

Managed Services Program (MSP)

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'LA-UR-19-32279'

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- Triad to implement a Managed Services Program to manage the acquisition and the administrative process of Contract Labor/aka Staff Augmentation.
- Triad decentralizing away from current model where there is one Staff Augmentation Administrator and provider, to contract directly with all Staff Augmentation suppliers.

What is Changing

- LANL is implementing its own Fieldglass to replace an outsourced system.
- A primary focus of the new MSP is to develop the local small business labor supply supporting LANL.
- The new MSP's role will **exclude** providing workers.
- A two-tier staffing agency structure will leverage key small business and preferred supplier relationships.

What is the Benefit

- LANL will “own” this critical business system and possess direct control over related business data and reporting.
- Managing to the realization of benefits and outcomes will yield new approaches and regional relationships.
- Staff agencies will receive more “even playing field,” because MSP will not provide contract labor.

What is the Benefit - Continued

- Tier 1 Providers: (Focus on Small Businesses)
 - SCMC Agencies and Tribal Alliance Sources
 - Triad Named Subcontractors
- Tier 2 Providers:
 - Regional staffing agencies
 - National staffing agencies, if necessary