



Information Technology Support

**For assistance with your computer needs,
Call 5-4444**

Option 1

Integrated Computing Network (ICN) Accounts Office
Crypto/Token Card authentication and account terminations.
validate@lanl.gov

Option 2

Enterprise Information Applications (EIA)
Authorities, Travel, Training, Data Warehouse, My LANL and
Oracle E-Business Suite which includes Worker Self-Service,
Time and Labor.
eiaconsult@lanl.gov

Option 3

High Performance Computing (HPC)
HPC Platform accounts, programming, languages, debugging,
parallel
computing, Linux/UNIX scripting, HPSS archival data storage,
Classified HPC infrastructure, and Tivoli Storage Manager.
consult@lanl.gov

Option 4

Departmental Computing Assistance Center (DCAC)
Windows & Macintosh platforms, LANL standard applications
(e-mail, Meeting Maker, MS Office etc.), network configurations
and Laptops on Foreign Travel (LoFT).
desktophelp@lanl.gov