A GOOD NEIGHBOR AND I'M HAPPY TO SEE THEM DO SURVEYS TO GET FEEDBACK TO BECOME AN EVEN BETTER NEIGHBOR.

IN THE LAST YEAR I'VE SEEN MORE BALANCED STORIES ON THEM IN THE PRESS.

INCREASE GIVING TO %.

IT HAS BEEN AN ASSET TO HAVE THE LABS AND THE RESOURCES THEY OFFER.

IT IS IMPORTANT THAT WE CONTINUE TO STRENGTHEN OUR RELATIONSHIP WITH LANL THROUGH EMPLOYMENT, EDUCATION AND ENVIRONMENTAL INITIATIVES BECAUSE WE LIVE OFF THE LAND AND UTILIZE OUR WATER ON A DAILY BASIS. LET US WORK TOGETHER FOR THE BENEFIT OF US ALL.

JANELLE VIGIL-MAESTAS EMBODIES THE MISSION OF LANL'S EFFORTS - LISTENS, CONNECTS THE DOTS - SHE IS GREAT.

LAB IS PROACTIVE IN THEIR DRIVE FOR NORTHERN NEW MEXICO.

LABS TAKE UP RETAIL SPACE IN TOWN WHICH SKEWS THE PROPERTY VALUE, DRIVING UP THE COST OF RENTALS OF OTHER BUSINESSES.

LACK OF COMMUNICATION WITH SMALL BUSINESS COMMUNITY.

LANL DOES A GOOD JOB ENCOURAGING THE YOUNG STUDENTS TO FURTHER THEIR EDUCATION, BUT WHEN THEY COME BACK TO GET HIRED, THEY DON'T HIRE THEM. REHIRE THE HIGH SCHOOL STUDENT WHEN THEY COMPLETE THEIR EDUCATIONS, ESPECIALLY IN HIGHER LEVEL POSITIONS.

LANL ONLY HAS PARTNERSHIPS WITH CERTAIN TRIBES AND NOT ALL OF THEM, SO I COULDN'T RATE THE PARTNER EFFECTIVENESS WITH THE TRIBAL GOVERNMENT AND AGENCIES.

LANL PROVIDES A GREAT RESOURCE TO THIS STATE AND TO THE COUNTRY.

LANL REMAINS A STRONG PARTNER FOR NONPROFITS FOR IMPROVING THE ECOSYSTEM IN NEW MEXICO.

LET'S KEEP OUR ENVIRONMENT IN MIND. OUR COMMENT FROM THE SANTA FE INDIAN SCHOOL IS MINDFULNESS AND BALANCE. BALANCE WITH ALL CREATURES AND WILDLIFE ON THIS PLANET.

LIMIT GOVERNMENT BUREAUCRACY AND MONEY WHERE PROJECT IS.

MANAGEMENT IS DOING AN OUTSTANDING JOB IN REACHING OUT TO THE COMMUNITY.

MARKET INTELLIGENCE FOR THE BUSINESSES.

MORE PRESS ON WHAT THEY ARE DOING FOR THE SMALL COMMUNITIES IN NORTHERN NEW MEXICO.

MORE RELATIONSHIPS TO BE DEVELOPED AMONG THE LAB AND THE COMMUNITIES LEADERSHIP THAT IT SERVES.

MR. NARANJO IS PUZZLED AS TO WHY LANL WANTS HIS OPINION AT ALL. HE HAS VERY LITTLE OR NOTHING TO DO WITH LANL.

NEED TO BE MORE WILLING TO ACCEPT CONSTRUCTIVE CRITICISM AND WORK TOGETHER TO WORK ON SOLUTIONS.

RETALIATION WHEN OPINIONS ARE VOICED. THIS IS VERY REAL AMONG ANYONE WHO VOICES OPINIONS.

NEED TO COMMUNICATE MORE POSITIVE STORIES. CELEBRATE SUPPORT GROUPS MORE AND GIVE THEM THE DESERVED CREDIT FOR THEIR CONTRIBUTIONS TO THE SUCCESS OF THE WHOLE.

NEED TO MOTIVATE PROGRAMS TO GET OTHER BUSINESS TO RELOCATE TO NORTHERN NEW MEXICO TO BRING JOBS OTHER THAN THE LAB.

NEED TO STEER ENVIRONMENTAL EFFORTS TO BETTER STEWARDSHIP RATHER THAN SOLELY COMPLIANCE.

NEED TO TAKE THE GOVERNMENT MONEY THEY ARE FUNDED AND PUT MORE OF IT BACK INTO THE COMMUNITY.

OFFER OPPORTUNITIES TO DO BUSINESS WITH LOCALLY OWNED COMPANIES. WE HAVE RESOURCES THAT CAN BE TAPPED INTO AND THIS COULD HELP OFFSET SOME OF THE LAYOFFS WE'RE EXPERIENCING.

PLEASE TRY TO DO THIS SURVEY ONLINE. IT WOULD BE MUCH EASIER FOR THE RESPONDENTS.

POSITIVE CHANGE SEEN IN LAST COUPLE OF YEARS.

PROVIDE SIGNIFICANT EMPLOYMENT BASE.

PUT ALL LAB PROPERTIES IN ON CENTRAL LOCATION. THUS FREEING UP PROPERTIES THAT COULD BE RENTED TO THE LOCAL BUSINESSES.

REACH OUT TO THE LOCAL TRIBES AND PURCHASE RENEWABLE ENERGY FROM THEM. THEY HAVE THE RESOURCES THAT COULD BENEFIT THE LAB AND THE COMMUNITY AS WELL.

REQUESTING THAT THE LAB SHARE THE SURVEY RESULTS WITH THE RESPONDENTS.

RETURN TO THE UNIVERSITY MANAGEMENT AT THE LAB.

RETURN TO THE UNIVERSITY MANAGEMENT OF THE LAB WOULD BE BETTER THAN THE CURRENT FOR-PROFIT STYLE OF MANAGEMENT.

SHOULD HAVE BEEN MORE FORCEFUL ABOUT THE PLUTONIUM PROJECT THAT THEY LET SLIP AWAY. NORTHERN NEW MEXICO LOST A LOT OF MONEY. RE: QUESTIONS AND - HARD TO GIVE AN ACCURATE ANSWER AS THERE ARE SOME THINGS THEY DO VERY WELL, BUT THEIR LACK OF A POSITIVE IMPACT ON ECONOMY REALLY BRINGS MY OPINION DOWN.

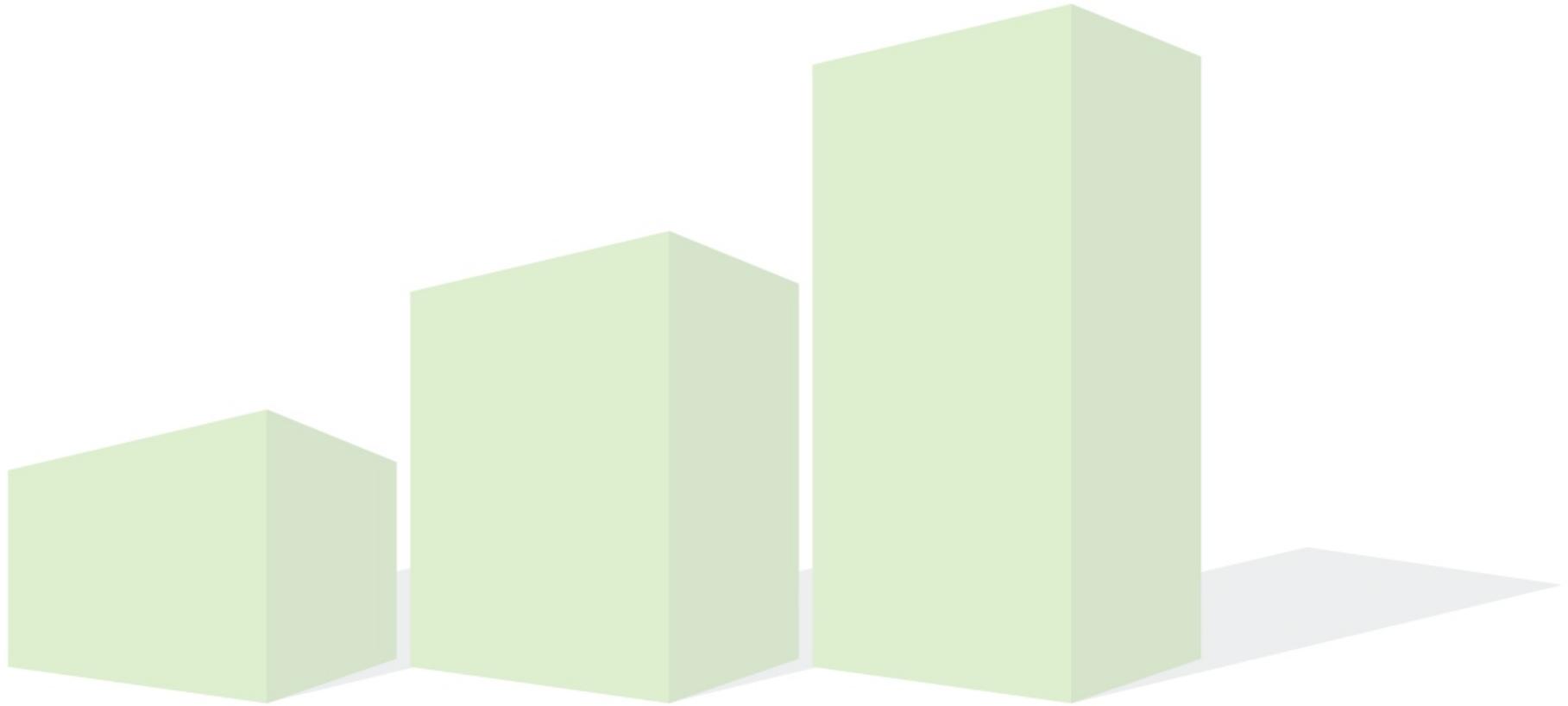
## ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LABORATORY IN GENERAL (CONTINUED)

QUESTION 28 (CONTINUED): IS THERE ANYTHING REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

SLOWLY BUT SURELY SHIFT FOCUS FROM NUCLEAR ENERGY TO SOLAR AND RENEWABLE ENERGY.  
SOMEDAY SETTLE ON REAL MISSION. IS IT WEAPONS? IS IT ENVIRONMENTAL?  
SPEND LESS MONEY ON QUARTERLY BREAKFAST WHICH ARE FOR PROMOTING THE LAB AND USE THAT MONEY FOR EDUCATION AND NONPROFIT ORGANIZATIONS.  
STABILITY OF LEADERSHIP - EVERY TIME YOU TURN AROUND THE DIRECTOR IS CHANGING.  
TECH TRANSFER PROGRAM NEEDS TO BE MUCH MORE ROBUST AND SUCCESSFUL.  
THANK YOU FOR BEING HERE AND FOR BEING THE BACKBONE OF OUR ECONOMY.  
THE ADMIN FOR LANS IS OBNOXIOUSLY HIGH - PERSONNEL CUTS SHOULD BE FOCUSED ON ADMIN AND NOT ON CONTRACT WORK.  
THE LAB SHOULD CONTINUE TO MAKE WAR WEAPONS.  
THE LAB'S CAPABILITIES ARE GREATER THAN WHAT'S BEING UTILIZED BY THE NORTHERN NEW MEXICO COMMUNITIES AND THE NATION.  
THE LAB'S OPERATIONAL MANAGEMENT HAS DETERIORATED OVER RECENT YEARS. THEREBY, THERE IS DISSATISFACTION AMONG A SEGMENT OF THE EMPLOYEES.  
THE NEED TO MARKET THEMSELVES MORE NATIONALLY.  
THE PEOPLE WEARING THE CAMO UNIFORMS ARE IN DIRECT VIOLATION OF U.S. CODES. THEY ARE NOT MILITARY AND SHOULD NOT BE WEARING IT.  
THEIR OUTREACH EFFORTS AREN'T AS MUCH AS WHAT THEY USED TO DO.  
THERE IS AN OVERALL IMPRESSION THAT LANL IS RECRUITING UPPER LEVEL POSITIONS FROM OUT OF STATE, "FLYING THEM IN". THIS NEEDS TO CHANGE.  
THERE WERE SOME AREAS THAT WERE NOT PROTECTED FROM THE FIRES AND MOST OF THESE AREAS WERE NATIVE LAND AND WE DID NOT RECEIVE PROTECTION.  
THEY ARE FABULOUS PARTNERS WITH US.  
THEY ARE IN NEED OF PR - BESIDES THE NUCLEAR PIECE THERE ARE RESEARCH AREAS NOT KNOW TO EVERYONE.

THEY HAVE BEEN VERY EFFECTIVE WITH THE TRIBE OF SANTA CLARA PUEBLO IN REGARD TO THE ENVIRONMENTAL POLICIES.  
THEY HAVE DONE A GOOD JOB TRYING TO INTEGRATE INTO THE COMMUNITIES.  
THEY HAVE FINALLY GOT SOME GOOD PEOPLE IN THERE THAT ARE DOING A GREAT JOB.  
WE APPRECIATE WHEN THE LAB REACHES OUT AND WE WILL TAKE AN ACTIVE PART IN IMPLEMENTING SOME OF THE STRATEGIES AND EXPERTISE.  
WE ARE CONCERNED ABOUT HOW LANL IS AFFECTING THE ENVIRONMENT, THE AIR AND THE WATER. WE NEED TO HEAR MORE FROM LANL AS TO WHAT'S GOING ON AND WHAT THEY'RE INVOLVED WITH.  
WE ARE CONCERNED ABOUT THE HAZARDOUS WASTE AFFECTING OUR SOIL, WATER AND AIR. WE WOULD LIKE TO BE INFORMED ABOUT WHAT'S GOING ON. WE NEED SOMEONE TO INFORM US LIKE A LIAISON.  
WE ARE THE PUEBLO OF PICURIS AND WE NEED THE LIAISON TO RESPOND TO US. WE ARE ALSO AFFECTED BY THE HIGH CANCER RATE AND THE DISCHARGE OF POLLUTION INTO THE AIR THAT IS KILLING A LOT OF THE PLANTS.  
WE JUST WOULD LIKE MORE COMMUNICATION, ESPECIALLY WITH WHAT'S GOING ON WITH SECURITY.  
WE UNDERSTAND THAT LANL IS A VERY IMPORTANT PART OF NORTHERN NEW MEXICO, BUT RIO ARRIBA COUNTY IS BEING LEFT OUT OF THE DISCUSSION AND THAT NEEDS TO CHANGE.  
WE WOULD LIKE TO SEE MORE NATIVE AMERICAN BUSINESSES BE ABLE TO ID ON THE JOBS WHETHER IT'S JANITORIAL SERVICES AND SUPPLIES OR LARGER BIDS.  
WE'RE GLAD THEY'RE HERE.  
WONDERFUL EDUCATION PARTNER.  
WORK HARD ON DIVERSIFYING SO THEY HAVE A PRODUCT THAT EVERYONE WANTS - E.G. TRANSPORTATION, WATER ISSUES MANAGEMENT, OIL CONTAMINATION.  
WOULD BE NICE IF NEW AND INNOVATIVE PROGRAMS THAT WEREN'T CONFIDENTIAL COULD BE SHARED OR HIGHLIGHTED MORE.

### III. DEMOGRAPHICS



**DEMOGRAPHICS OF SAMPLE**

TOTAL SAMPLE (N=278)  
(WEIGHTED)

**GENDER**

MALE	62%
FEMALE	38%

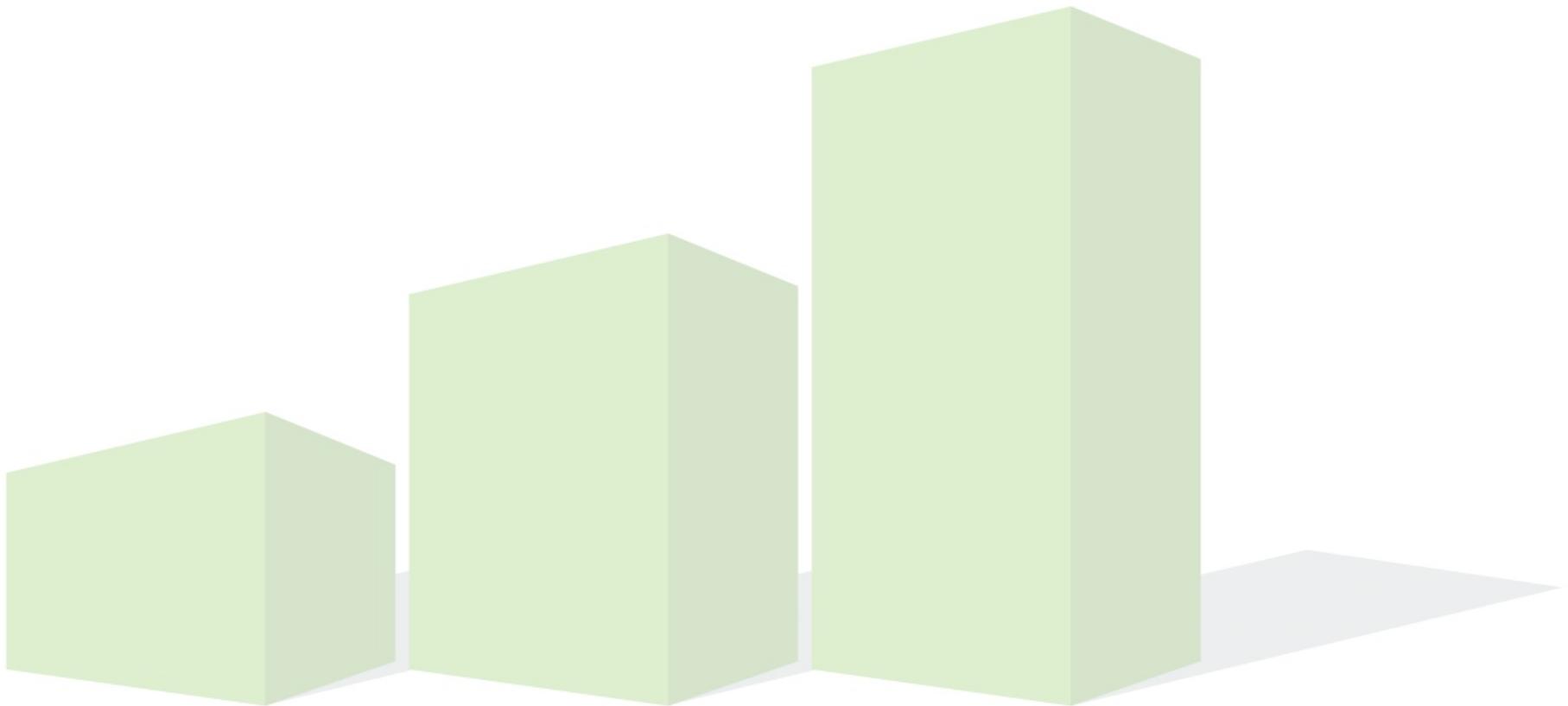
**COUNTY**

SANTA FE	30%
LOS ALAMOS	23%
RIO ARRIBA	20%
OTHER NEW MEXICO	8%
SANDOVAL	7%
TAOS	7%
SAN MIGUEL	4%
MORA	1%

**ORGANIZATIONAL SECTOR**

ECONOMIC/BUSINESS	29%
EDUCATION	18%
TRIBAL	18%
GOVERNMENTAL	17%
COMMUNITY GIVING	17%

## IV: QUESTIONNAIRE



Los Alamos National Laboratory Community Leaders  
August 2013  
FINAL  
N = 377 possible

Hello, may I speak to *(name on list)*? (IF UNAVAILABLE, ASK FOR A GOOD TIME TO CALL BACK OR SCHEDULE AN APPOINTMENT WITH THE SECRETARY)

Hello. My name is *YOUR NAME* from Research & Polling, Inc. I'm calling on behalf of Los Alamos National Laboratory. We are conducting a survey among community leaders such as yourself, throughout the Northern New Mexico region. The Laboratory would appreciate your opinions on some key issues.

A. **NOTE TO POLLER: WHICH COUNTY IS THIS?**

- |               |                       |
|---------------|-----------------------|
| 1. Los Alamos | 6. San Miguel         |
| 2. Rio Arriba | 7. Mora               |
| 3. Santa Fe   | 8. Other New Mexico   |
| 4. Sandoval   | 9. Other Out-of-State |
| 5. Taos       |                       |

B. **NOTE TO POLLER: WHICH ORGANIZATIONAL SECTOR IS THIS?**

- |                      |                            |
|----------------------|----------------------------|
| 1. Governmental      | 4. Tribal                  |
| 2. Economic/business | 5. Special Interest Groups |
| 3. Education         |                            |

1. What would you say is the single biggest challenge facing Northern New Mexico today? (DO NOT READ CATEGORIES. UP TO 3 RESPONSES)

**Crime:**

- 001. Illegal drug use
- 002. Crime rate
- 003. Gangs
- 004. DWI rate
- 005. Police/legal system
- 006. Violent crime

**Social/Cultural:**

- 007. Alcoholism
- 008. Programs/activities for youth
- 009. Domestic violence/family problems
- 010. Welfare reform

**Economy:**

- 011. Economy: weak
- 012. Non-availability of good jobs
- 013. Lack of economic opportunities
- 014. Low wages
- 015. Lack of skilled labor/labor force
- 016. Lack of training for good jobs
- 017. Lack of effective workforce development programs/training for unemployed
- 018. Local government budget deficit
- 019. Taxes are high/unreasonable
- 020. Cost of housing is high/unreasonable
- 021. Availability of low income/affordable homes
- 022. Cost of living is high/unreasonable
- 023. Not enough private business
- 024. Economic diversification
- 025. Growing too big/too fast

**Education:**

- 026. Educational system is poor
- 027. Quality of school facilities
- 028. Quality of teachers
- 029. Low pay for teachers

- 498. Nothing in particular
- 499. Don't know
- 500. Won't say
- Other (SPECIFY) \_\_\_\_\_

**Environment:**

- 030. Fire/risk of fire
- 031. Environment/polluted air
- 032. Drought
- 033. Nuclear waste transport
- 034. WIPP/radioactive waste

**Miscellaneous:**

- 035. Affordable day care
- 036. Lack of services for the disabled
- 037. Lack of services for elderly
- 038. Gambling/lottery
- 039. People don't vote
- 040. Government/political leadership is incompetent
- 041. Government/political leadership is crooked
- 042. Gun control
- 043. Healthcare reform
- 044. High price of gasoline/fuel
- 045. Homeless
- 046. Illiteracy
- 047. Land development out of control
- 048. Master planning
- 049. Military presence
- 050. Sewers/drains
- 051. Tourism is ruining the area
- 052. Decline of workplace values

**Traffic:**

- 053. Noise
- 054. Congestion
- 055. Roads/streets/highways are bad
- 056. Constant street maintenance/orange barrels

**Water:**

- 057. Water shortages/reserves
- 058. Don't have city water utilities
- 059. Water quality/pollution

2. Generally, what is your impression of Los Alamos National Laboratory? Using a 5-point scale in which 5 is *very favorable* and 1 is *very unfavorable*, what is your impression of Los Alamos National Laboratory?

Very <u>Favorable</u>				Very <u>Unfavorable</u>	Don't <u>Know</u>	Won't <u>Say</u>
5 .....	4 .....	3 .....	2 .....	1 .....	6 .....	7

3. Companies, like individuals, can be members of the community. How would you rate Los Alamos National Laboratory as a corporate citizen in Northern New Mexico? Please use a 5-point scale where 5 means Los Alamos National Laboratory is *outstanding* and 1 means they are *unacceptable*.

<u>Outstanding</u>				<u>Unacceptable</u>	Don't <u>Know</u>	Won't <u>Say</u>
5 .....	4 .....	3 .....	2 .....	1 .....	6 .....	7

4. Using a 5-point scale where 5 is *very favorable* and 1 is *very unfavorable*, what is your overall impression of the Laboratory's Management and Operations contractor, Los Alamos National Security, LLC?

Very <u>Favorable</u>				Very <u>Unfavorable</u>	Don't <u>Know</u>	Won't <u>Say</u>
5 .....	4 .....	3 .....	2 .....	1 .....	6 .....	7

5. What are the top three ways that you receive information about Los Alamos National Laboratory? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)

- |  |  |
|--|--|
| 001. Newspapers                            | 010. Neighbors/friends/family                              |
| 002. Television                            | 011. Press releases  |
| 003. Radio                                 | 012. Monthly electronic newsletter/<br>Connections (email) |
| 004. Internet                              | 013. I work there  |
| 005. Laboratory website                    | 014. Lab employees   |
| 006. Laboratory meetings                   | 015. Twitter   |
| 007. Quarterly regional leaders' breakfast | 016. Facebook  |
| 008. Other meetings/talks                  |  |
| 009. Newspaper advertising                 |  |
| 499. Don't know                            |  |
| 500. Won't say                             |  |

Other (SPECIFY) \_\_\_\_\_

**6. In what ways would you prefer to receive information about LANL and the programs and services the Lab offers? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)**

- |  |  |
|--|--|
| 001. Newspapers                            | 011. News releases   |
| 002. Television                            | 012. Monthly electronic newsletter/<br>Connections (email) |
| 003. Radio                                 | 013. LANL email updates                                    |
| 004. Internet                              | 014. I work there  |
| 005. Laboratory website                    | 015. Lab employees   |
| 006. Laboratory meetings                   | 016. Los Alamos Report                                     |
| 007. Quarterly regional leaders' breakfast | 017. LANL Facebook   |
| 008. Other meetings/talks                  | 018. Twitter   |
| 009. Newspaper advertising                 |  |
| 010. Neighbors/friends/family              |  |
| 499. Don't know                            |  |
| 500. Won't say                             |  |

Other (SPECIFY) \_\_\_\_\_

**I'm going to read you a list of items about Los Alamos National Laboratory and please tell me how satisfied you are with each one. Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with... (READ STATEMENT)**

(RANDOMIZE)	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>	<u>Won't Say</u>
<b>7. The Lab's efforts to listen to the perspectives of the Northern New Mexico communities</b> .....	4	3	2	1	5	6
<b>8. The Lab's efforts to respond to the perspectives of the Northern New Mexico communities</b> .....	4	3	2	1	5	6
<b>9. The overall impact that the Lab has on the economy of the Northern New Mexico communities</b> .....	4	3	2	1	5	6
<b>10. The Lab's efforts to provide effective environmental stewardship, monitoring, and remediation</b> .....	4	3	2	1	5	6
<b>11. The Lab's involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs</b> .....	4	3	2	1	5	6
<b>12. The overall impact that the Lab has on education in the Northern New Mexico communities</b> .....	4	3	2	1	5	6

Generally, how would you rate the effectiveness of Los Alamos National Laboratory partnerships? Would you say the following partnerships have been *very effective*, *somewhat effective*, *somewhat ineffective* or *very ineffective*? The first is Los Alamos National Laboratory’s partnership...

(RANDOMIZE)	<u>Very Effective</u>	<u>Somewhat Effective</u>	<u>Somewhat Ineffective</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>	<u>Won't Say</u>
13. With the business community in Northern New Mexico .....	4	3	2	1	5	6
14. With the school districts, colleges, and universities in Northern New Mexico .....	4	3	2	1	5	6
15. With local county and municipal governments in Northern New Mexico .....	4	3	2	1	5	6
16. With Tribal governments and Tribal agencies .....	4	3	2	1	5	6
17. With State government agencies .....	4	3	2	1	5	6
18. With the State Legislature .....	4	3	2	1	5	6
19. With community nonprofit organizations.....	4	3	2	1	5	6

Please rate if you are *very satisfied*, *somewhat satisfied*, *somewhat dissatisfied*, or *very dissatisfied* with Los Alamos National Laboratory’s efforts in the following areas.

(RANDOMIZE)	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>	<u>Won't Say</u>
20. The Lab’s efforts to purchase goods and services from businesses in Northern New Mexico communities during the last year.....	4	3	2	1	5	6
21. The education programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Supercomputing Challenge, scholarships, and partnerships with New Mexico Colleges and Universities .....	4	3	2	1	5	6
22. The methods available for you to communicate with Los Alamos National Laboratory to voice your needs, concerns, and ideas.....	4	3	2	1	5	6
23. The Lab’s economic development programs such as business mentoring, the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program.....	4	3	2	1	5	6
24. The Lab’s technology transfer program .....	4	3	2	1	5	6

25. Do you have any other comments or suggestions about the Lab's efforts to improve education initiatives?

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999. No other comments/suggestions

26. Do you have any other comments or suggestions about the Lab's efforts to improve economic development initiatives?

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999. No other comments/suggestions

27. Do you have any other comments about the Lab's efforts to work with non-profit organizations?

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999. No other comments/suggestions

28. Is there anything regarding the Laboratory that you would like to comment on?

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999. No other comments/suggestions

THIS CONCLUDES OUR SURVEY. THANK YOU FOR YOUR TIME. HAVE A GOOD DAY.

**NOTE TO INTERVIEWER, WAS RESPONDENT:**

1. Male
2. Female

Respondent's Phone Number \_\_\_\_\_

Interviewer Name \_\_\_\_\_

Interviewer Code \_\_\_\_\_