LANL sponsors Quality New Mexico performance excellence conference April 19, 2011

April 12, 2011

LOS ALAMOS, New Mexico, April 12, 2011—Want to take your organization to the next level and network with performance leaders from across the nation? Los Alamos National Laboratory is the lead sponsor of the 17th annual Quality New Mexico Learning Summit and New Mexico Quality Awards ceremony, to be held April 19 and 20 at the Albuquerque Marriott Pyramid North."In the end, it all comes down to learning," said Learning Summit Chair and retired LANL quantum chemist Bill Wadt. "What really gives organizations—including large, diversified ones like the national laboratories—the edge over competitors worldwide is the ability to learn and adapt faster than others. That's especially important in the field of national security science."At the Summit, participants will hear how a diverse set of successful organizations apply the Baldrige Criteria for Performance Excellence to set strategic direction, engage customers, develop performance measures, align operations, and build a motivated

and supportive workforce. They'll also learn about best practices and get a chance to network with professionals from business, education, healthcare, government, and nonprofit organizations from across New Mexico and the nation.The 2010 New Mexico Quality Awards will recognize regional organizations for their achievements in a noontime ceremony April 20. The awards are patterned after the renowned Malcolm Baldrige National Quality Award.Quality New Mexico helps New Mexico organizations improve their performance, said Wadt, who's been involved in this nonprofit organization as a board member and judge since its inception in 1993. "It's all about helping New Mexico businesses, schools, hospitals, and government agencies do a better job, which, in turn, improves the quality of life and makes our state a better place to live and work," he said.

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